Destination Analysts THE STATE OF THE AMERICAN TRAVELER

AUGUST 2023 LIVESTREAM UPDATE



Destination Analysts





Deep Actionable Defensible Timely





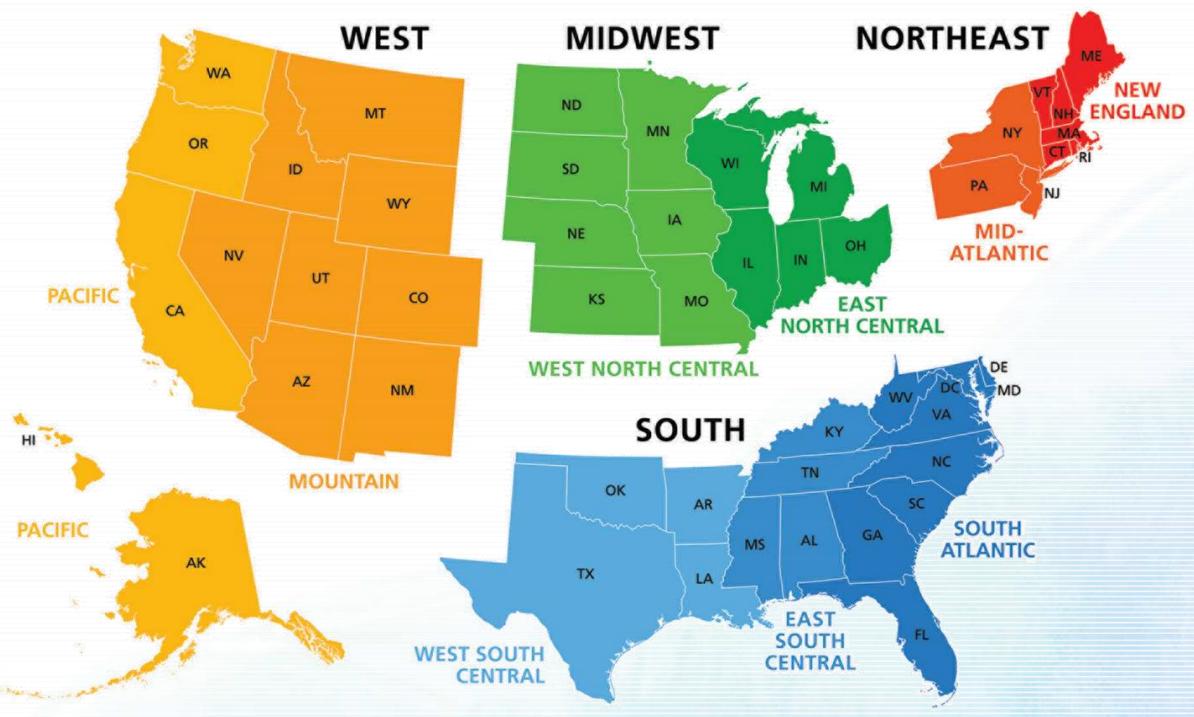
RECORDING + DECK:

DestinationAnalysts.com

METHODOLOGY

- Monthly tracking survey
- Representative sample of adult American travelers in each of four U.S. regions
- Tracks traveler sentiment to generate insights into domestic travel trends
- Survey collected: July 17-21
- 4,000+ fully completed surveys collected each wave
- Confidence interval of +/-1.55%
- Data is weighted to reflect the actual population of each region

UNITED STATES CENSUS REGIONS AND DIVISIONS





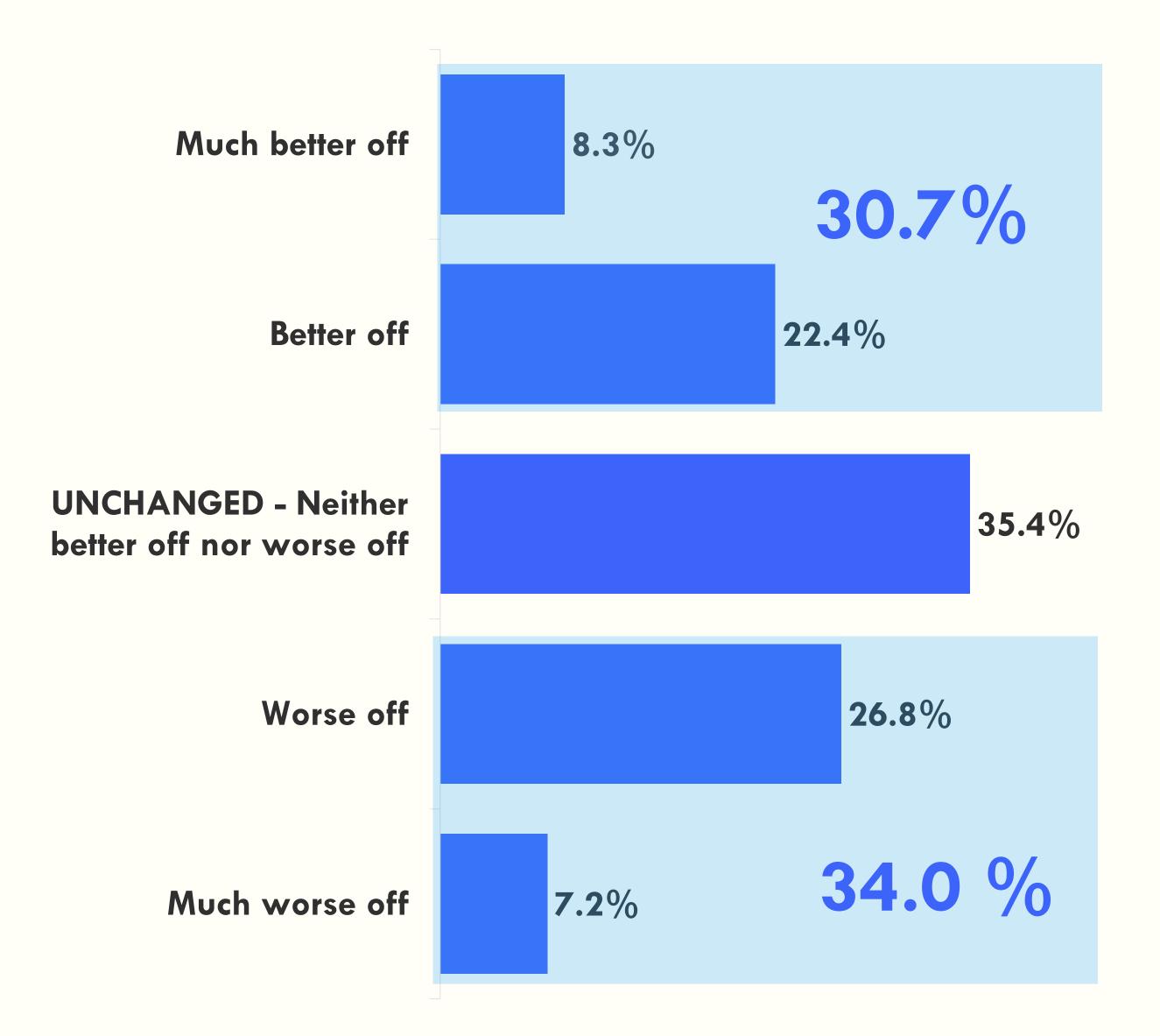


FINANCIAL SENTIMENT



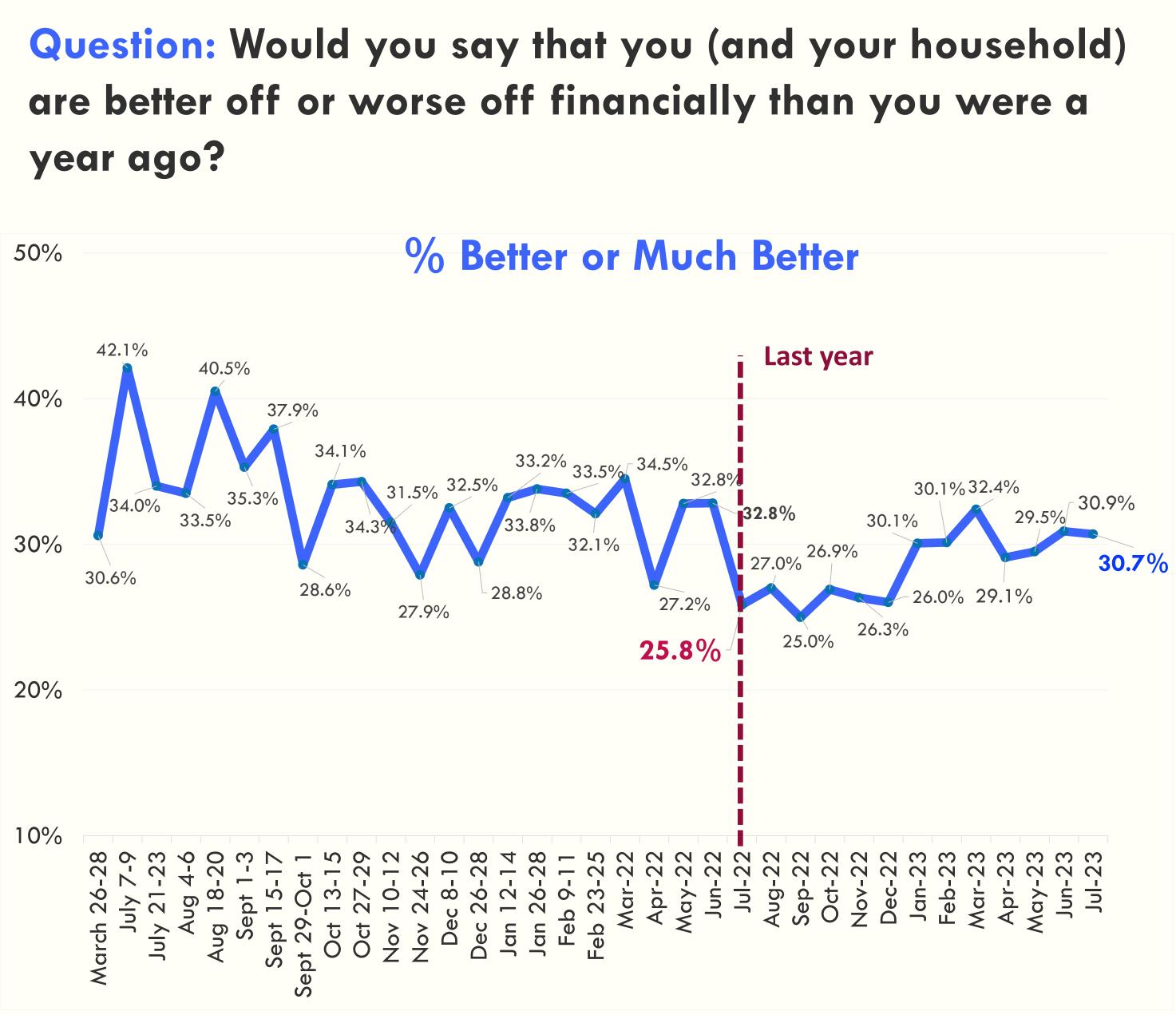
Question:

Would you say that you (and your household) are better off or worse off financially than you were a year ago?





(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)



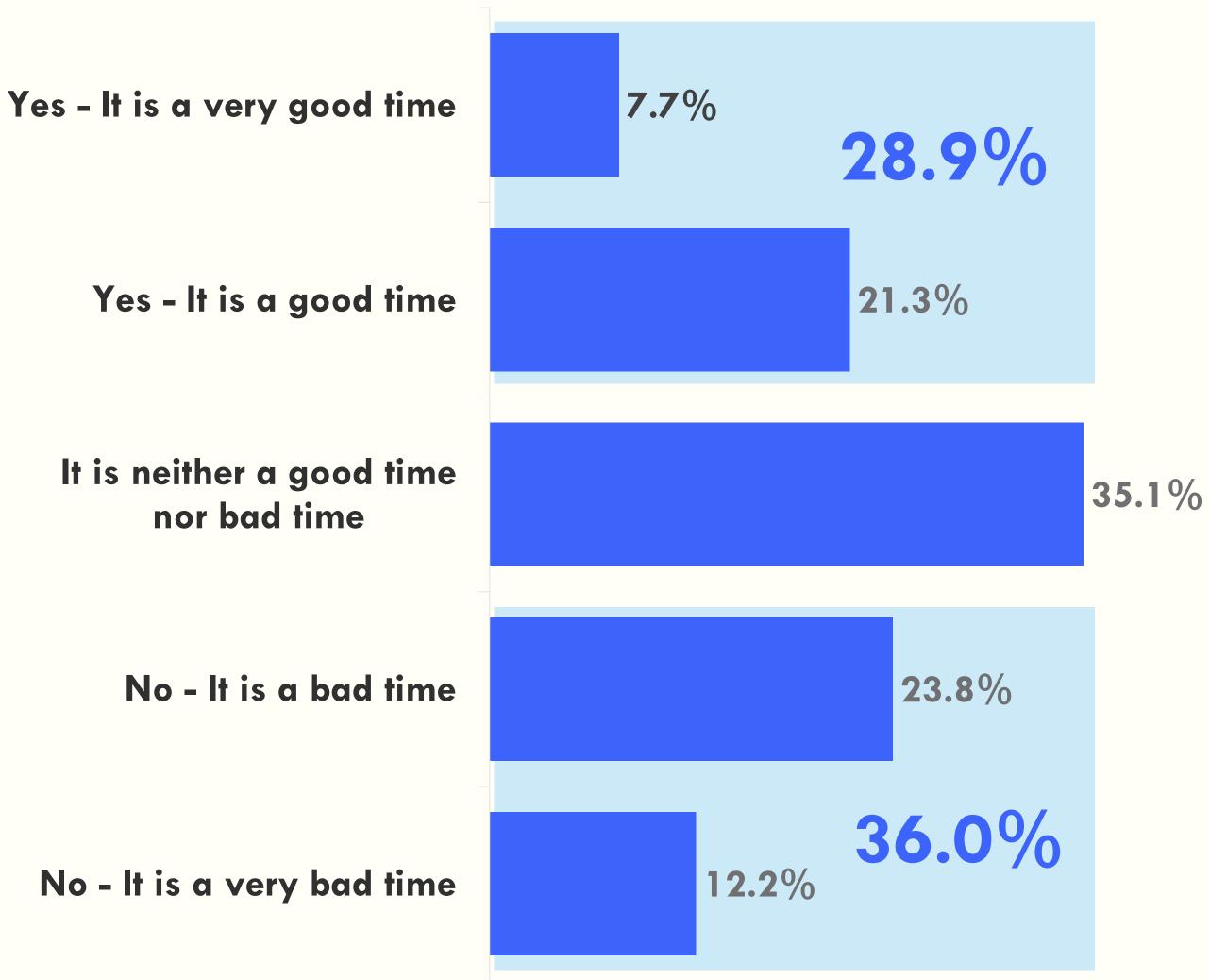


Travelers are feeling better off financially than they were one year ago.

Question:

Thinking only of your household's finances, do you feel NOW is a good or bad time for you to spend money on leisure travel?





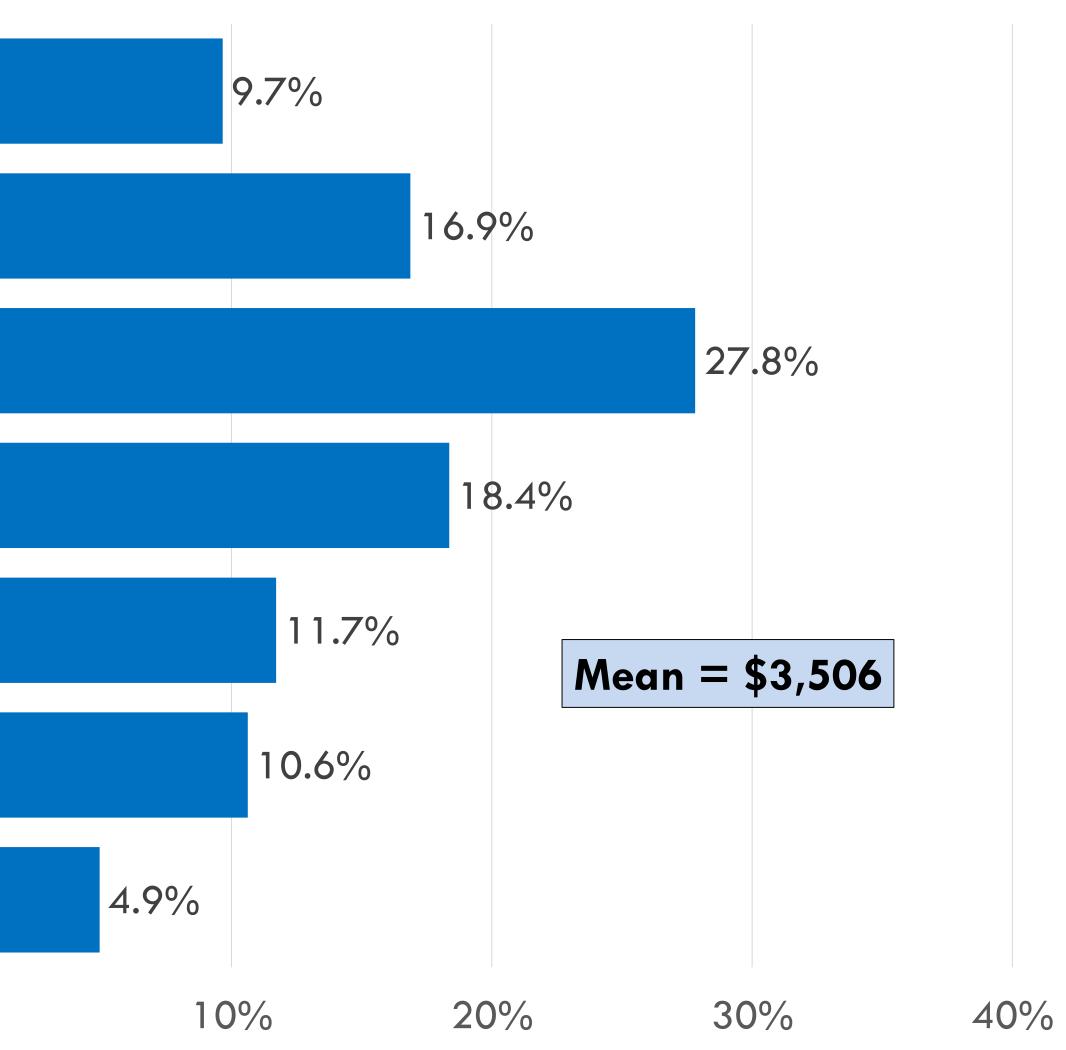
(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)

MAXIMUM TRAVEL SPENDING: NEXT 12 MONTHS

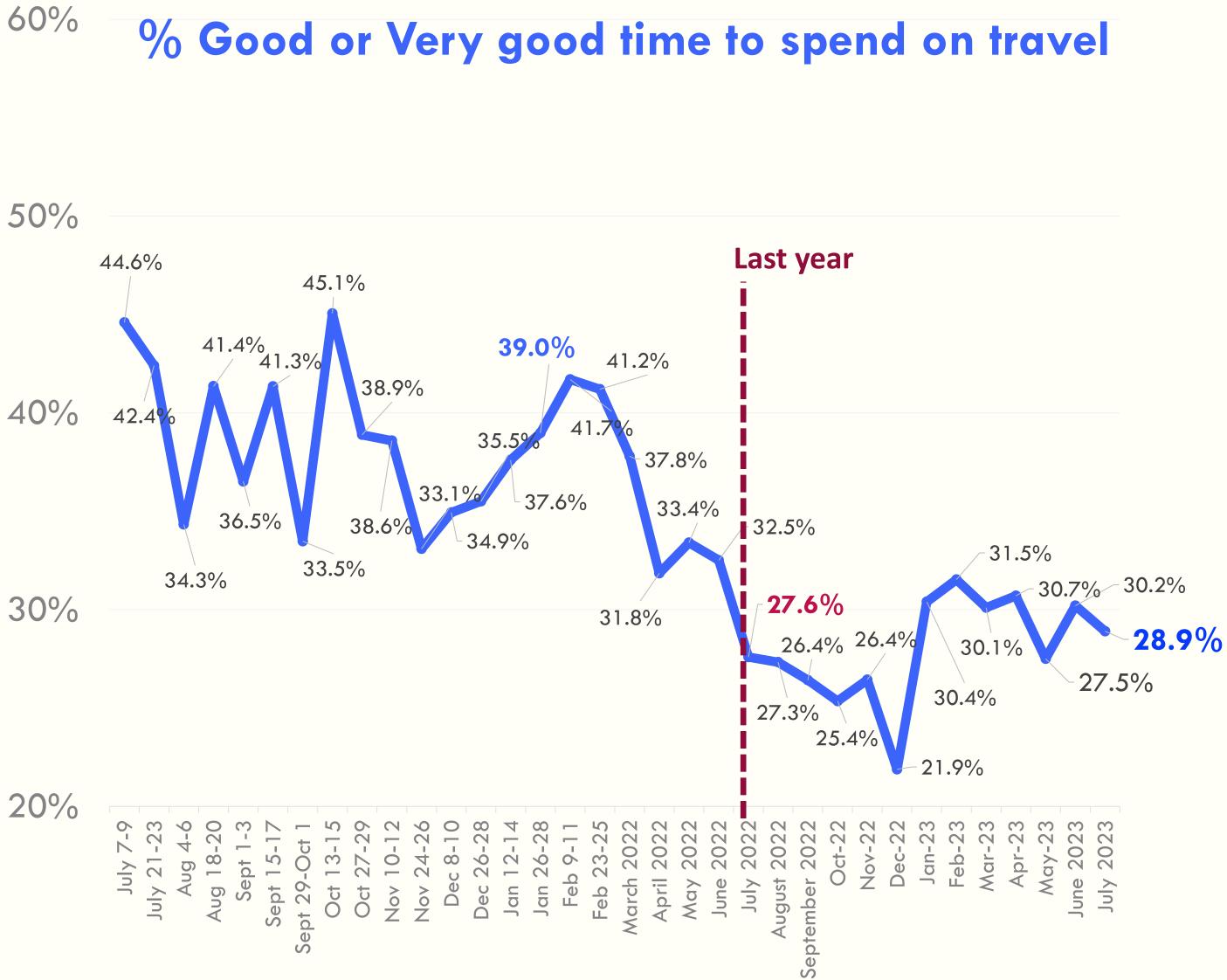
Question: How much IN TOTAL is the maximum you will	\$10,000 or more		
spend on leisure travel (including airfare, accommodations and all other	\$5,000 - \$9,999		
trip related spending) during the NEXT 12 MONTHS?	\$2,000 - \$4,999		
Maximum I would spend on leisure travel (next 12 months):	\$1,000 - \$1,999		
	\$500 - \$999		
(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)	\$100 - \$499		
	Under \$100		

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0%









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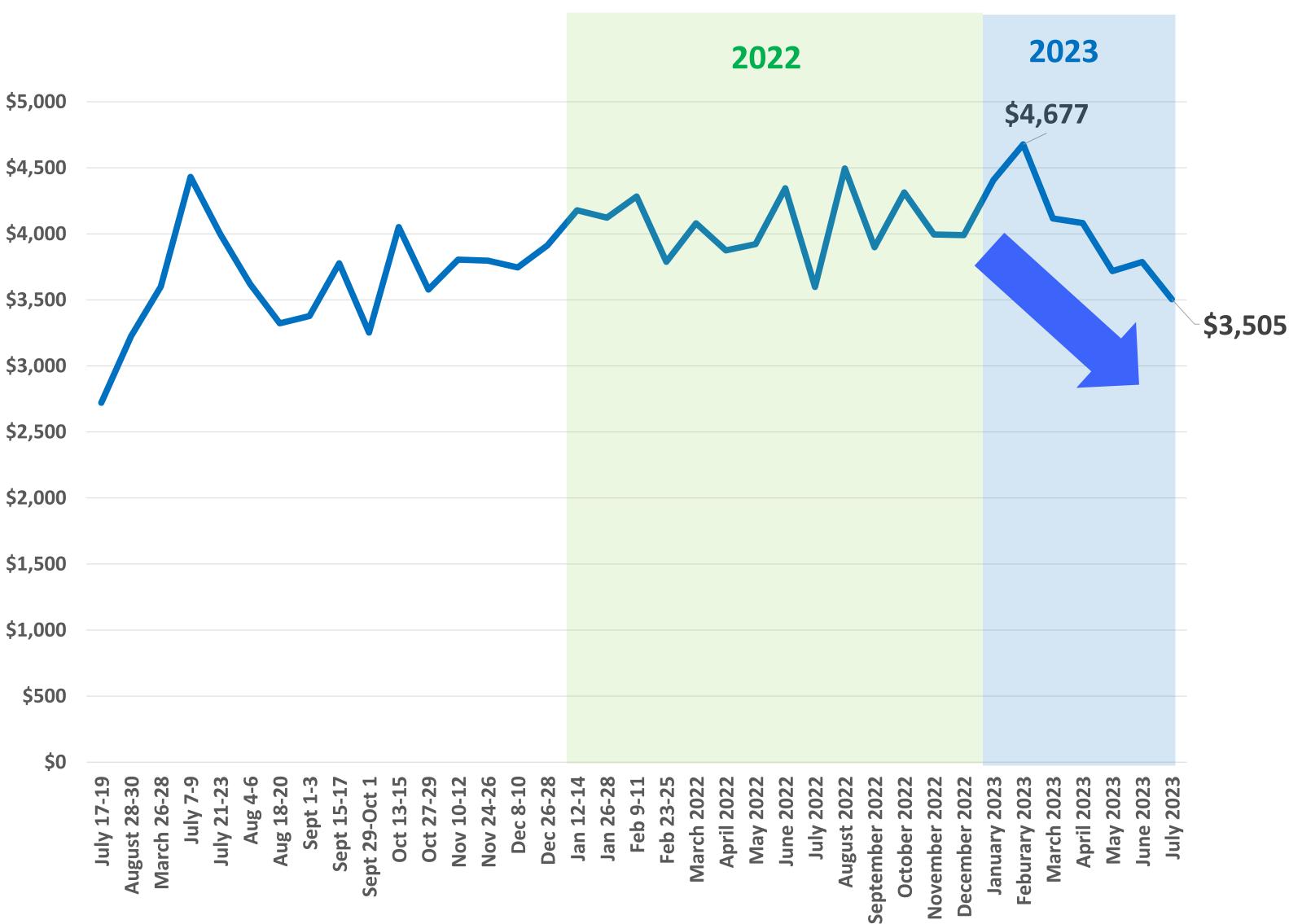
The proportion of Americans who feel it is a "good time" to spend on leisure is only marginally above last year in July.

MAXIMUM TRAVEL SPENDING: NEXT 12 MONTHS——TIME SERIES

Question: How much IN TOTAL is the maximum you will spend on leisure travel (including airfare, accommodations and all other trip related spending) during the NEXT 12 MONTHS?

Maximum I would spend on leisure travel (next 12 months):

(Base: All respondents, 1,200+ completed surveys each wave in 2021. 4,000+ completed surveys each wave in 2022 and 2023)

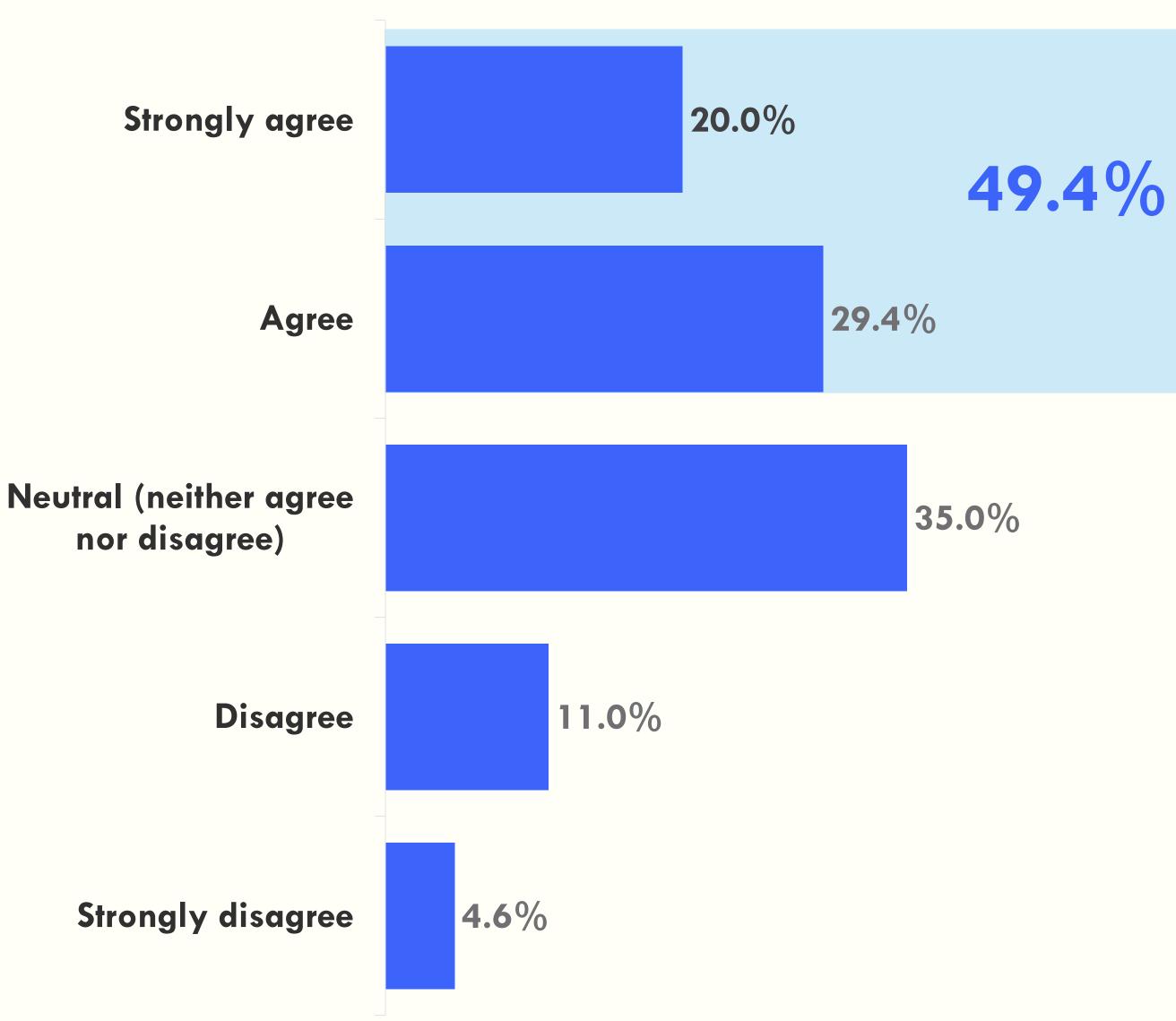




Question:

I expect the United States will enter an economic recession sometime in the NEXT SIX (6) MONTHS.

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(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)

% Expecting a Recession in the Next 6 Months







80%

70%

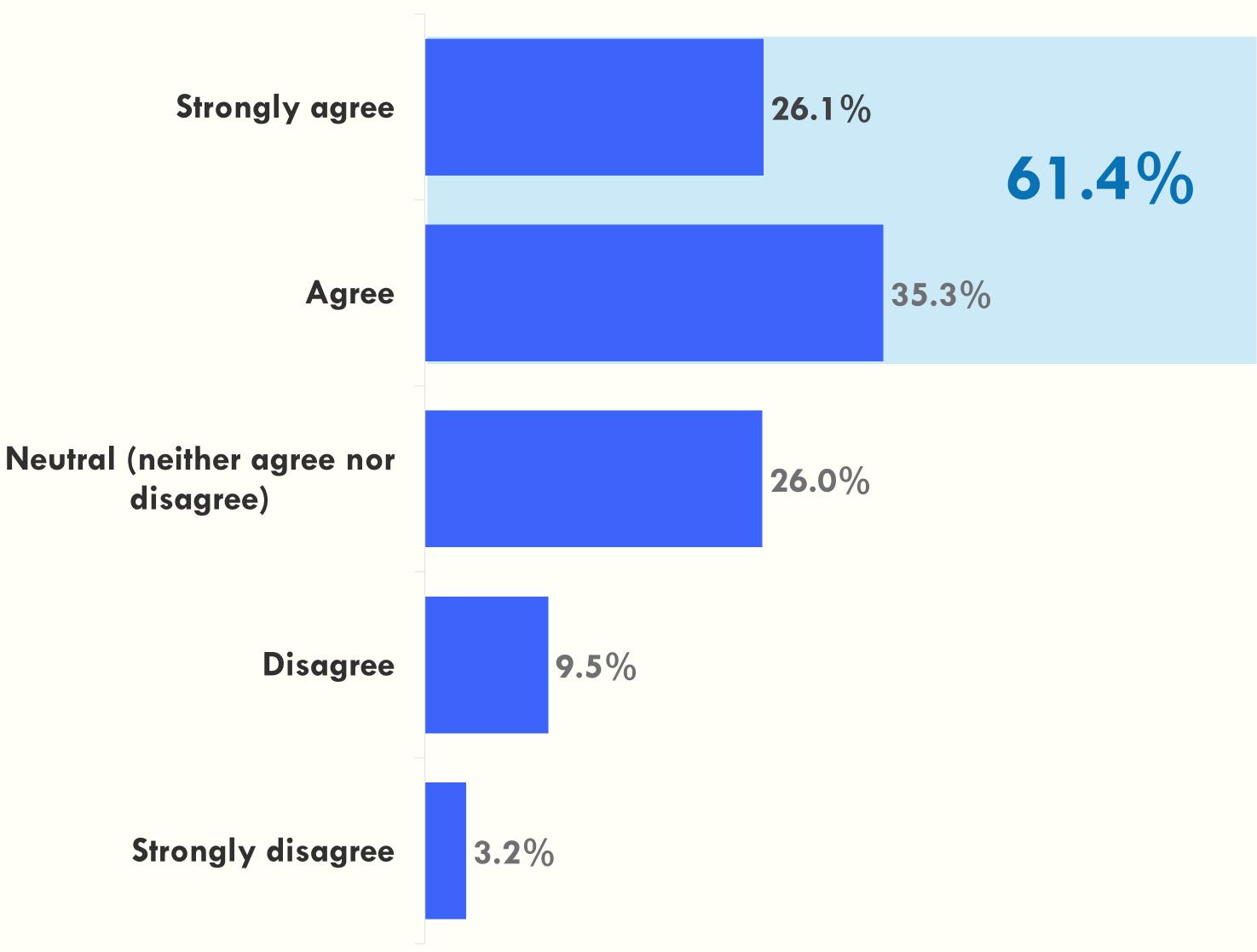
Recessionary concerns continue to diminish.

Question:

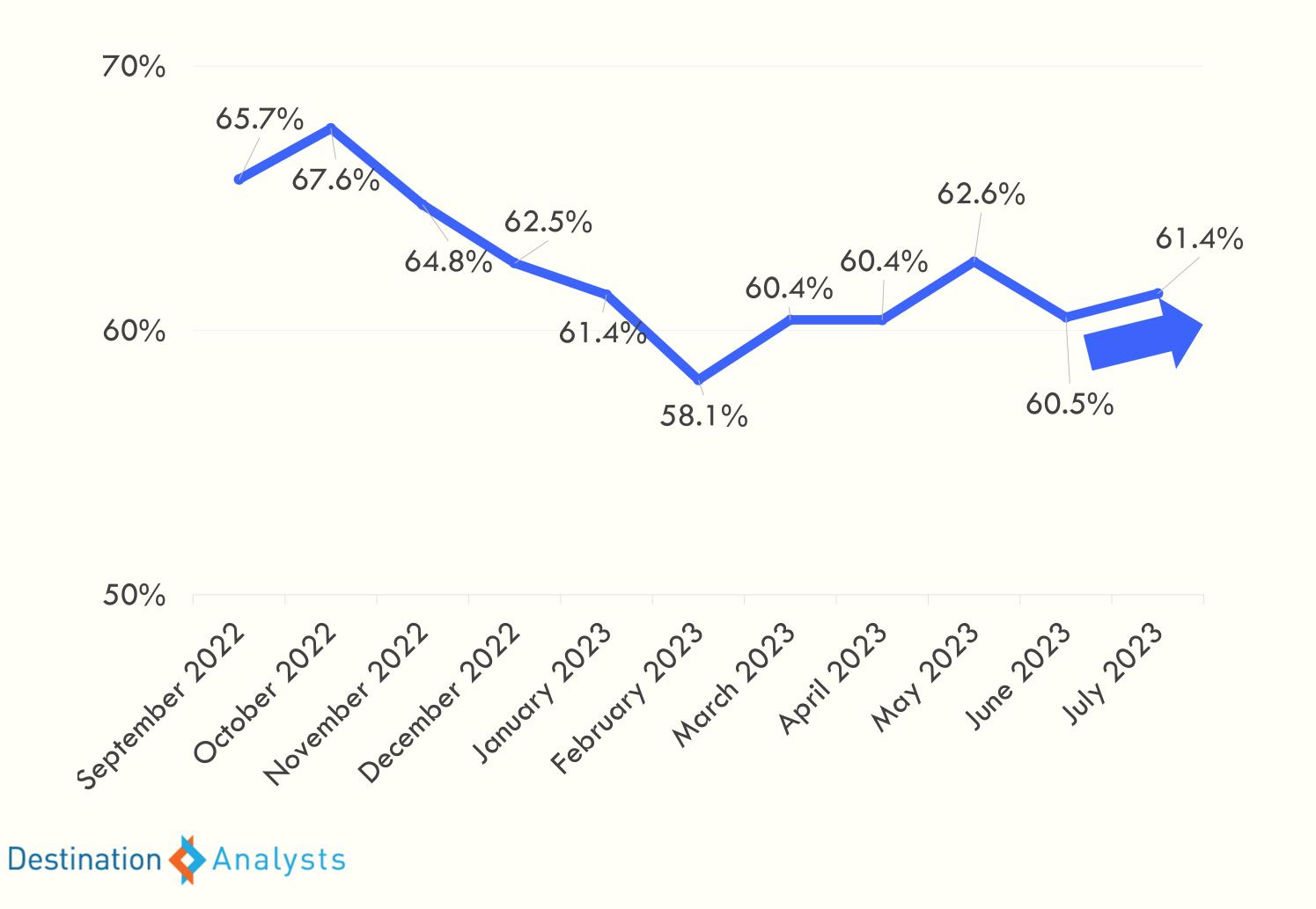
Right now, I am being careful with my money because I'm concerned about an upcoming recession.



(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)



% Being Cautious with Money 80% **Due to Recessionary Concerns**



The proportion of travelers exercising spending caution due recessionary concerns increased slightly month.



DETERRENTS TO TRAVELING IN THE PAST 6 MONTHS

Question: In the PAST SIX (6) MONTHS, which (if any) of the following have kept you from traveling more than you would have otherwise preferred? (Select all that apply)

Personal financial reasons Gasoline was too expensive Airfare was too expensive I'm too busy at work Not enough PTO/vacation time Health/Illness Weather

Travel is too expensive right now The possibility of flight cancellations

Crowds - too many people traveling Safety concerns - risk of contracting the COVID virus

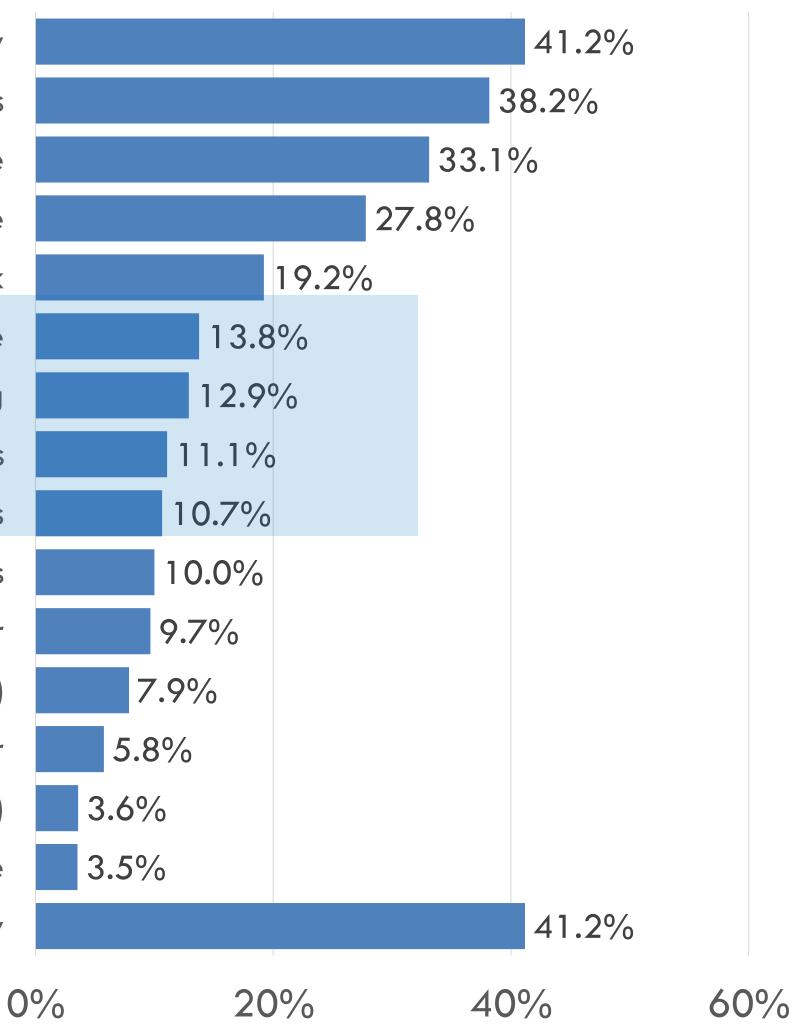
(Base: All respondents, 4,011 completed surveys.

Data collected July 17-21, 2023.)

Safety concerns (other non-COVID related) The pandemic is not 100% over Sold out/No reservations available Travel is too expensive right now

Lack of availability (at hotels, golf courses, spas, etc.)

















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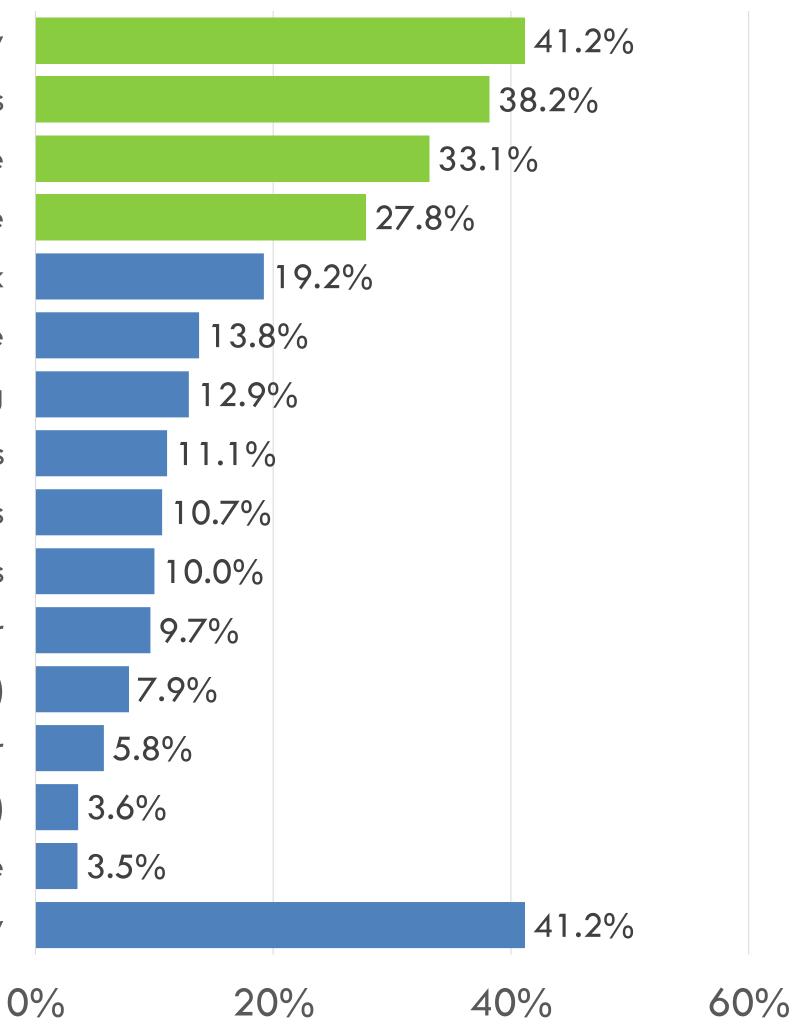
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The pandemic is not 100% over Sold out/No reservations available Travel is too expensive right now

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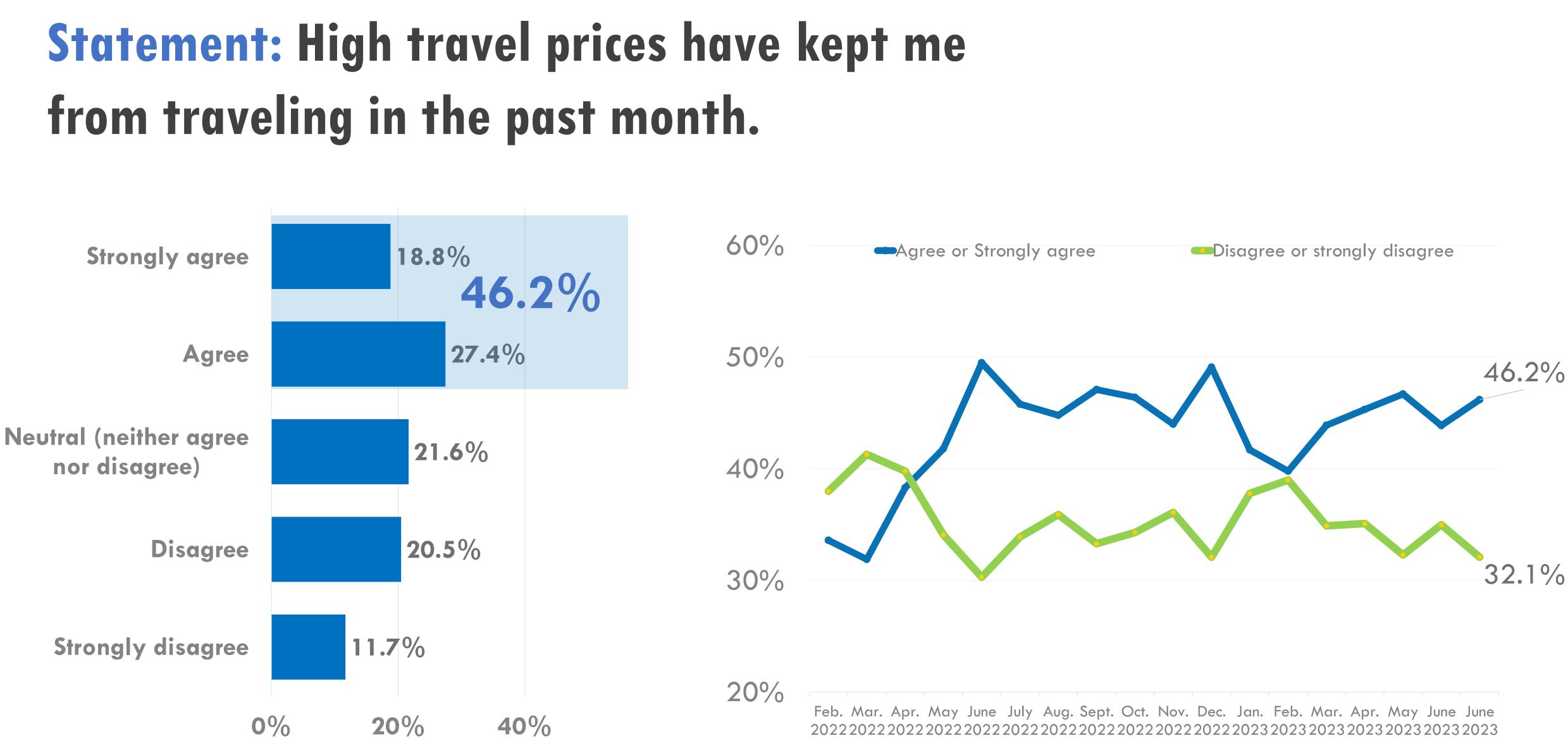








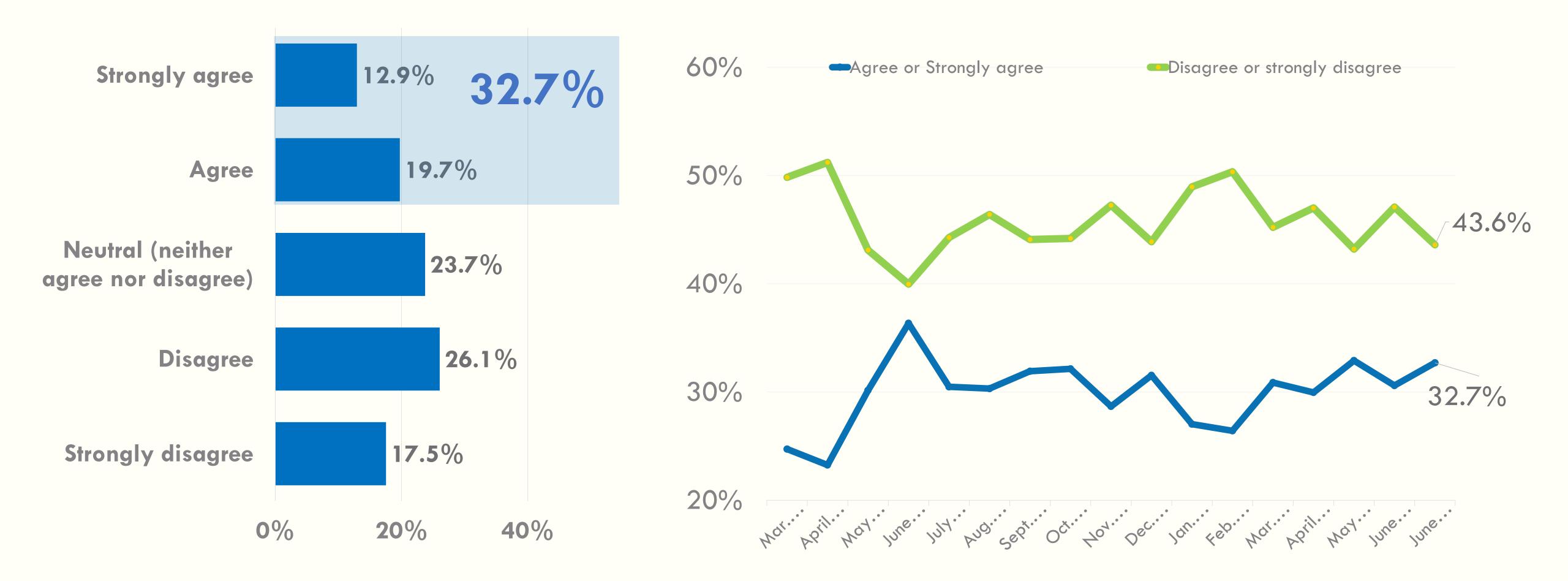






(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)

Statement: Recent inflation in consumer prices has led me to <u>cancel an upcoming trip</u>.

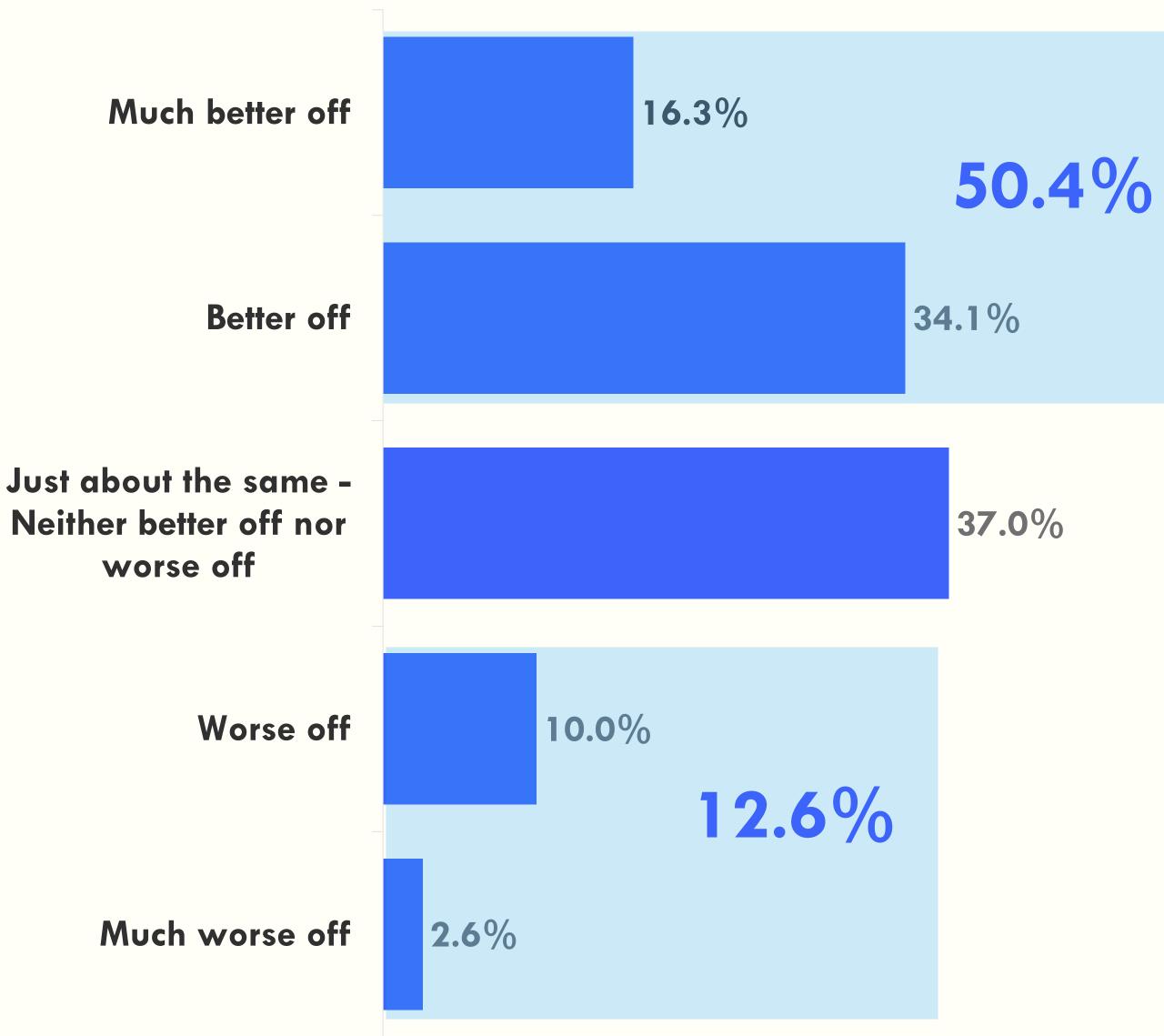




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Question:

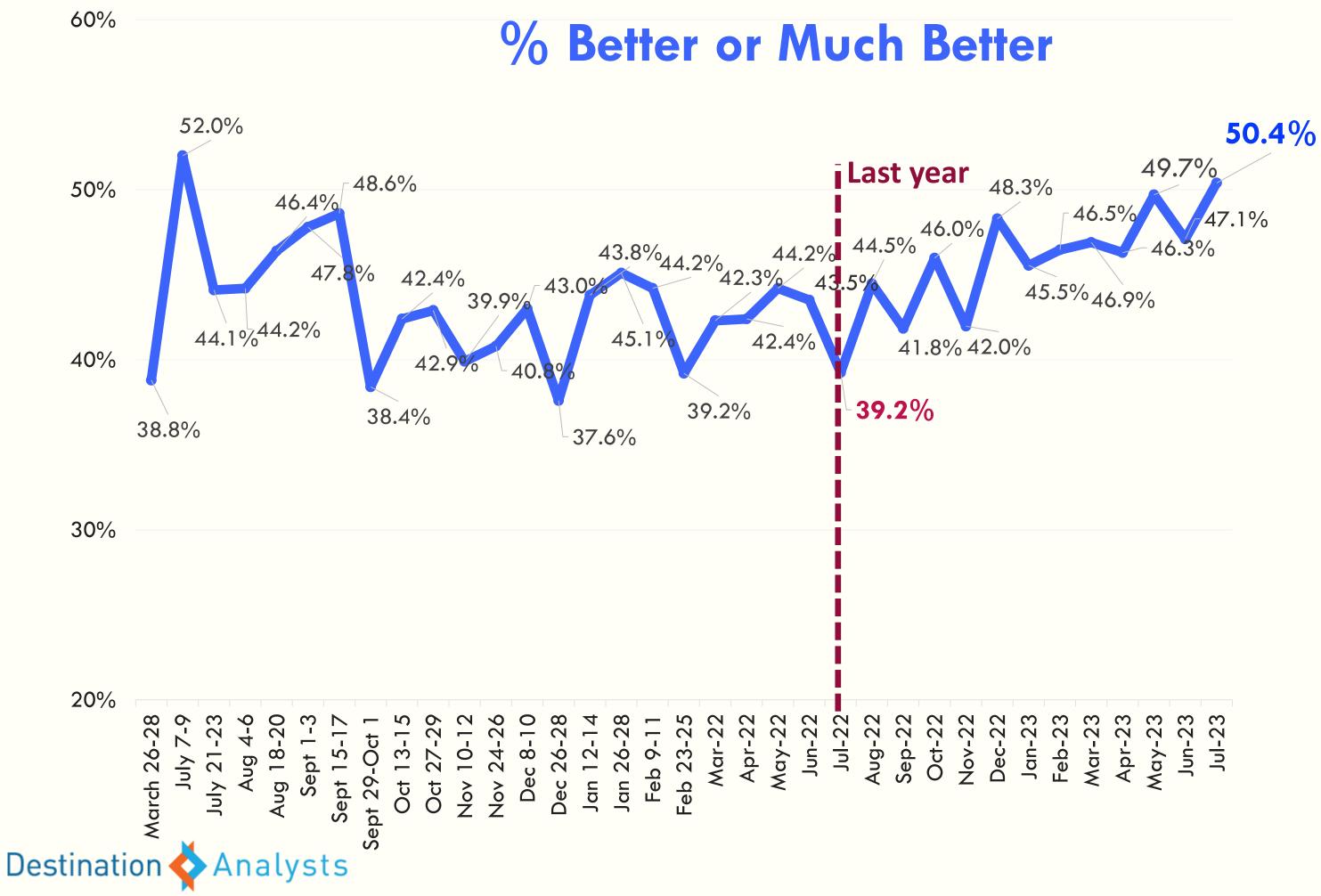
LOOKING FORWARD -Do you feel that a year from now, you (and your household) will be better off financially, or worse off, or just about the same as now?



(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)



Question: LOOKING FORWARD—do you feel that a year from now, you (and your household) will be better off financially, or worse off, or just about the same as now?

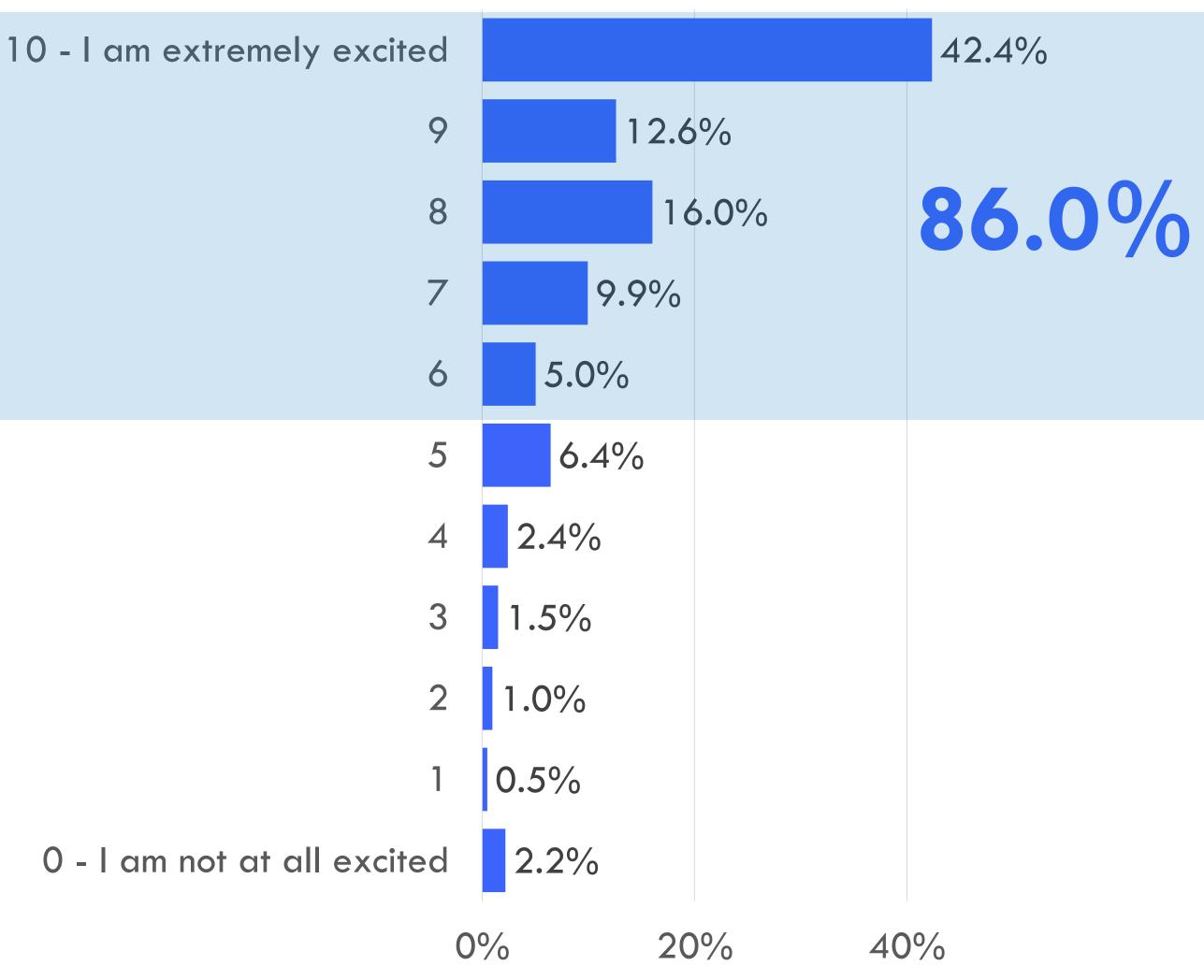


Traveler expectations for their financial prospects in the next year continue to improve.

Question:

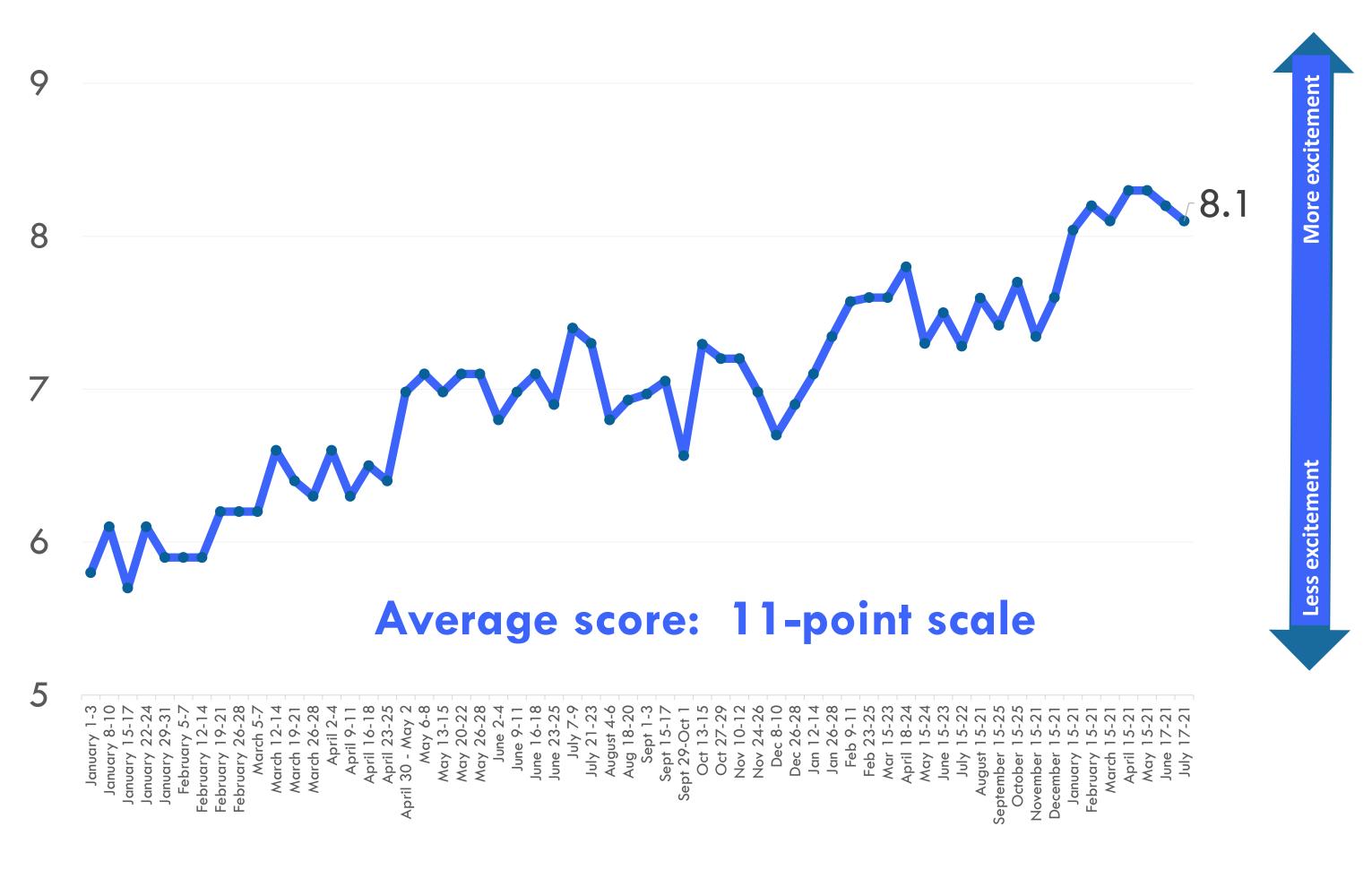
Which best describes how excited you are about LEISURE TRAVEL in the NEXT TWELVE (12) MONTHS? (Please answer using the 11point scale below)





(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)

Question: Which best describes how excited you are about **LEISURE TRAVEL** in the NEXT TWELVE (12) MONTHS? (Please answer using the 11-point scale below)





Despite being down slightly from last month, travel enthusiasm remains at record levels

TRAVEL SENTIMENT INDICES A tool to better understand the big picture by bringing all these data points together. Index values are calculated by combining key questions.

Current Travel Sentiment Index:

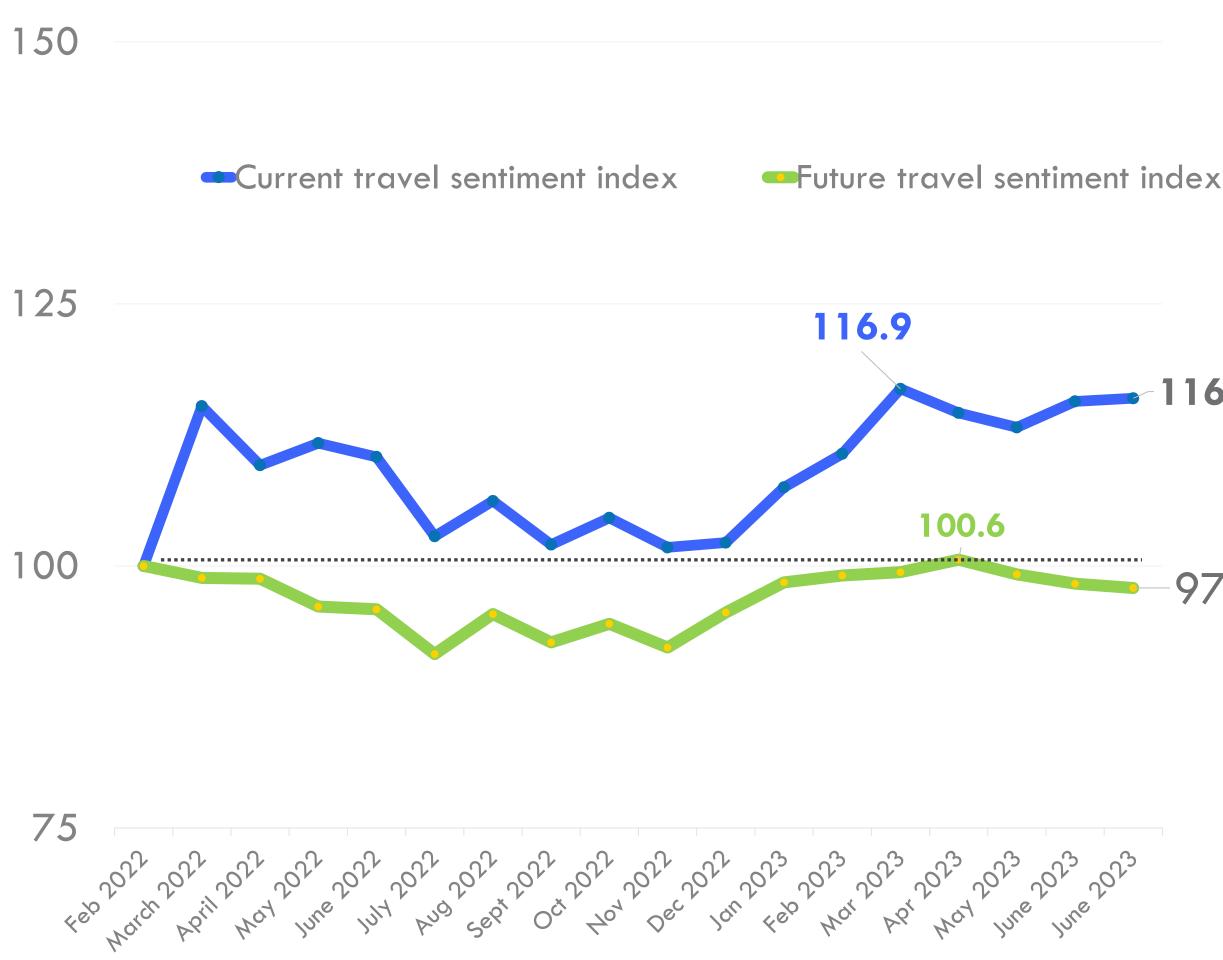
- Current financial situation
- Now as a good time to spend on travel
- Travel prices restricting travel now
- Overnight trips taken in past month
- Day trips taken in past month



	 Future Travel Sentiment Index: Personal financial outlook (next 12 months) Travel spending as a future budget priority Excitement to travel (next 12 months) Expected leisure trips (next 12 months)

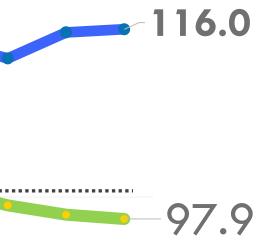


TRAVEL SENTIMENT INDICES:



Note: These indices measure <u>change</u> in sentiment relative to Feb 2022.





- Current travel enthusiasm improved this month.
- **Expectations for future** travel were relatively flat this month.



RECENT TRAV VOLU



OVERNIGHT TRIPS IN THE PAST MONTH: BY TRIP TYPE

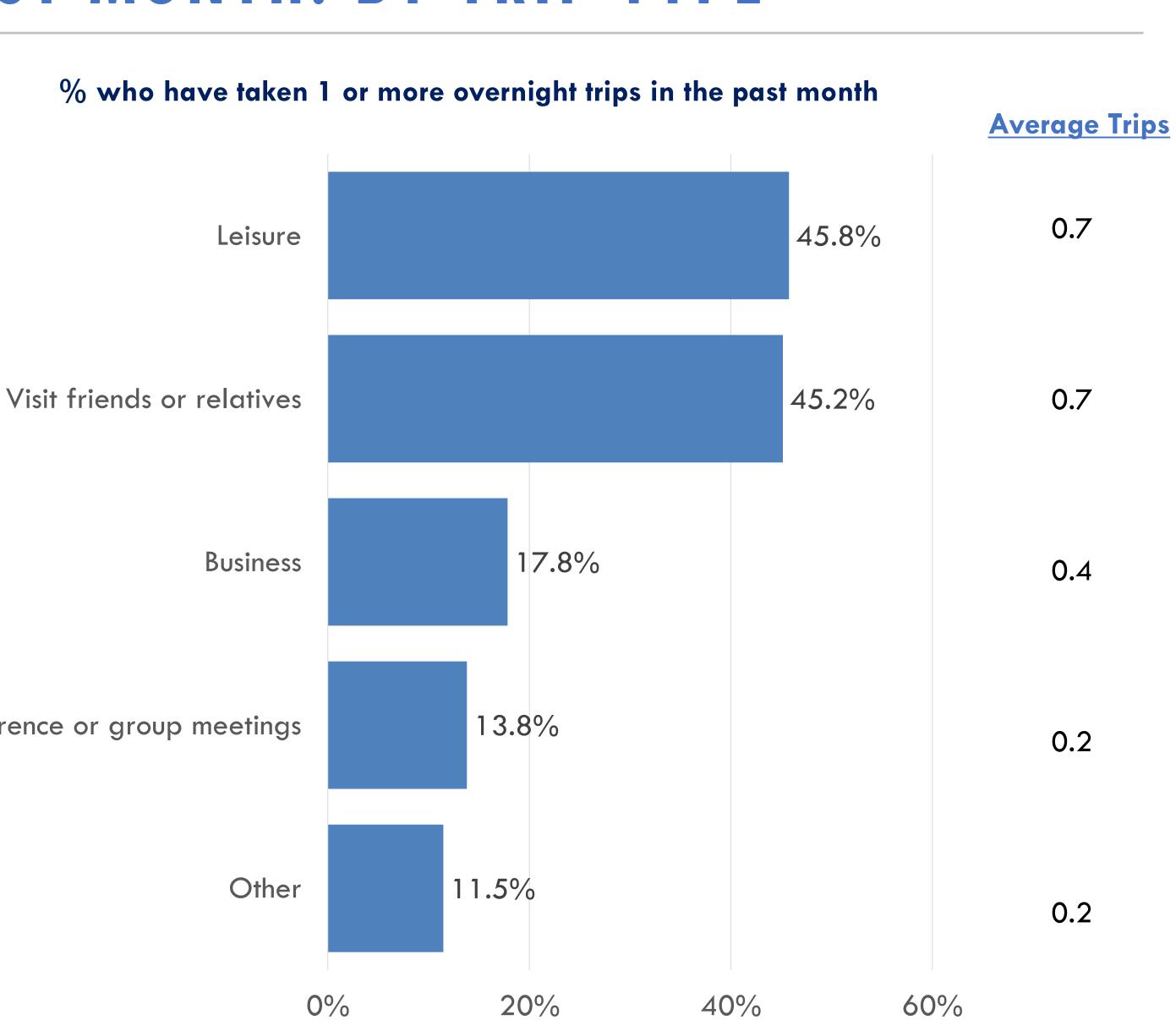
Question: How many OVERNIGHT trips of each type have you taken in the PAST MONTH? (Select the correct number of each trip type)

(Base: All respondents, 4,011 completed surveys. Data

collected July 17-21, 2023.)

Convention, conference or group meetings







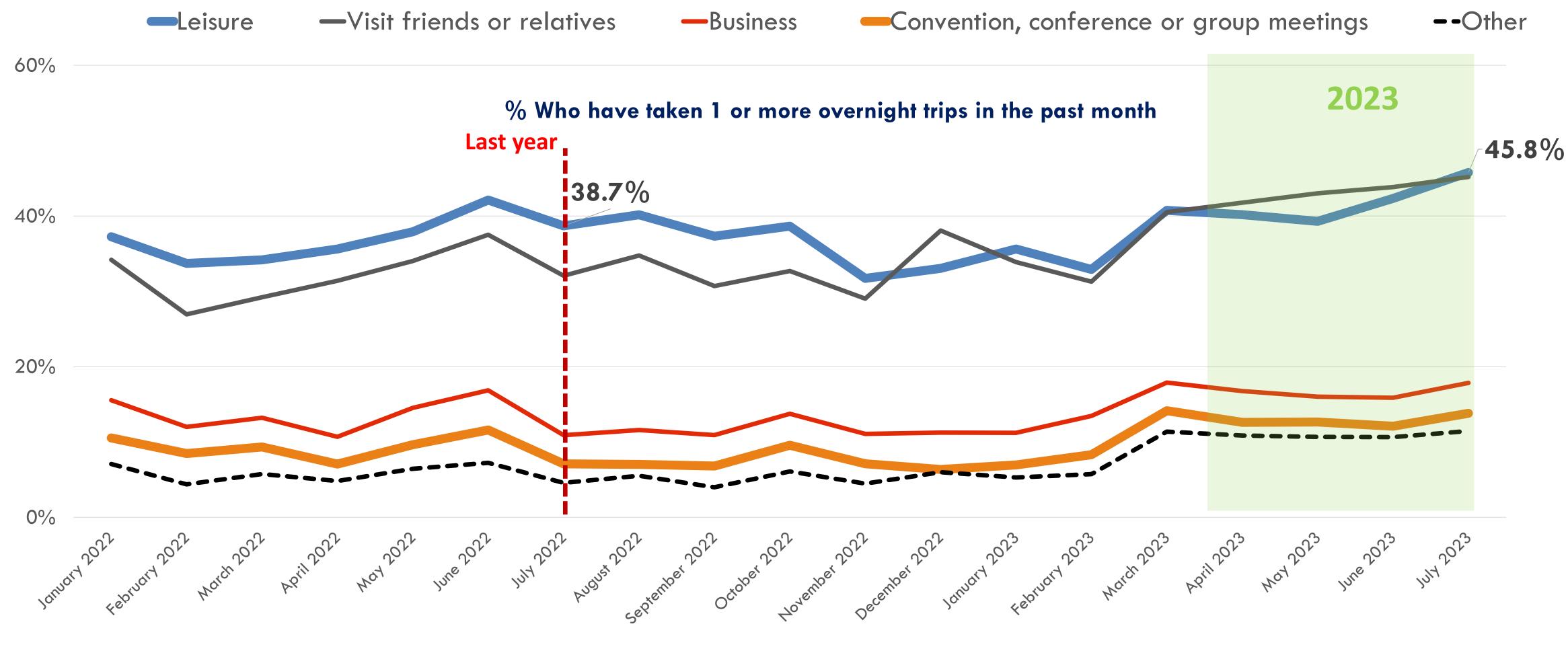








OVERNIGHT TRIPS IN THE PAST MONTH: BY TRIP TYPE





Question: How many OVERNIGHT trips of each type have you taken in the PAST MONTH? (Select the correct number of each trip type)













DAY TRIPS IN THE PAST MONTH: BY TRIP TYPE

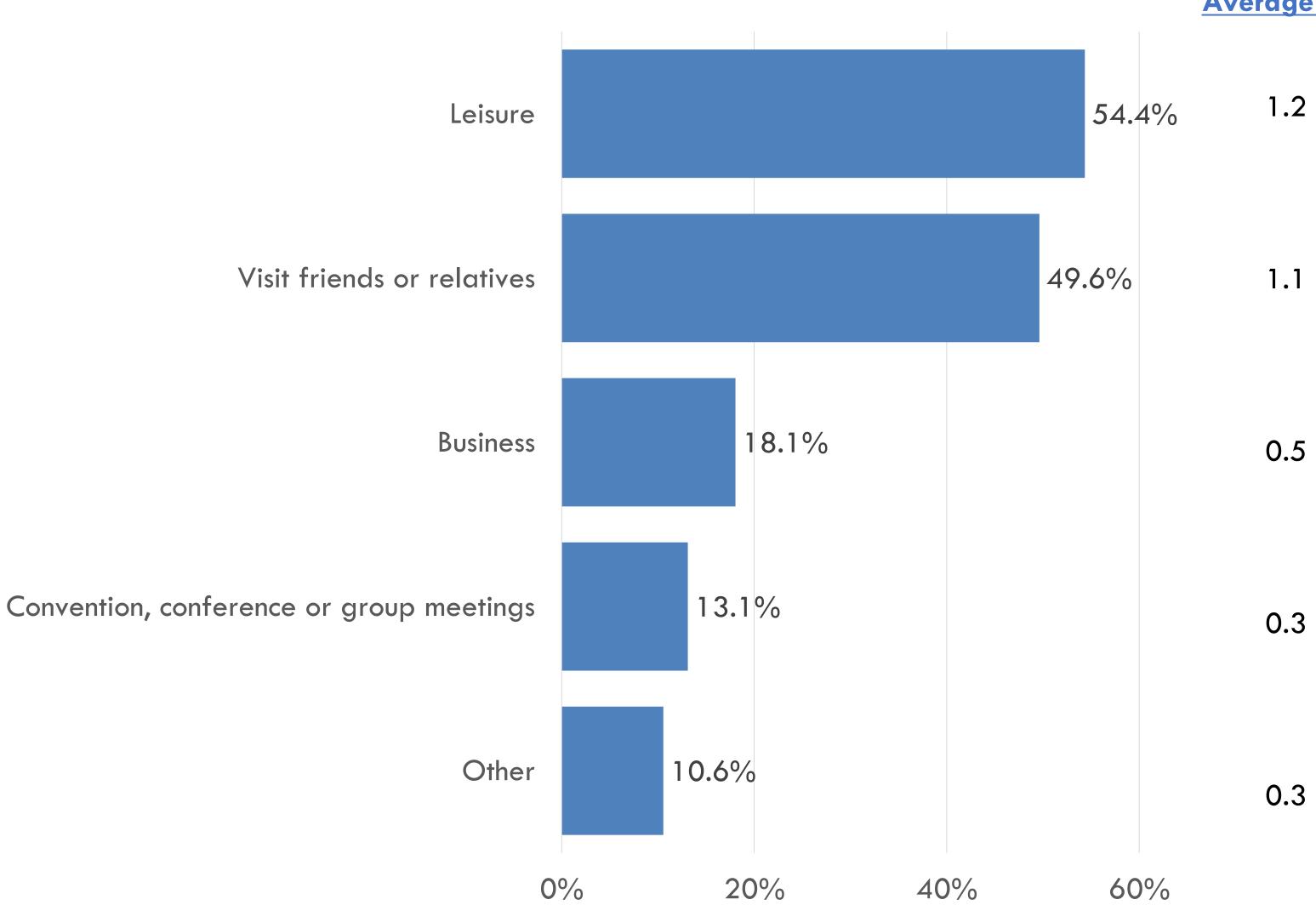
Question: How many DAY TRIPS (i.e., no overnight stay) of each type have you taken in the PAST **MONTH?**

(Base: All respondents, 4,011 completed surveys. Data

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% who have taken 1 or more day trips in the past month









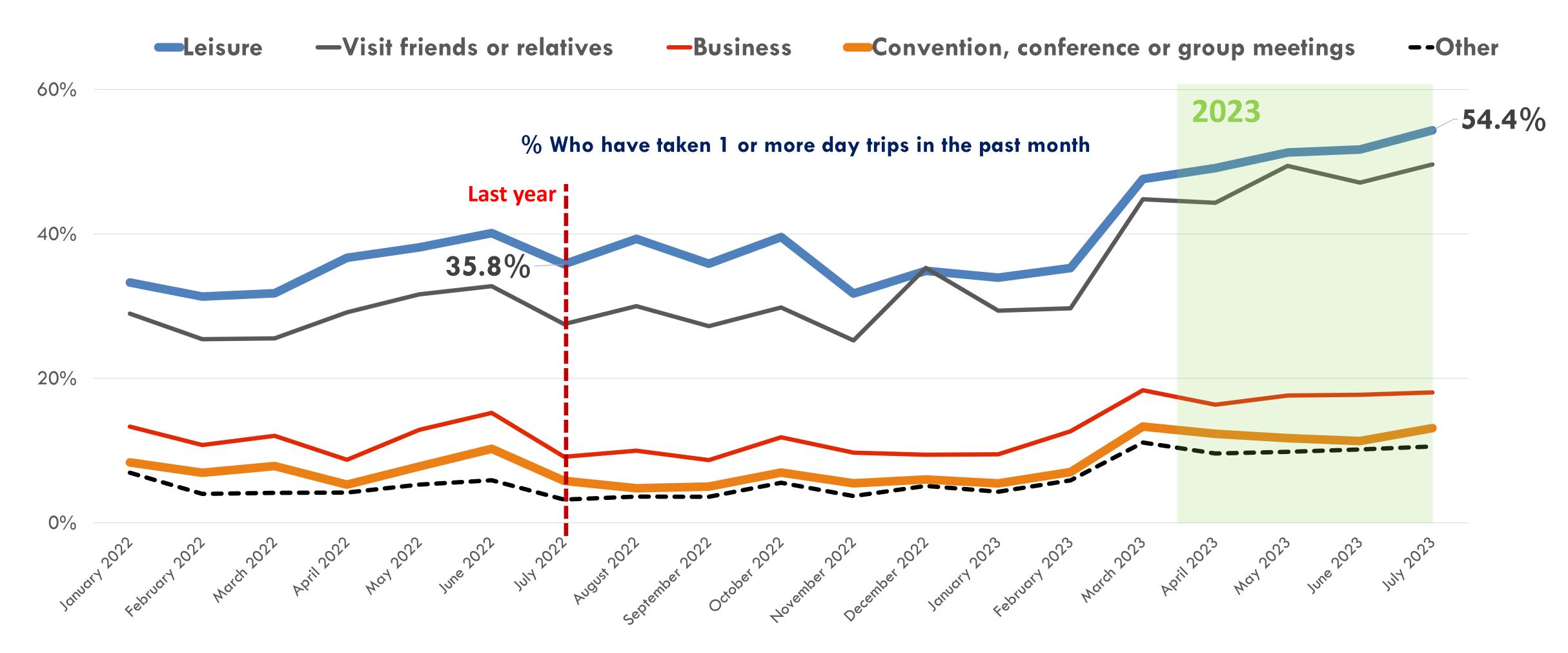






DAY TRIPS IN THE PAST MONTH: BY TRIP TYPE

Question: How many DAY TRIPS (i.e., no overnight stay) of each type have you taken in the PAST MONTH?



(Base: All respondents, 1,200+ completed surveys each wave in 2021. 4,000+ completed surveys each wave in 2022 and 2023)









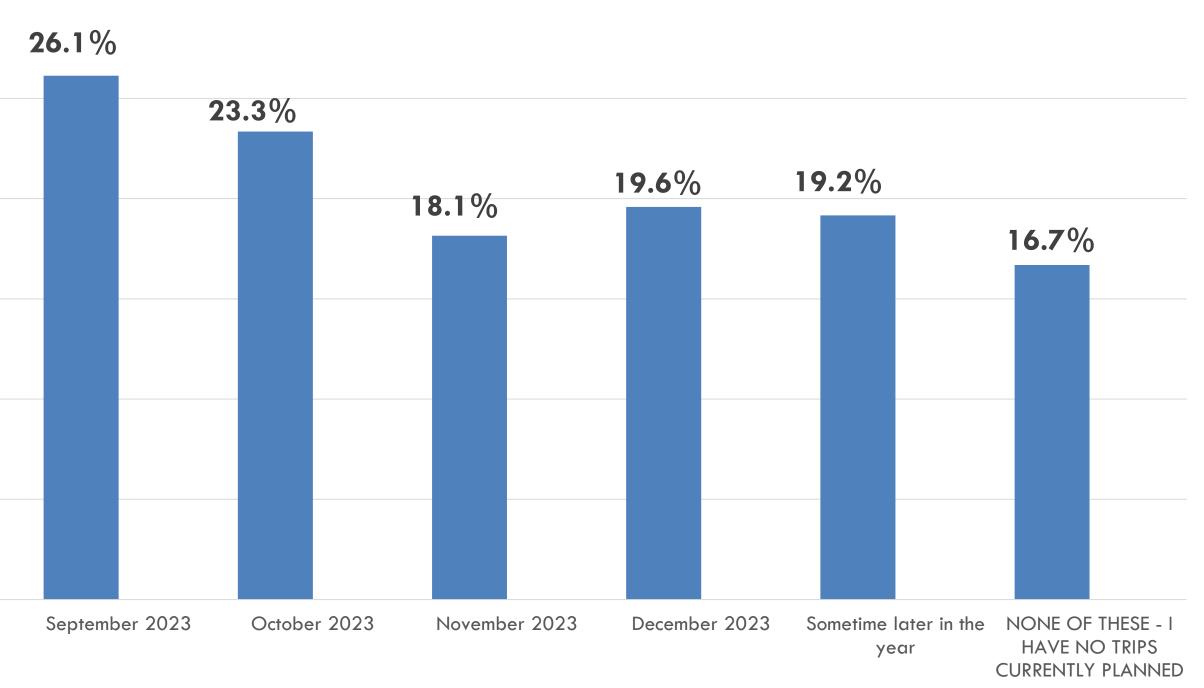




MONTHS OF EXPECTED LEISURE TRIPS IN 2023

Question: In which	35%	32.7 %
	5570	32.7%
months do you currently	30%	
have any leisure trips	25%	
	20%	
planned (even if only	15%	
tentatively)? (Select all	10%	
that apply)	5%	
	0%	August 2023







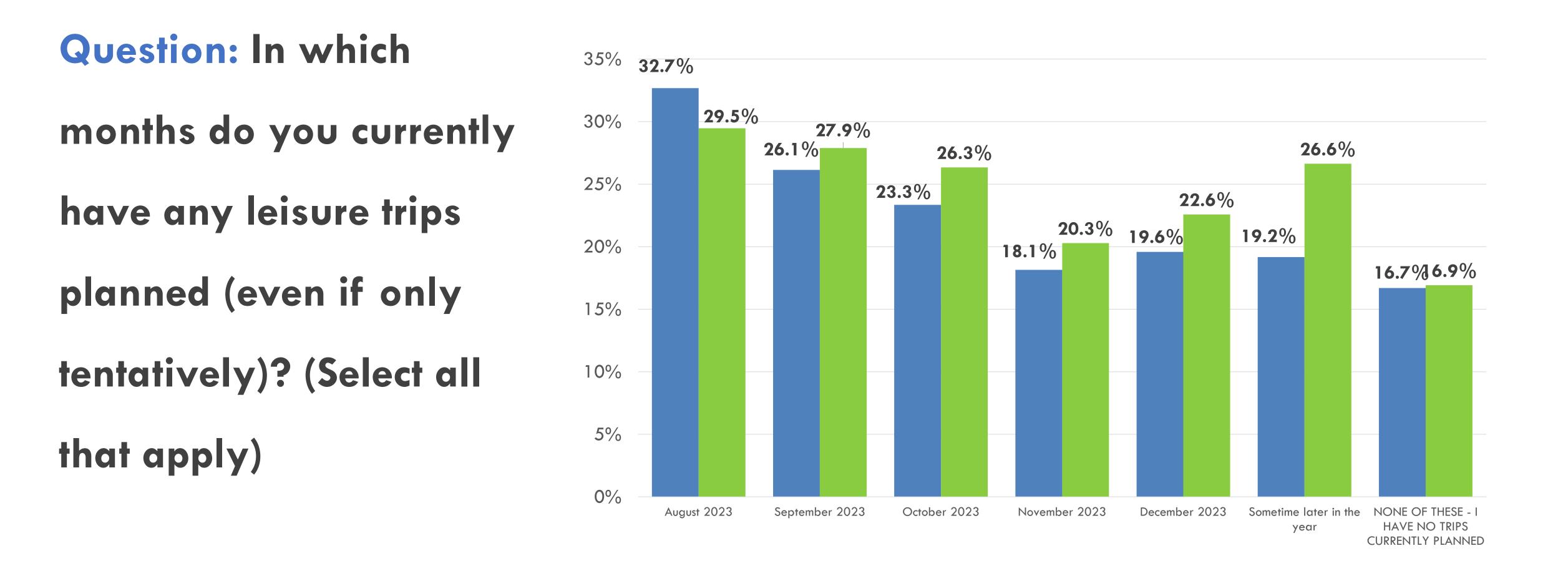








MONTHS OF EXPECTED LEISURE TRIPS IN 2023

















Despite traveler concerns about the economy and high prices, summer travel volume is robust.

- 45% of travelers took an overnight trip in the past month, far exceeding last year's 39%
- Fully 54% of travelers took a day trip in the past month. One year ago, this stood at 36%.



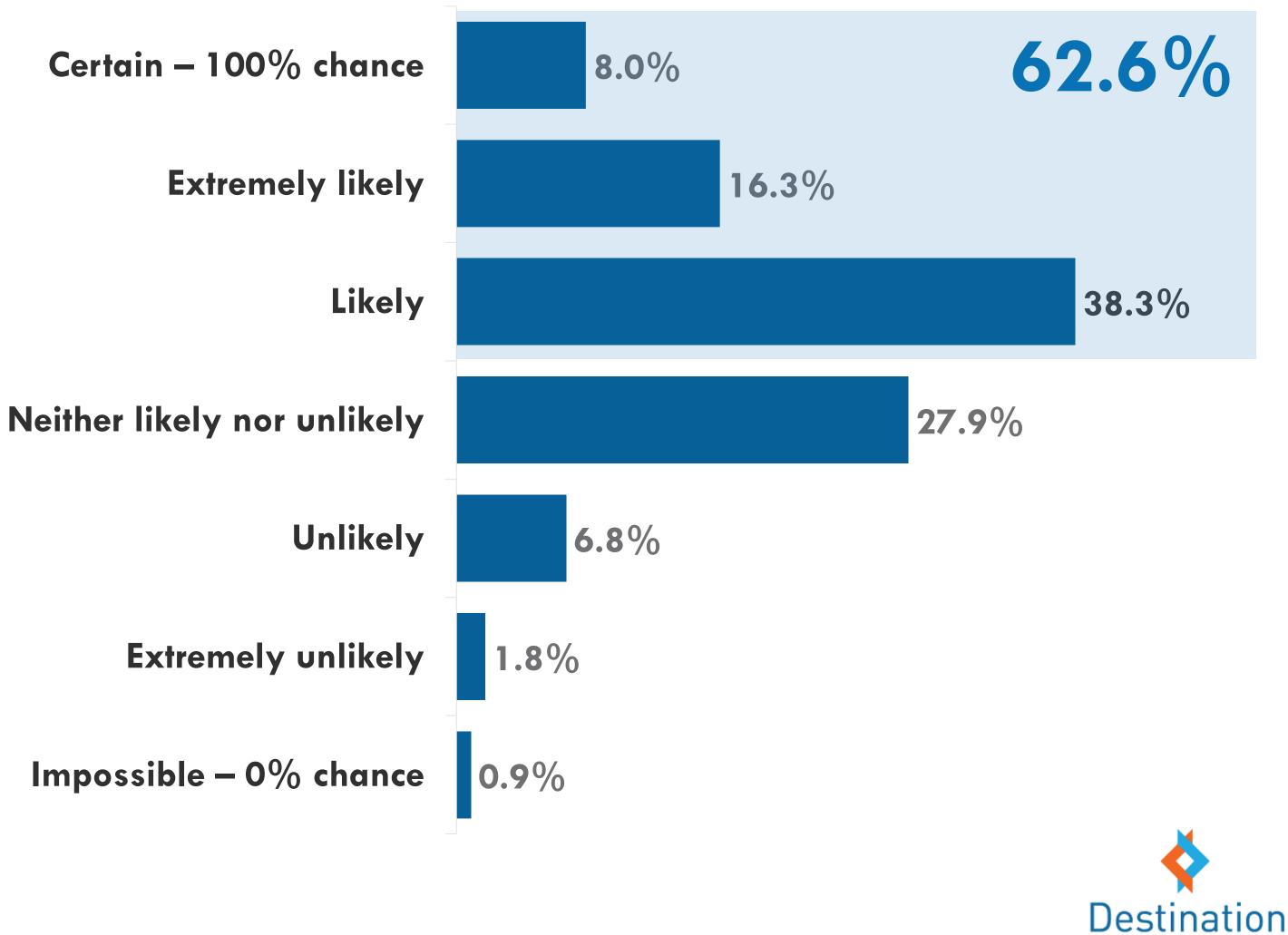




PRICE GOUGING WILL BECOME MORE COMMON IN THE **TRAVEL INDUSTRY**

Question: Let's talk about next year. Thinking about how 2023 will evolve, how likely do you think each of the following will be?

(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)



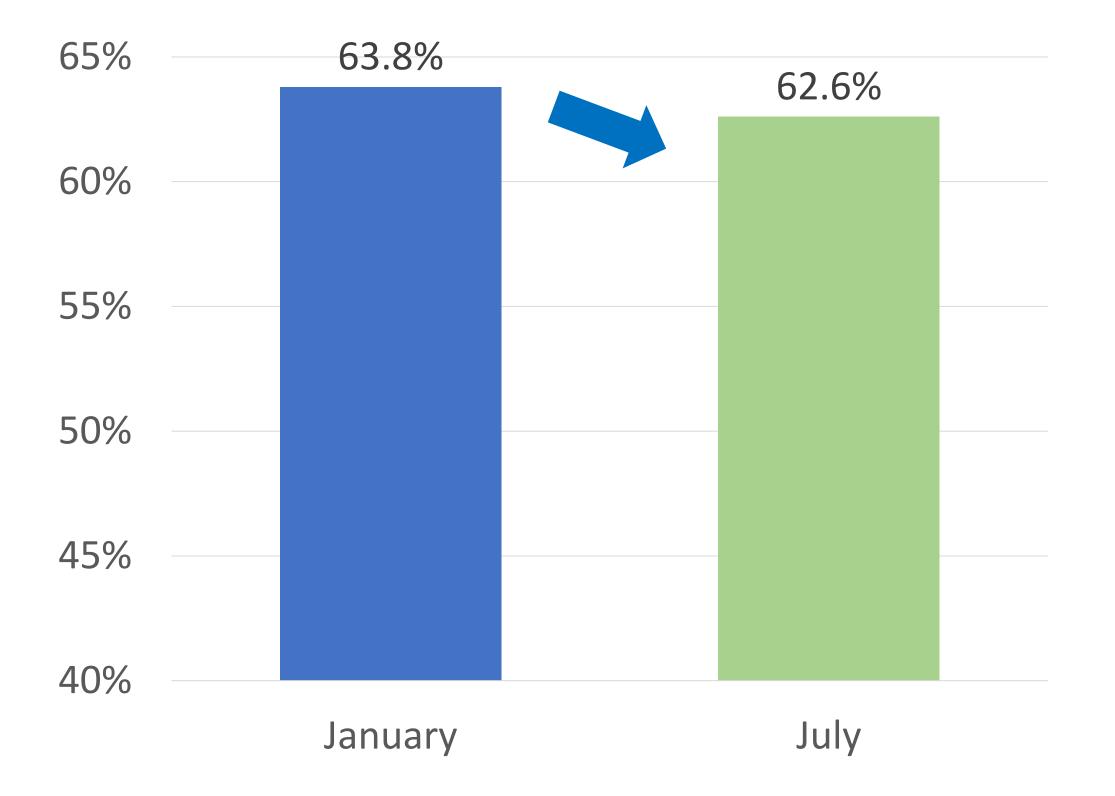
Analysts

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Slight Decrease

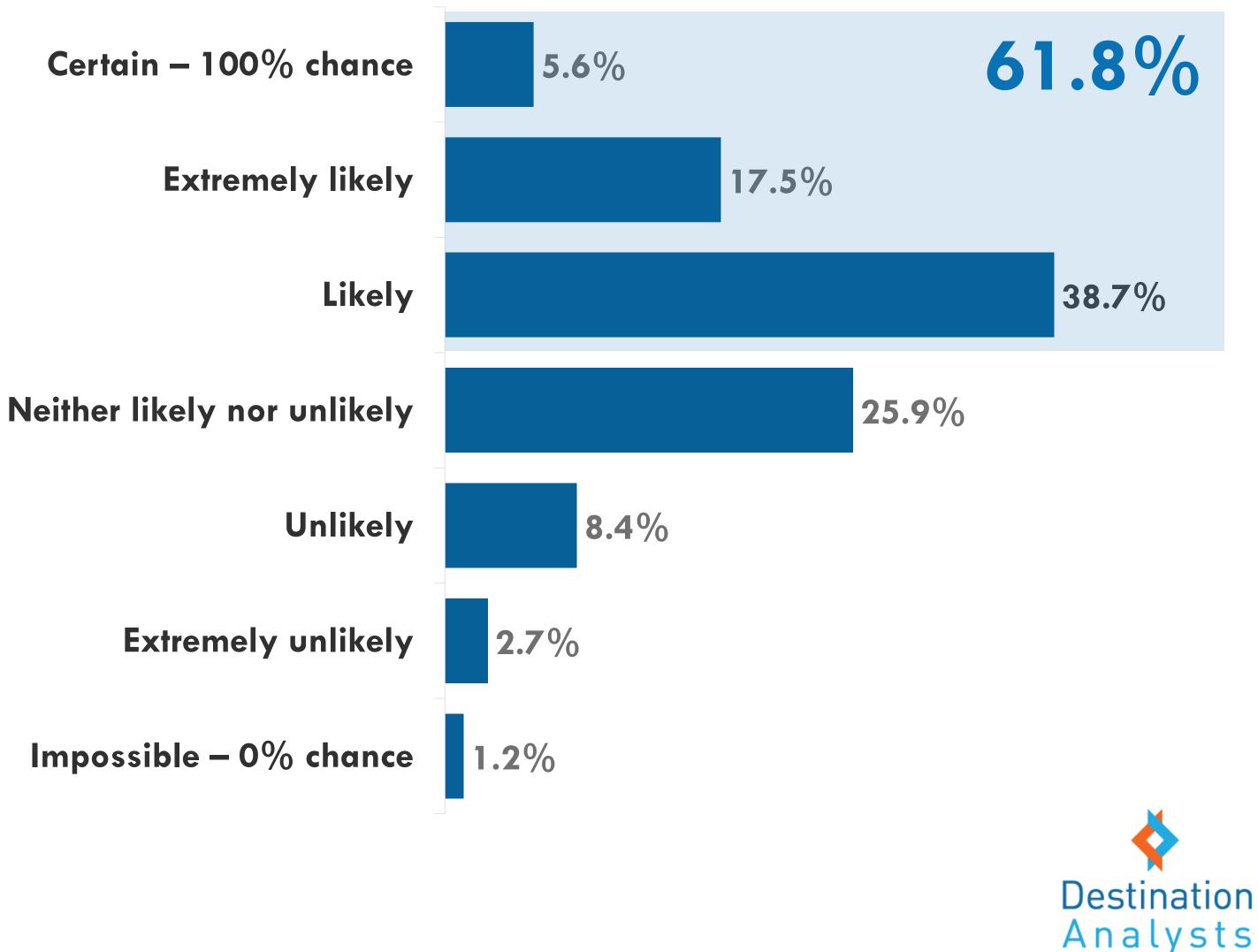


Top 3 Box Score: Certain, Extremely Likely or Likely



LABOR SHORTAGES WILL BE A PROBLEM FOR THE TRAVEL INDUSTRY

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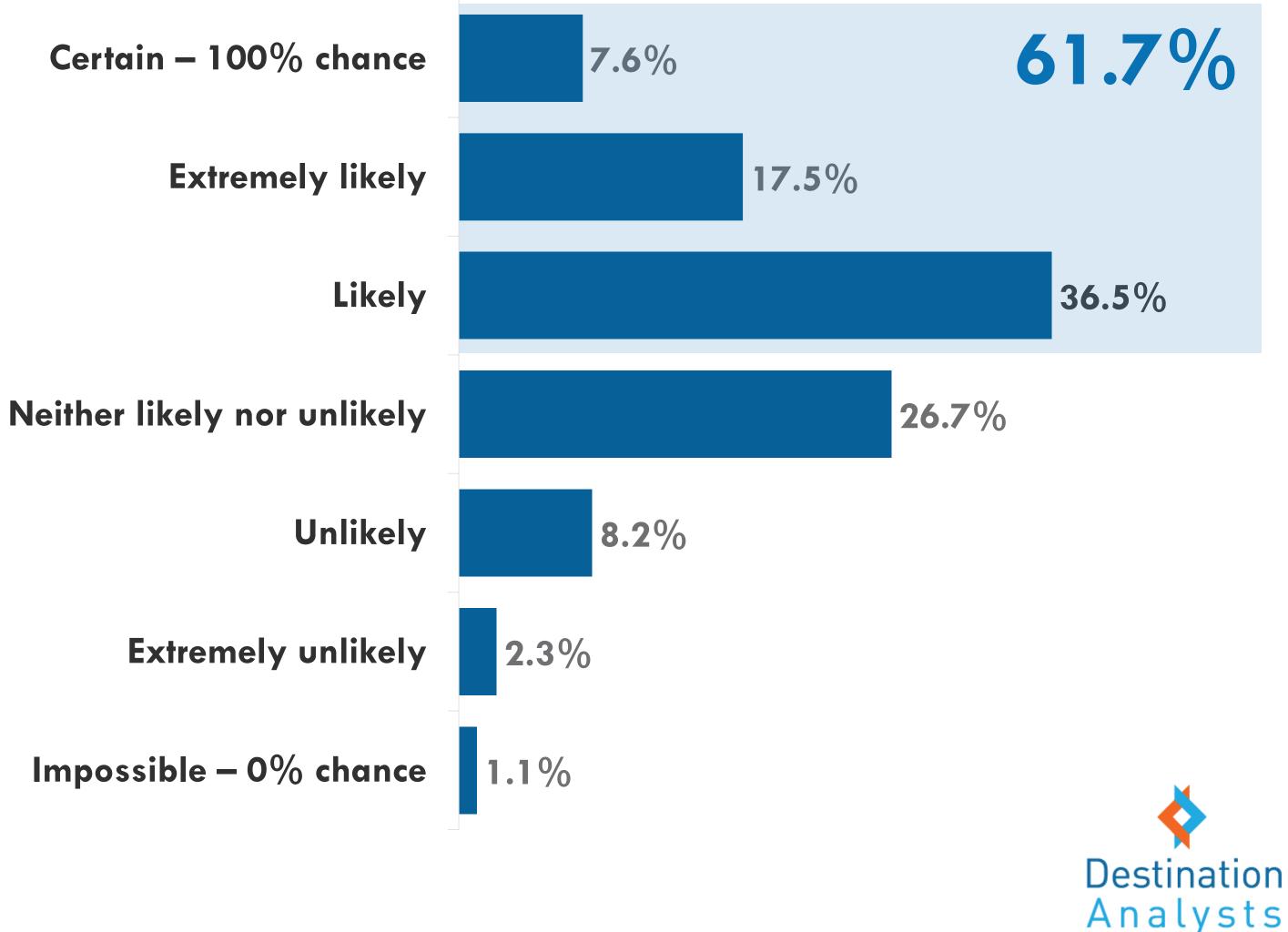
70% 65.1% 65% 61.8% 60% 55% 50% 45% 40% July January

Moderate Decrease



DOMESTIC TRAVEL WILL BECOME GENERALLY MORE FRUSTRATING (E.G., OVER-CROWDING, AIR TRAVEL BREAKDOWNS, POOR CUSTOMER SERVICE, ETC.)

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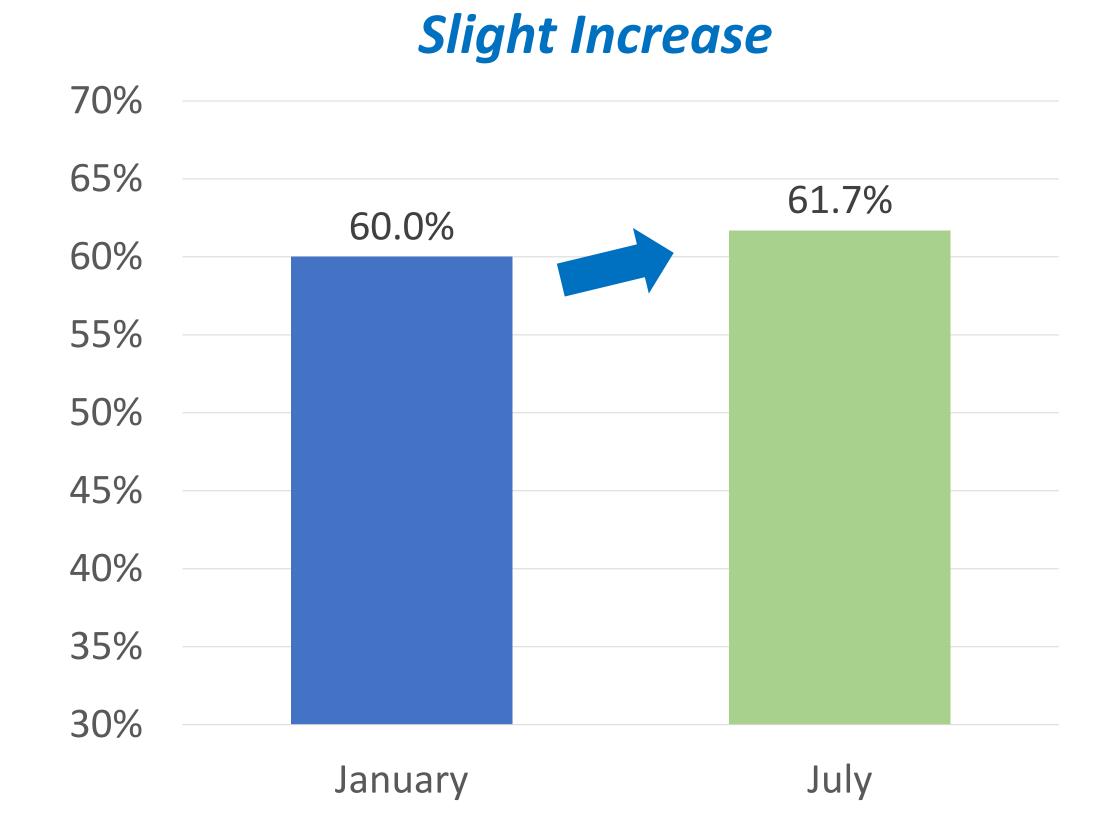




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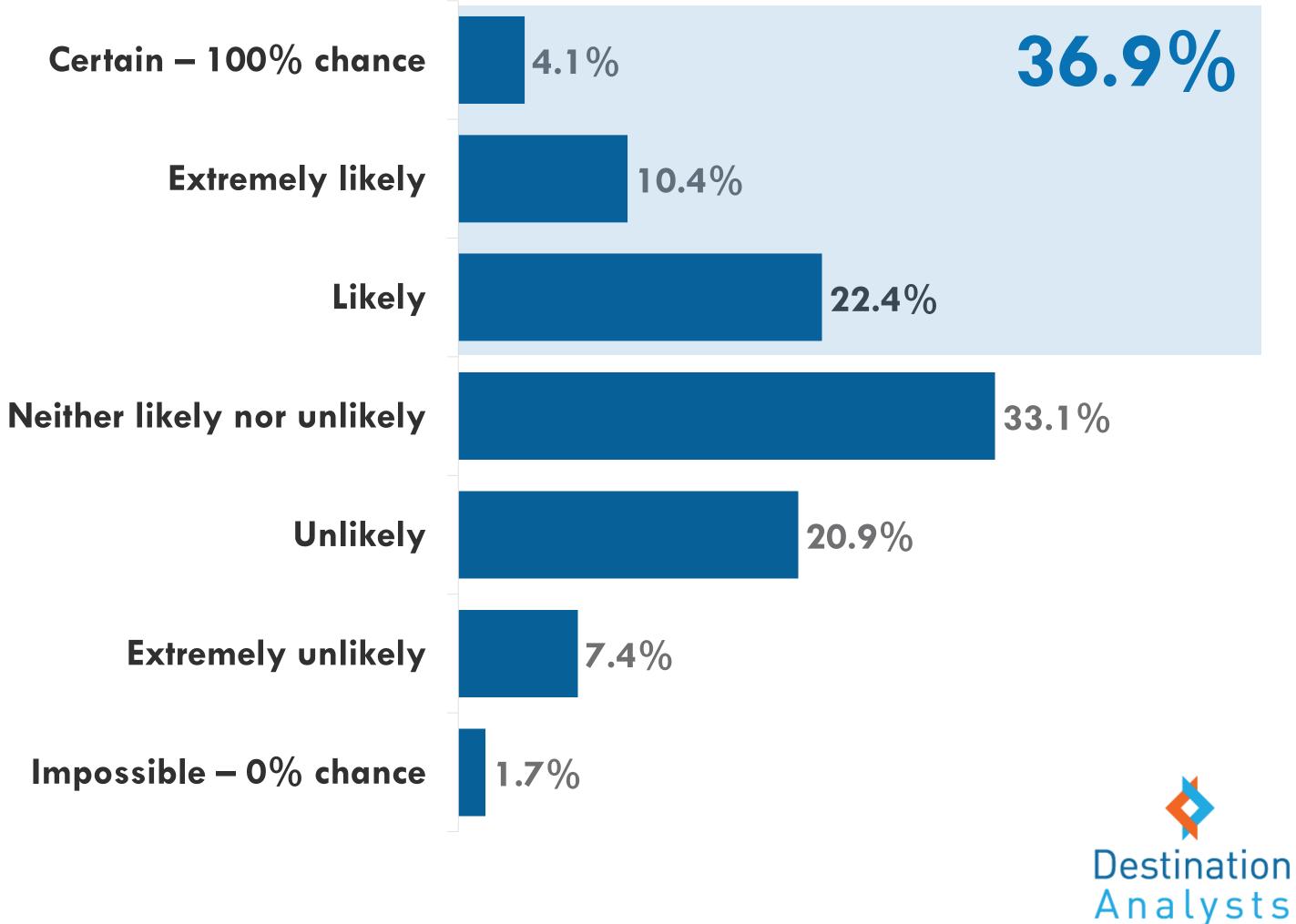






TRAVELERS WILL SOUR ON THE USE OF HOME RENTAL SERVICES LIKE AIRBNB, VRBO, ETC.

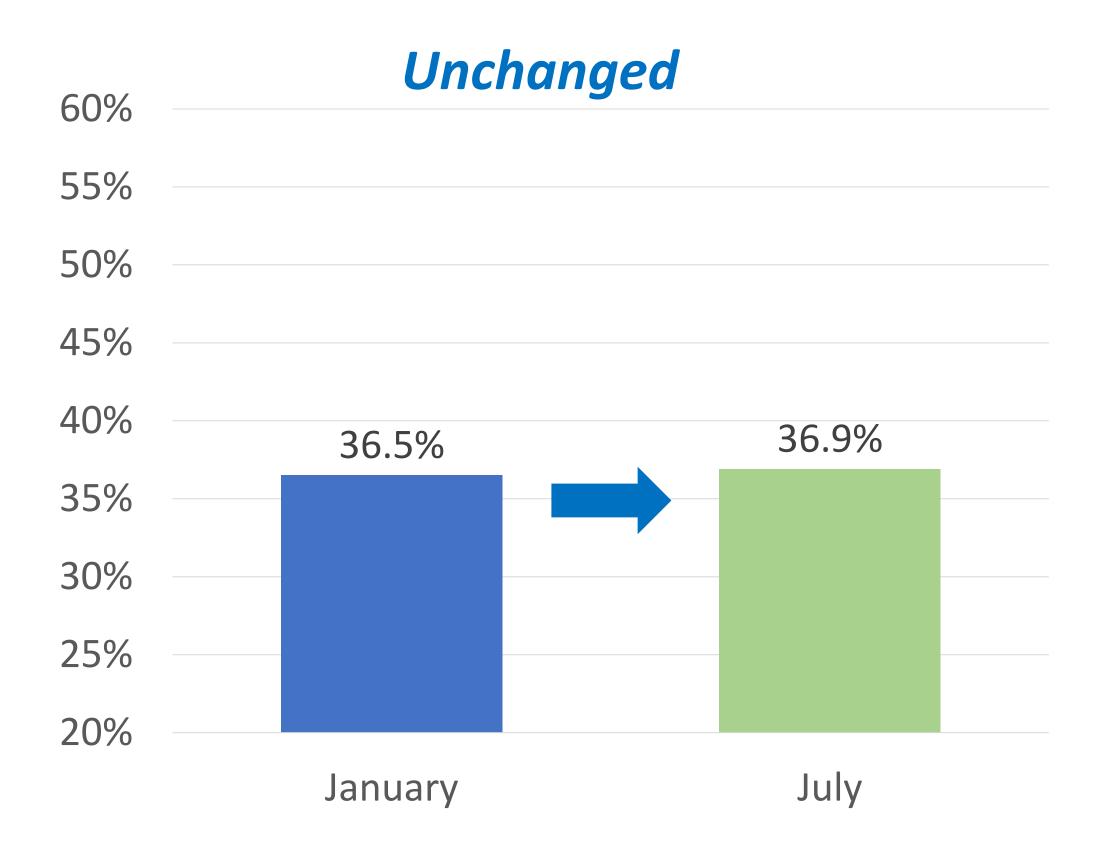
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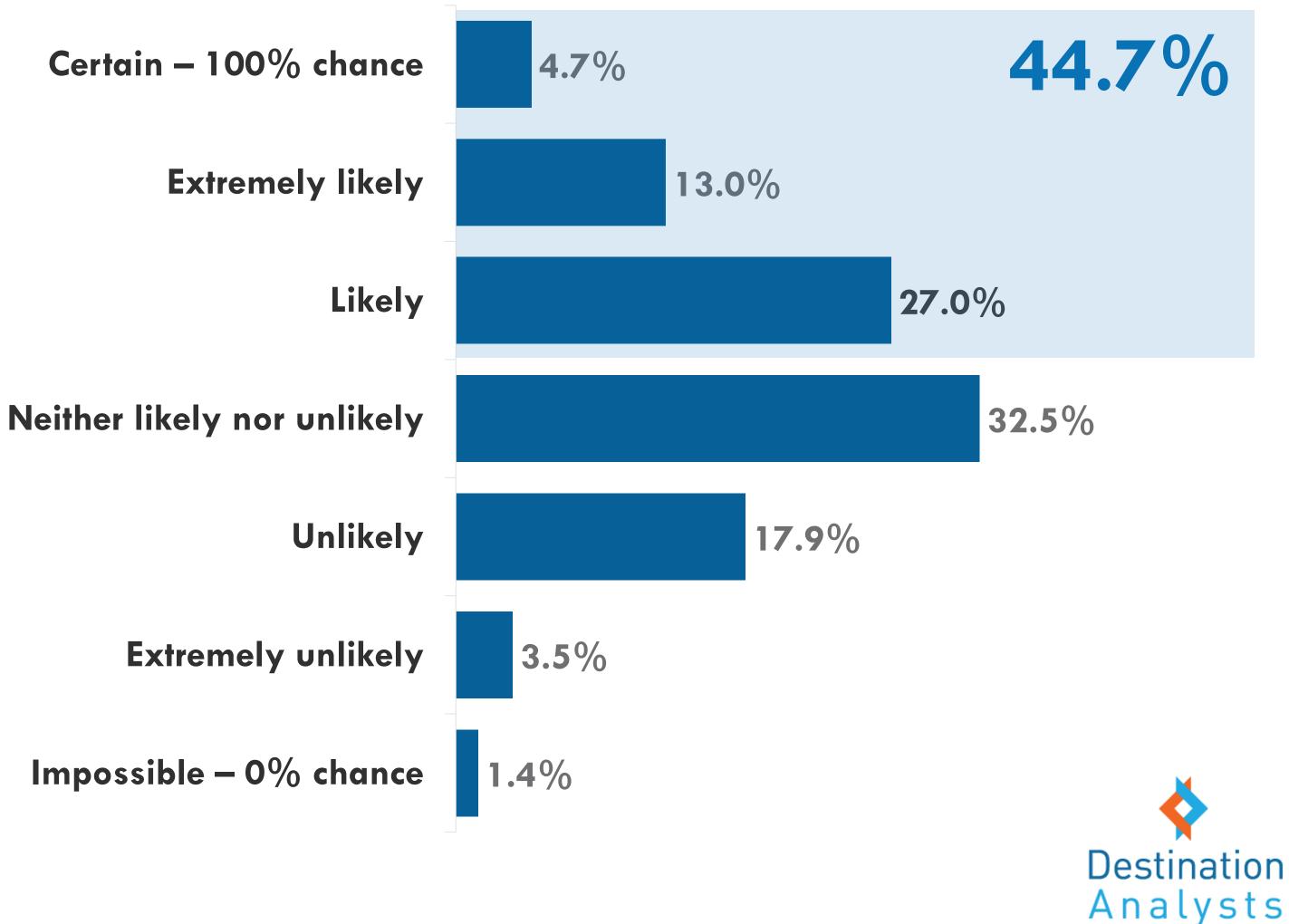
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POPULAR NATIONAL PARKS WILL BE OVER-RUN WITH TOURISTS

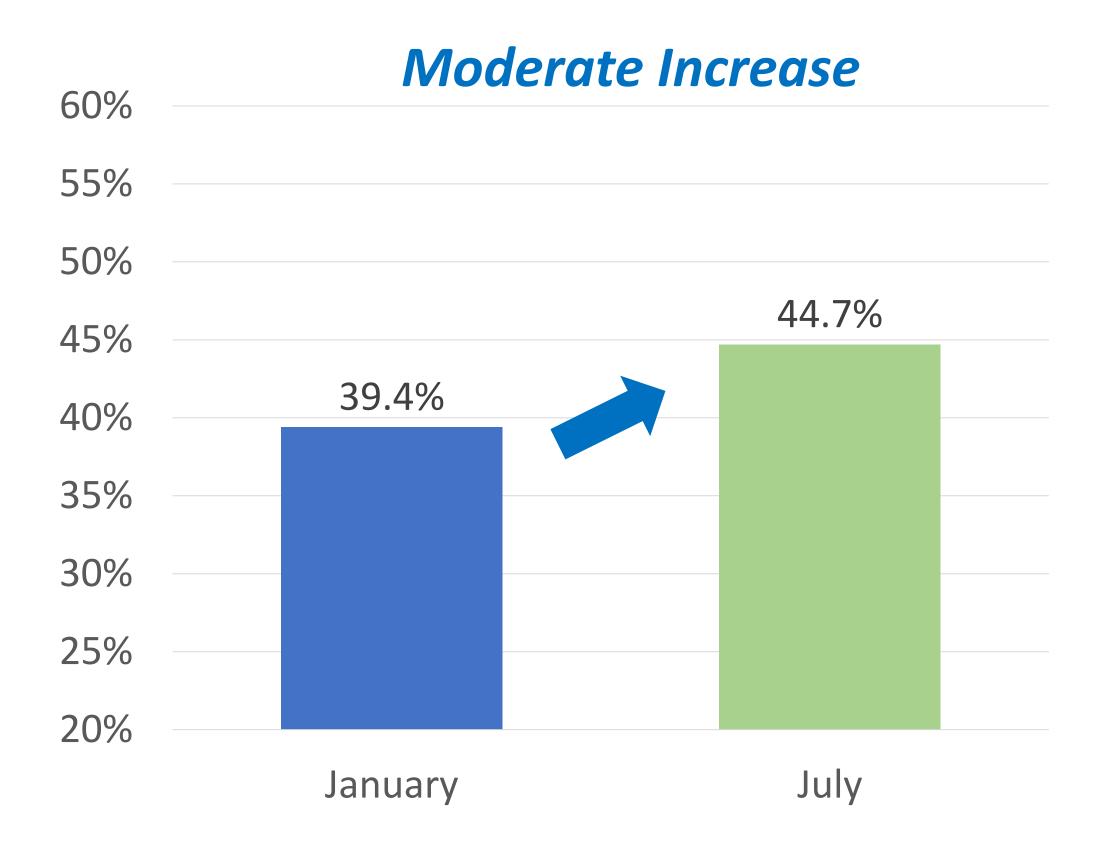
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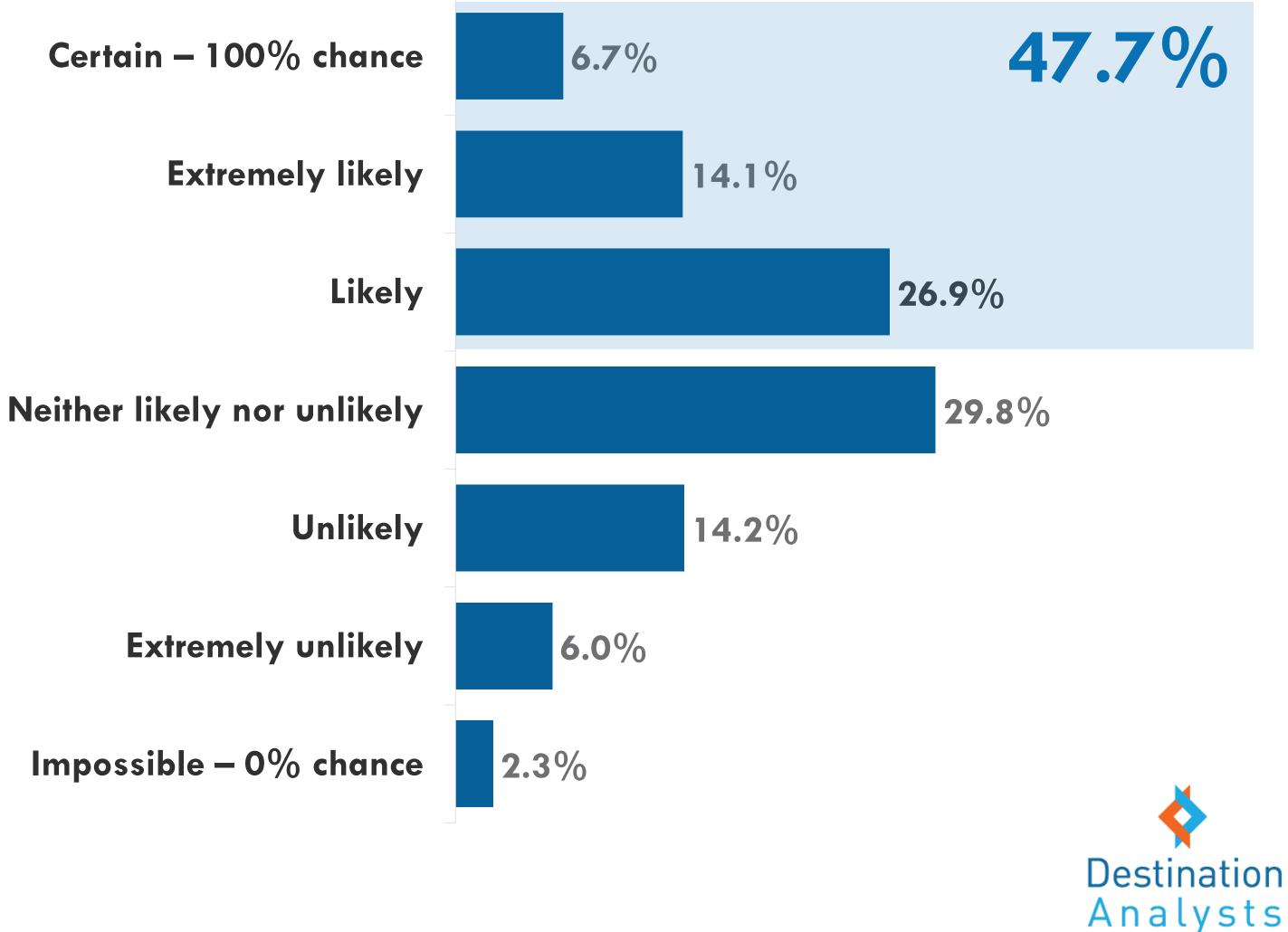
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AMERICAN CITIES WILL BECOME MORE DANGEROUS AND UNMANAGEABLE PLACES TO VISIT

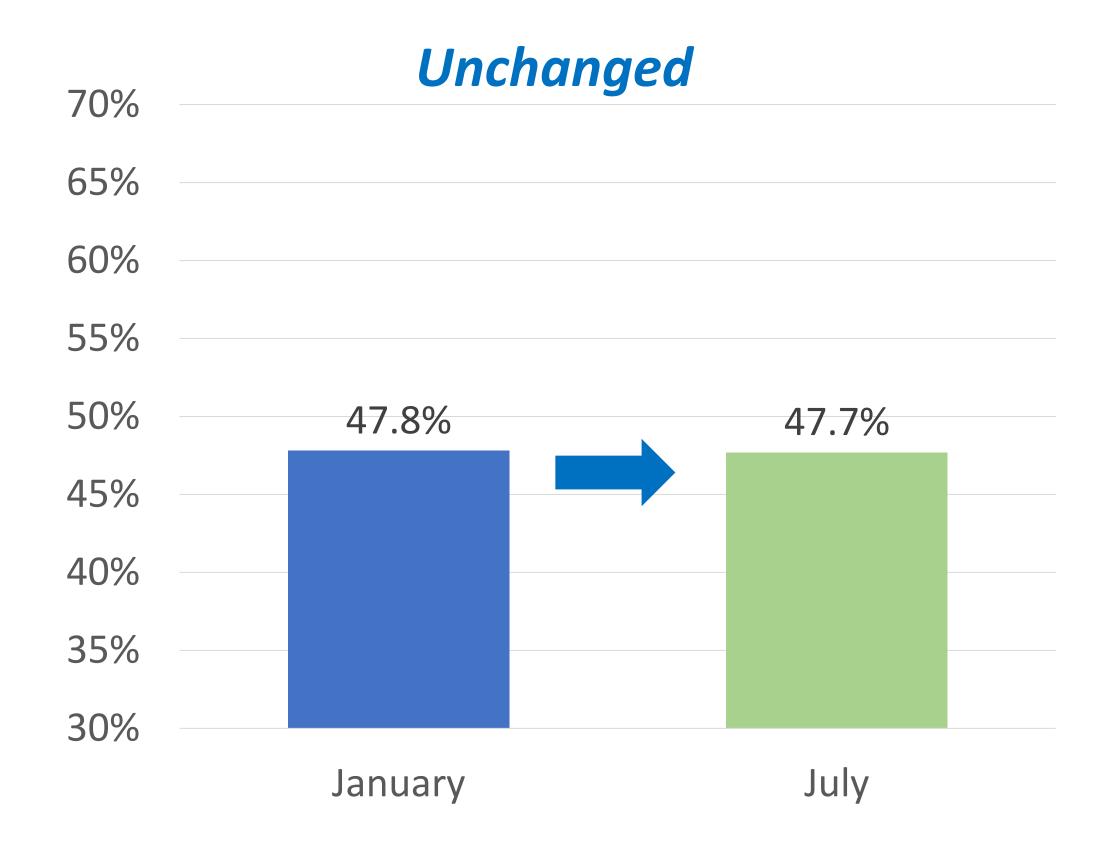
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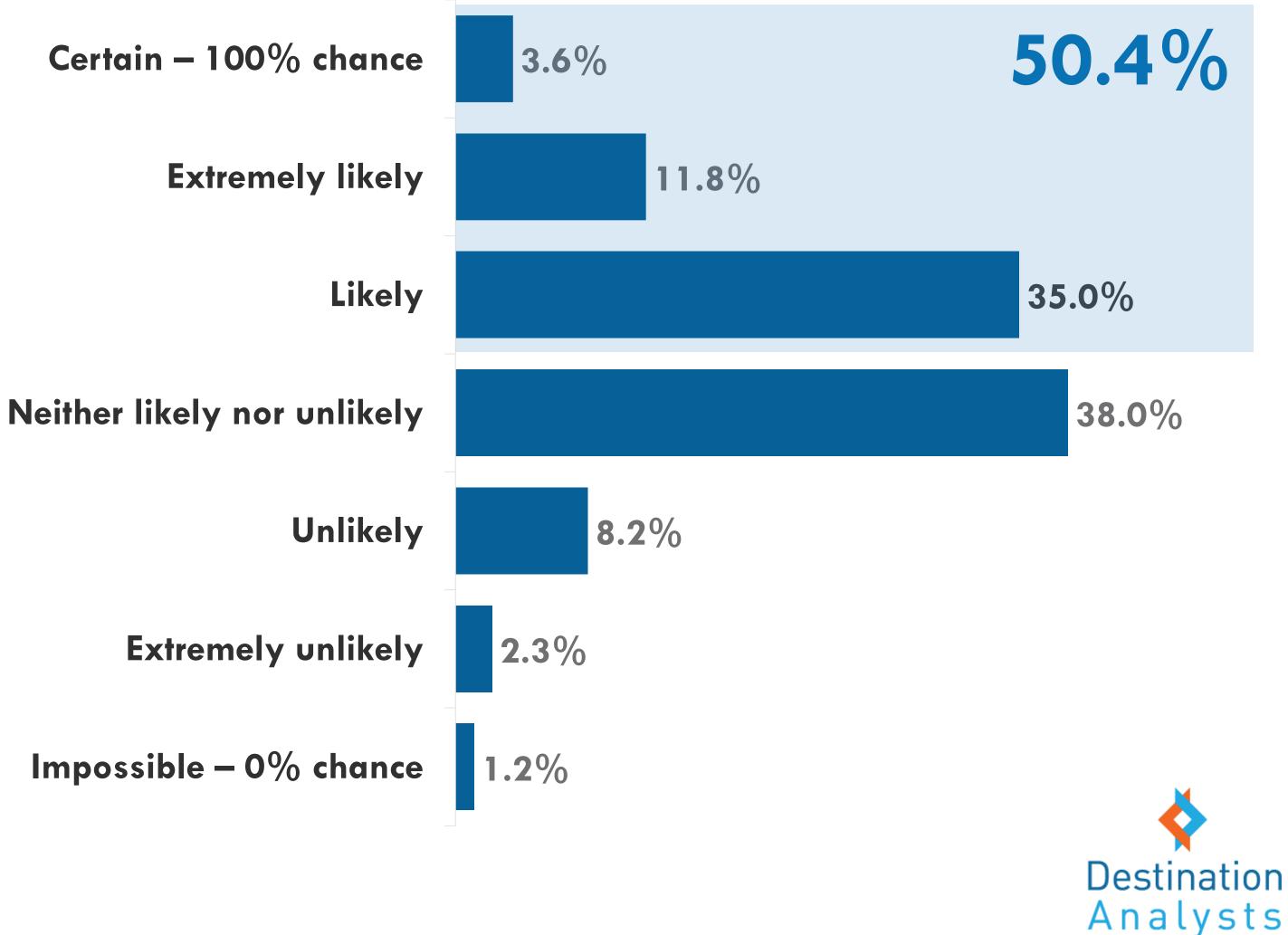
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MORE AUTHENTIC, LESS COMMERCIAL TRAVEL EXPERIENCES WILL GROW IN POPULARITY

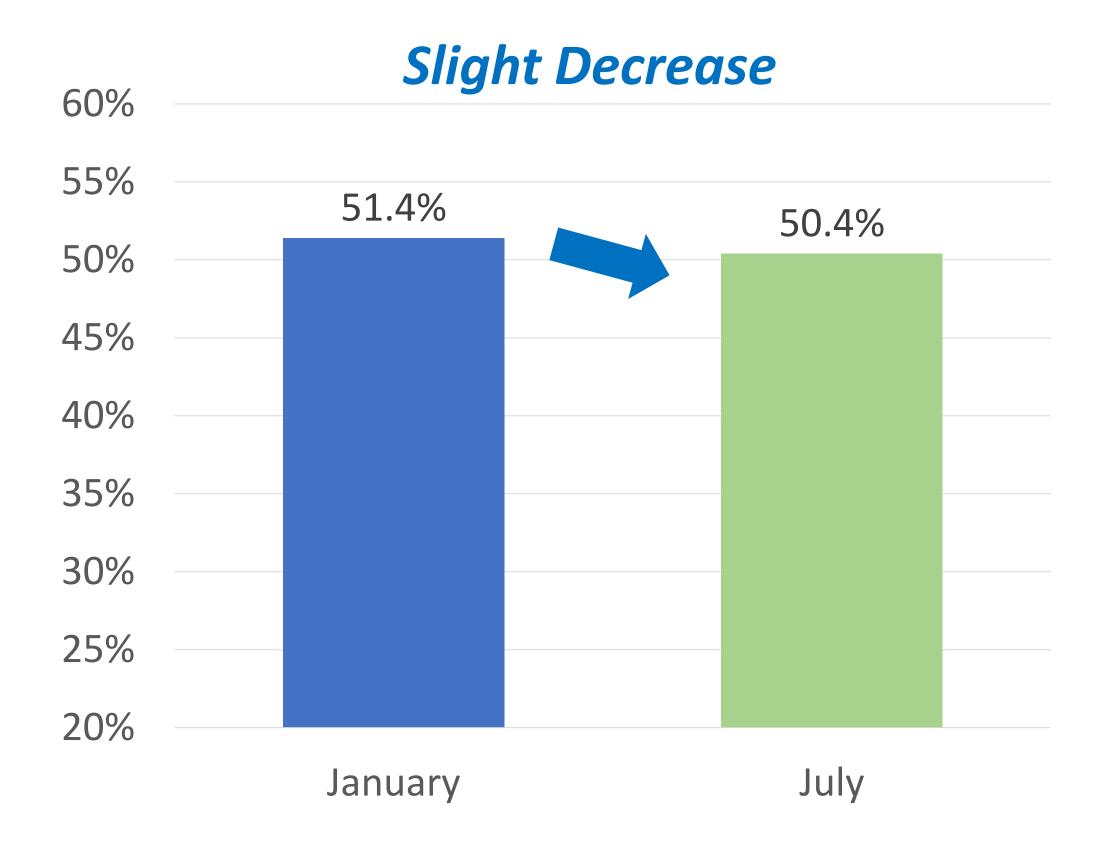
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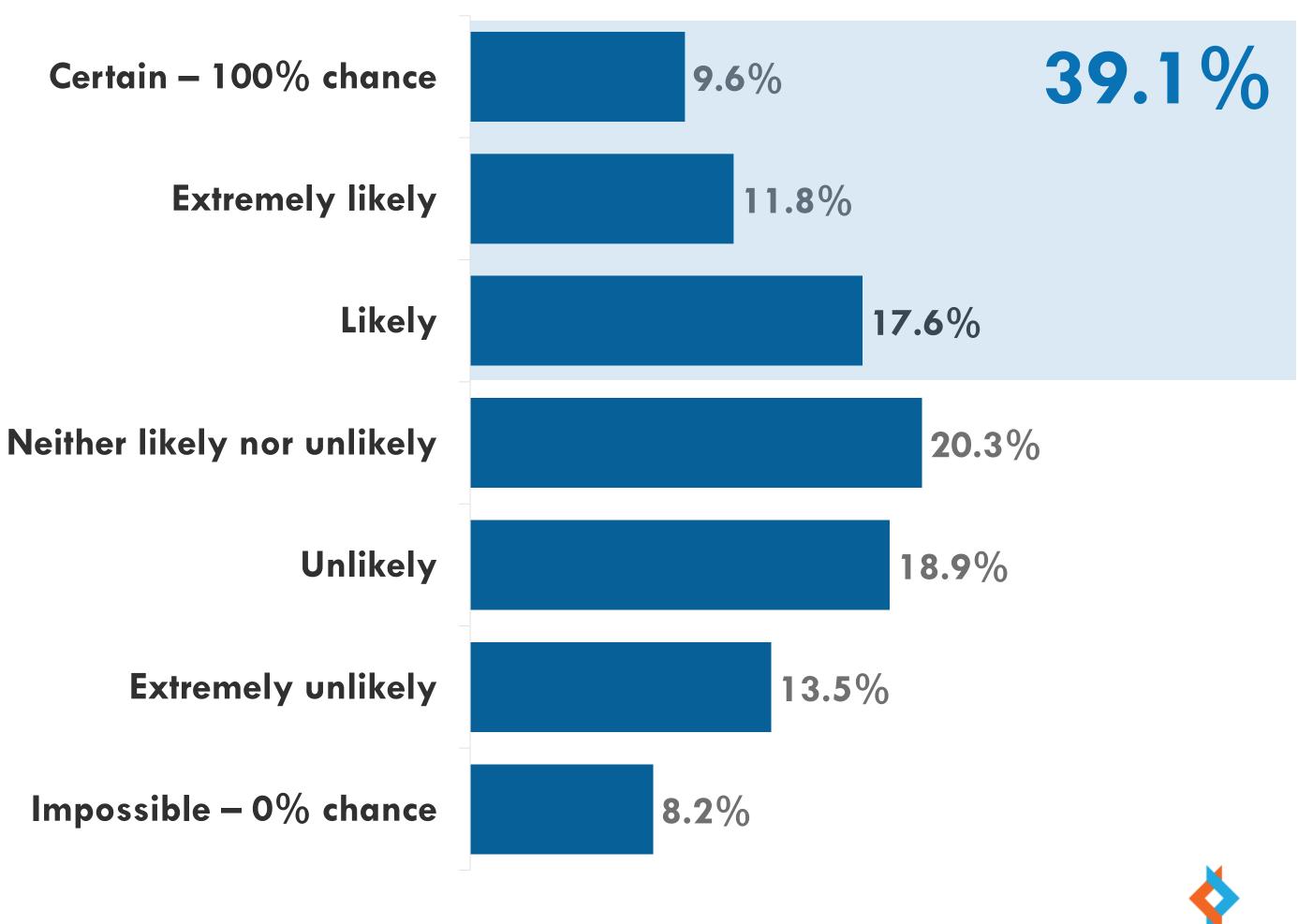
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I'LL TAKE A DREAM-TRIP TO SOMEWHERE EXCITING IN 2023

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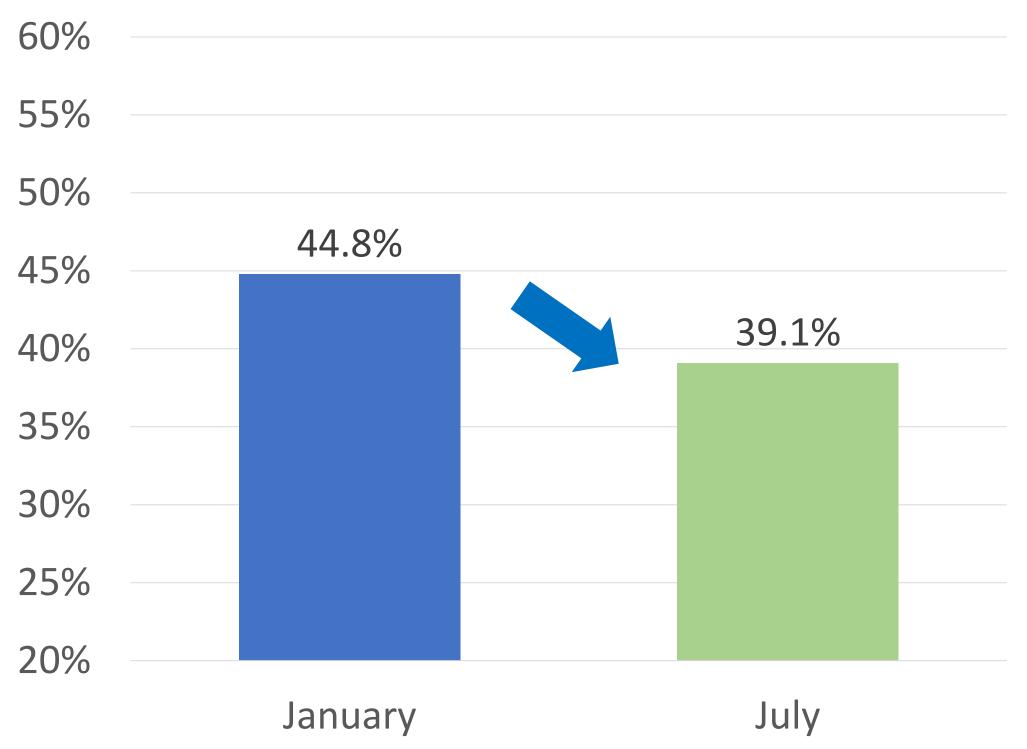


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Moderate Decrease



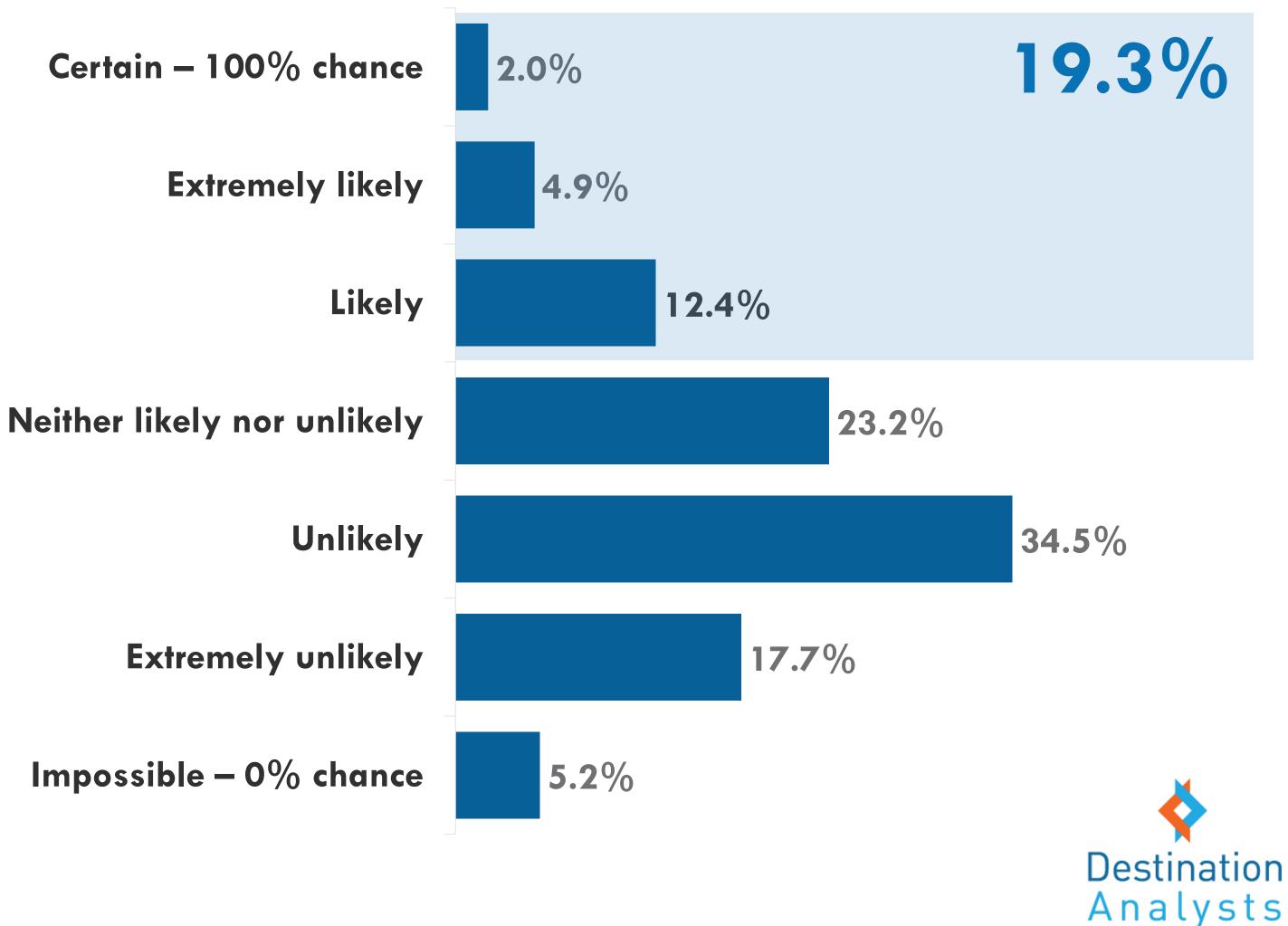






GASOLINE PRICES WILL FALL SIGNIFICANTLY DURING THE YEAR

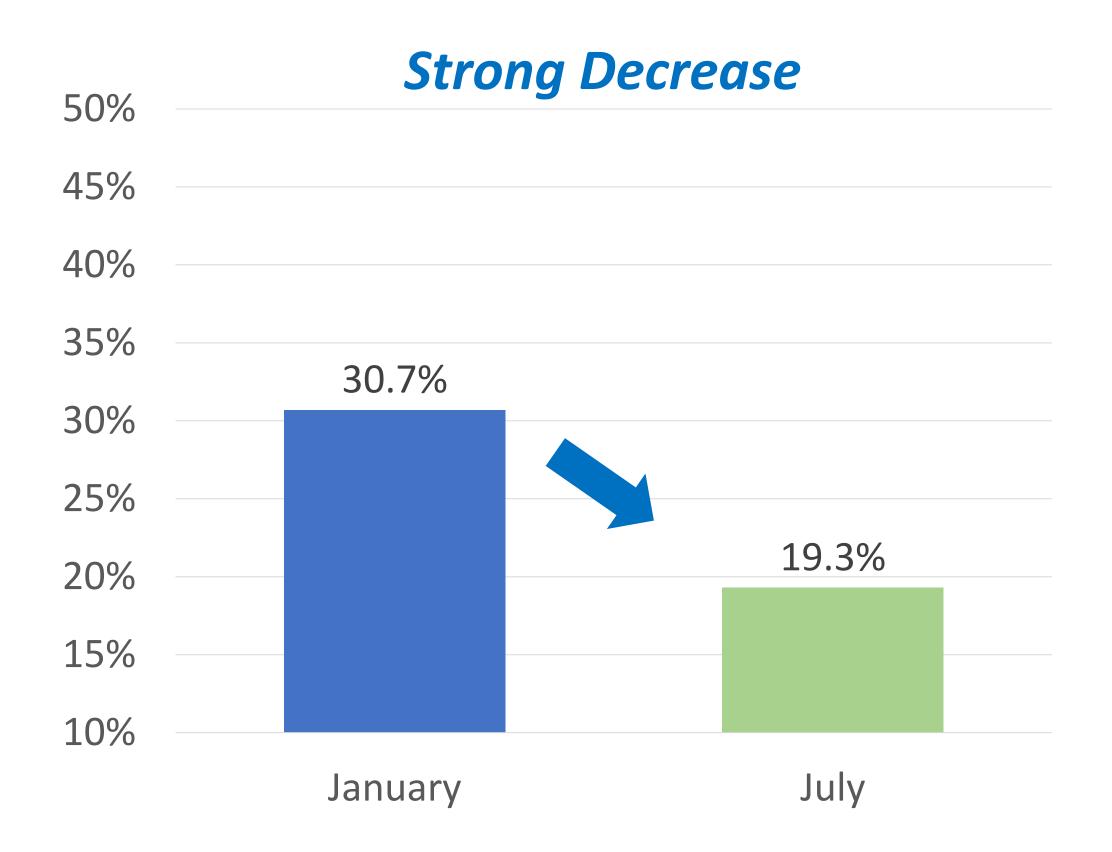
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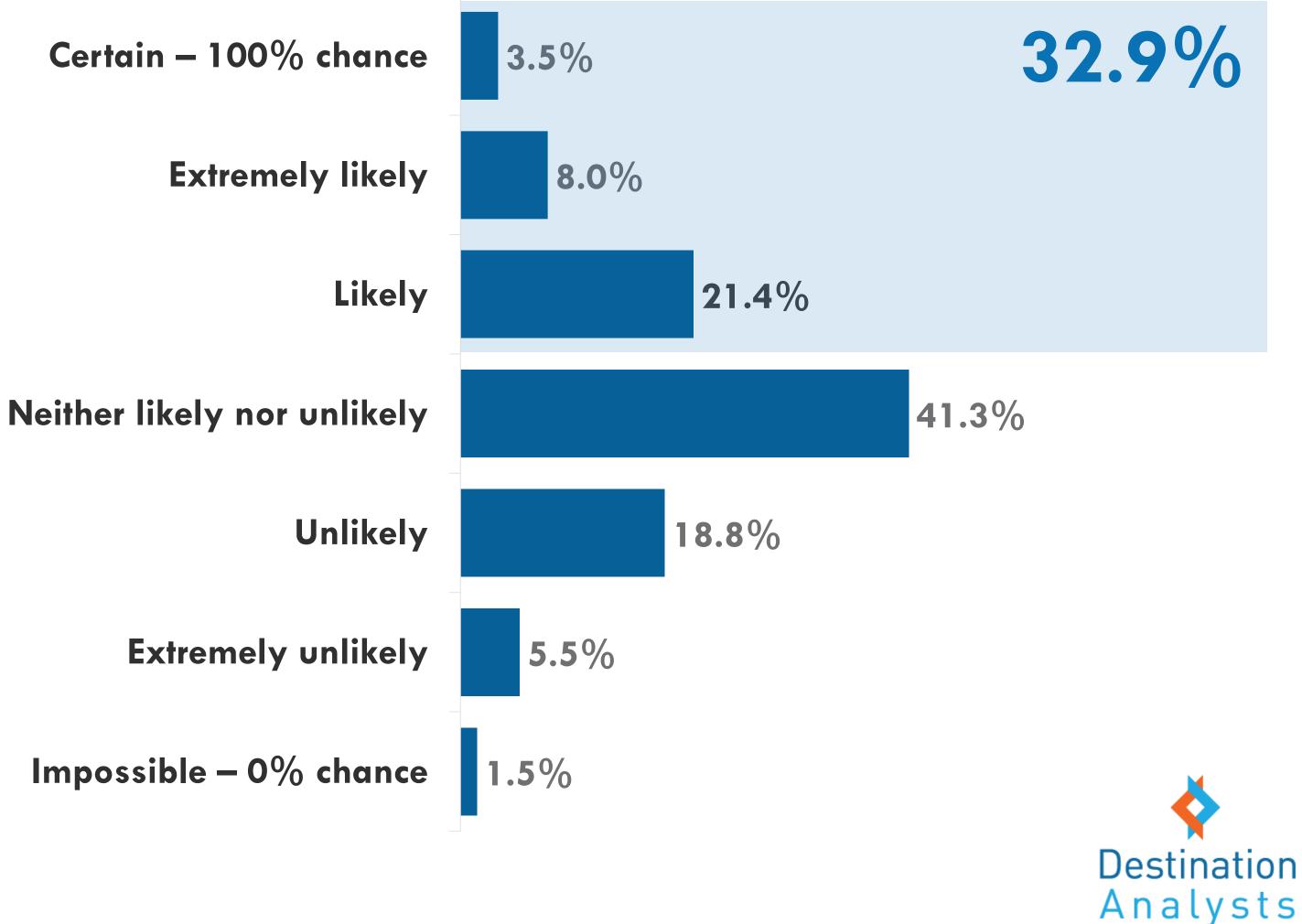
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THE US STOCK MARKET WILL ENTER A BULL MARKET (I.E., STOCK PRICES WILL RISE STRONGLY)

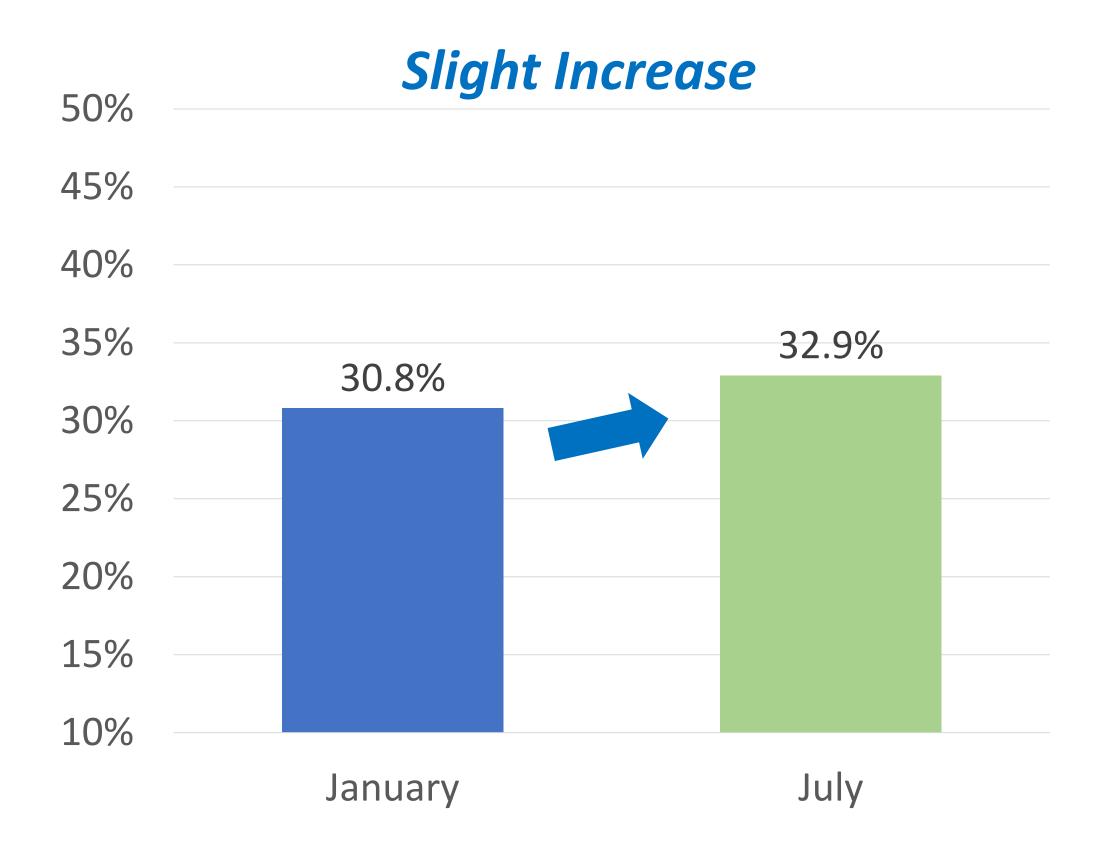
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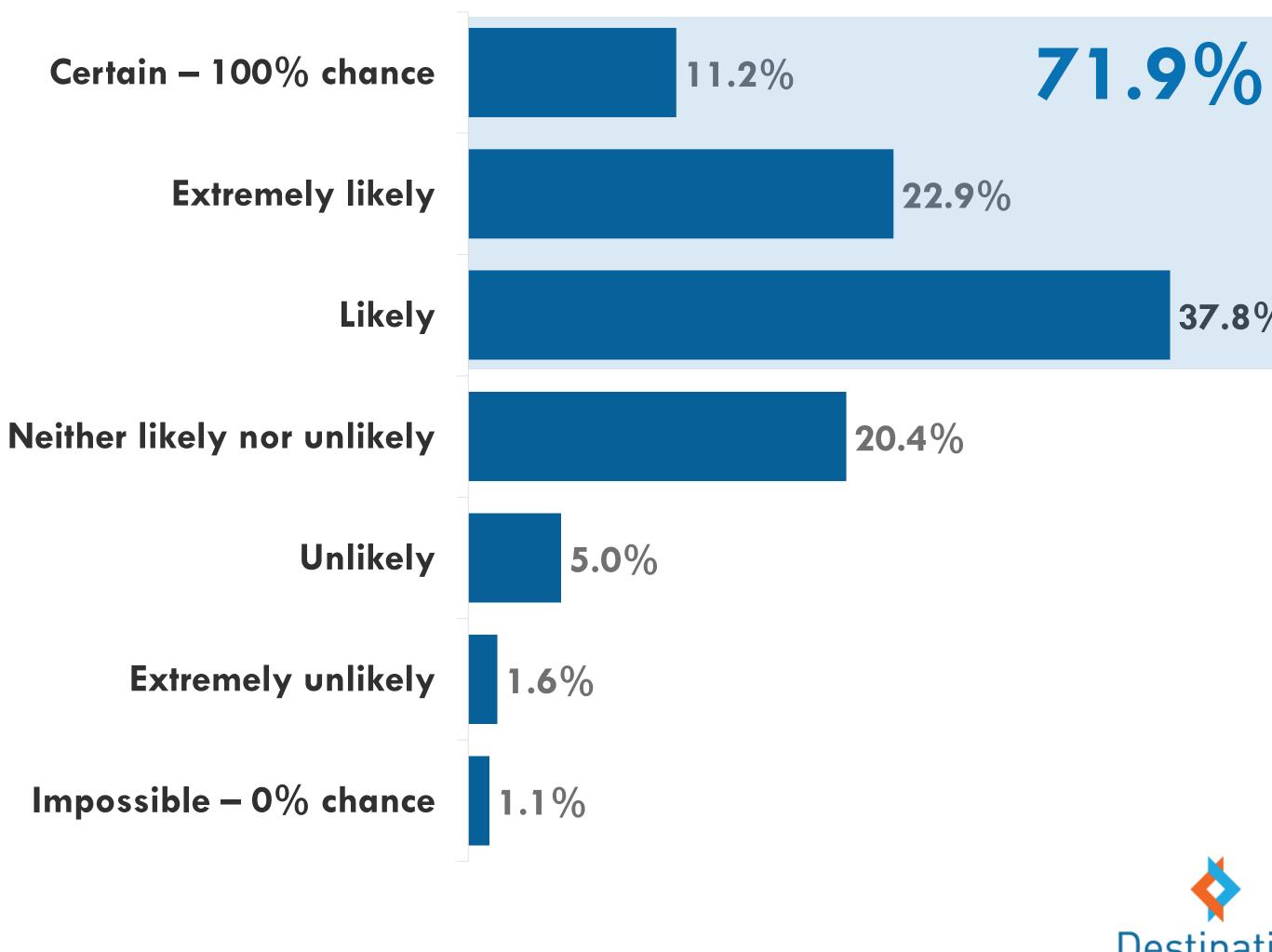


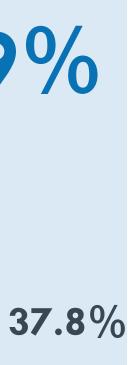




WILDFIRES WILL BE A PROBLEM IN THE WESTERN USA

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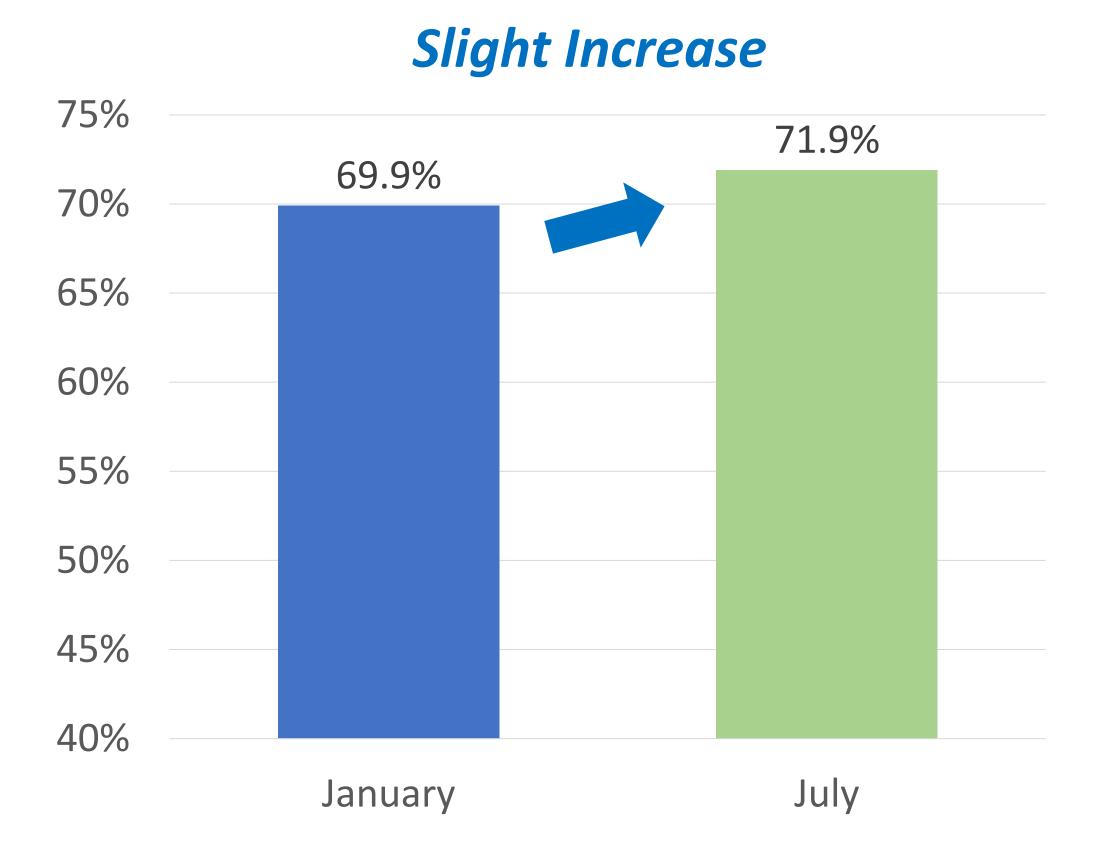




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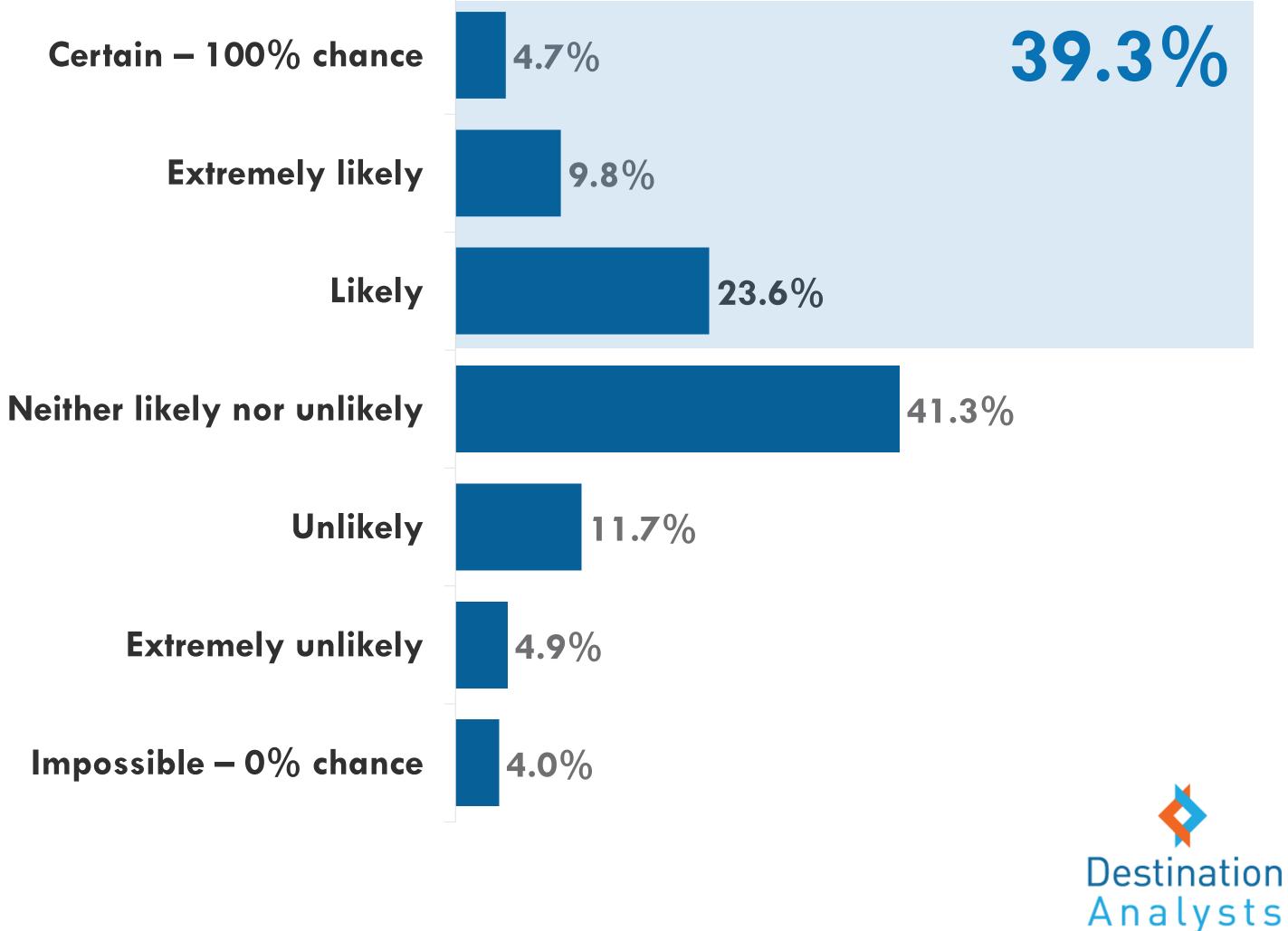
(Base: All respondents, 4,017 completed surveys. Data collected November 15-25, 2022.)





I'LL BE MORE PROACTIVE IN REDUCING THE IMPACT OF MY TRAVEL ON THE ENVIRONMENT

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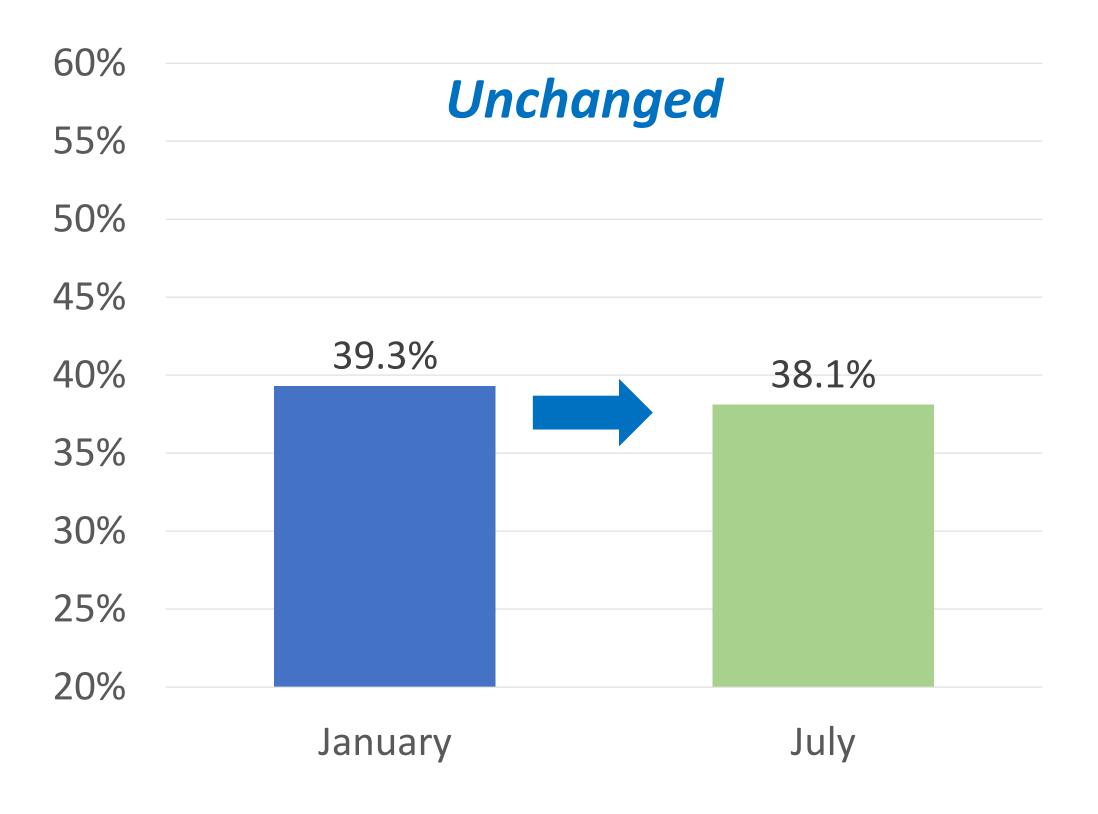




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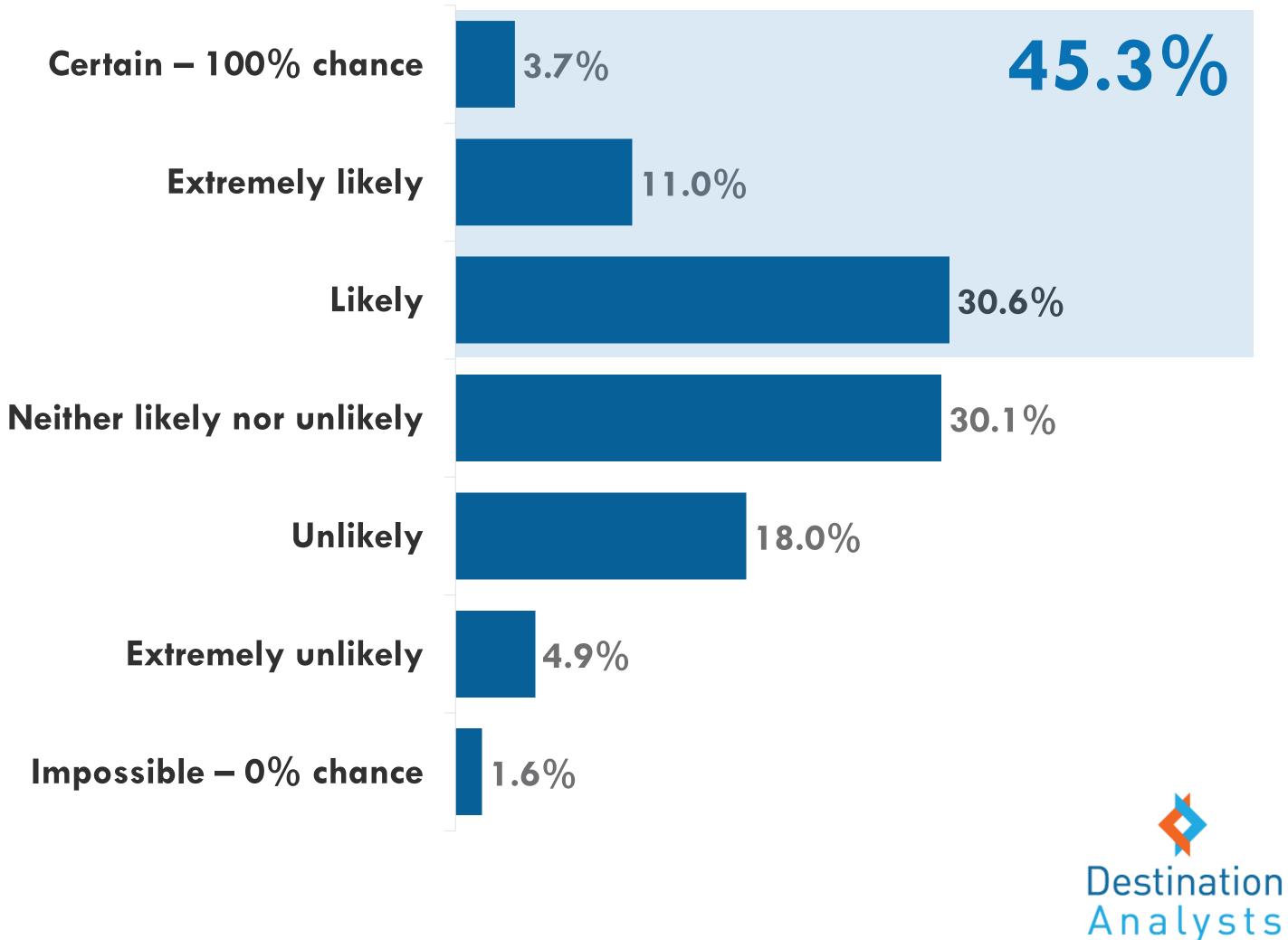






THE WAR BETWEEN UKRAINE AND RUSSIA WILL EXPAND **INTO OTHER COUNTRIES**

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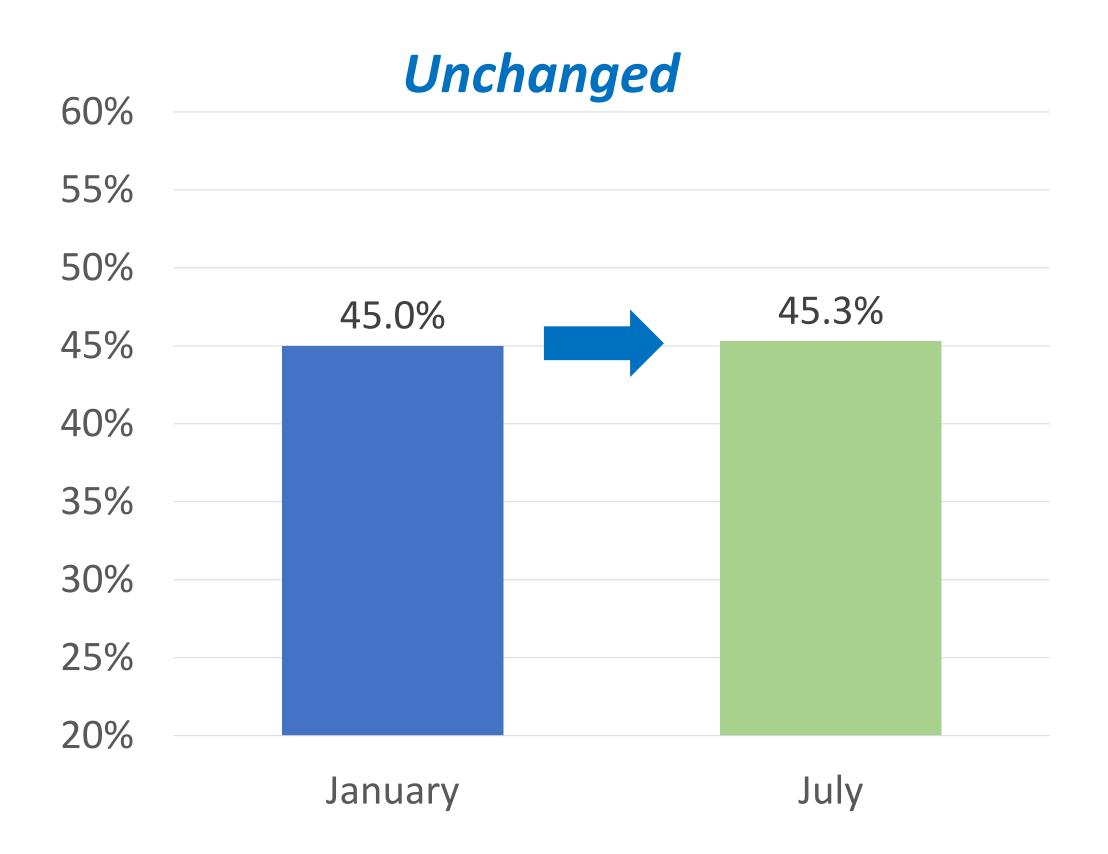




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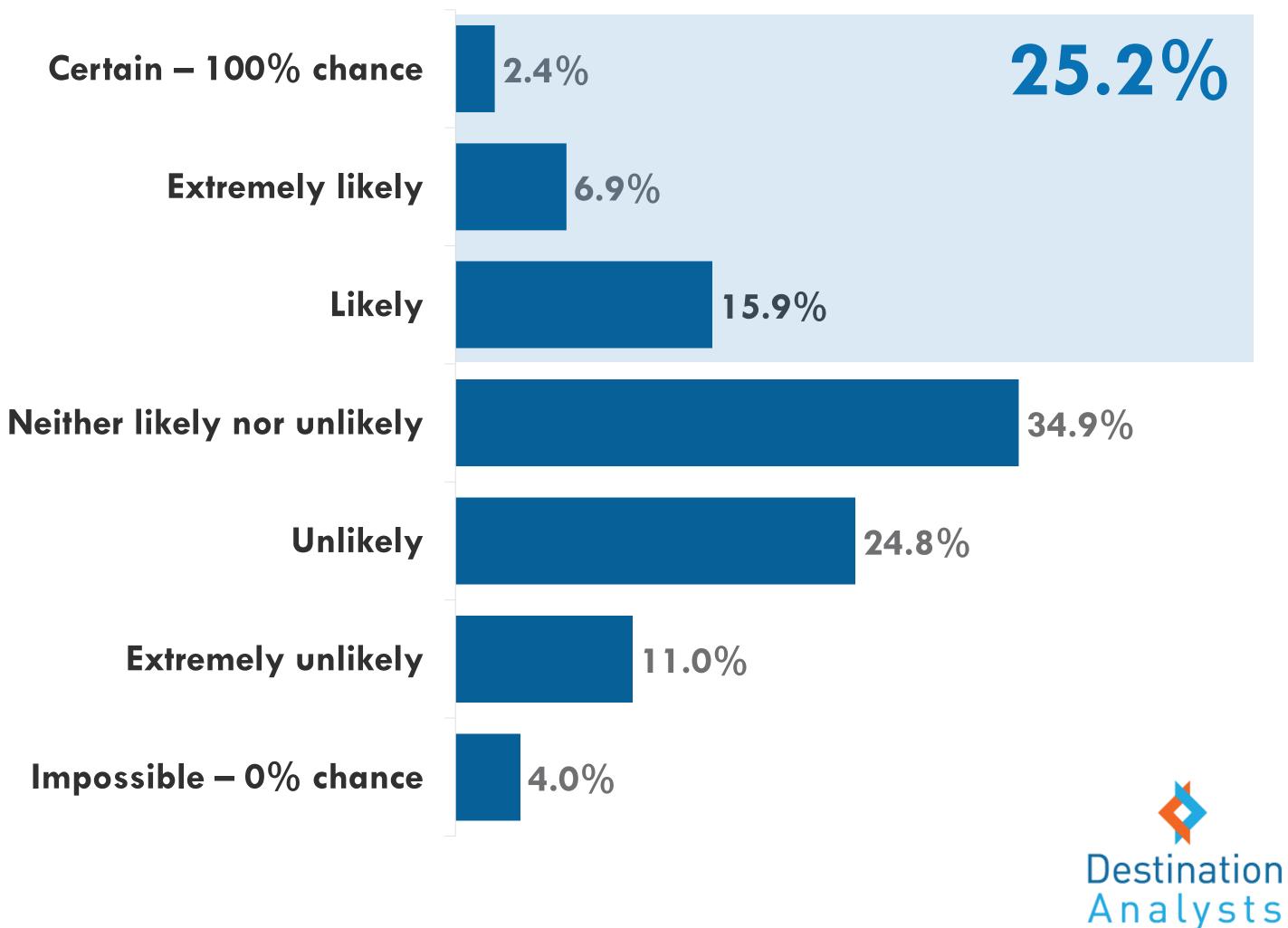






AMERICA WILL BE PULLED INTO A WAR IN ASIA

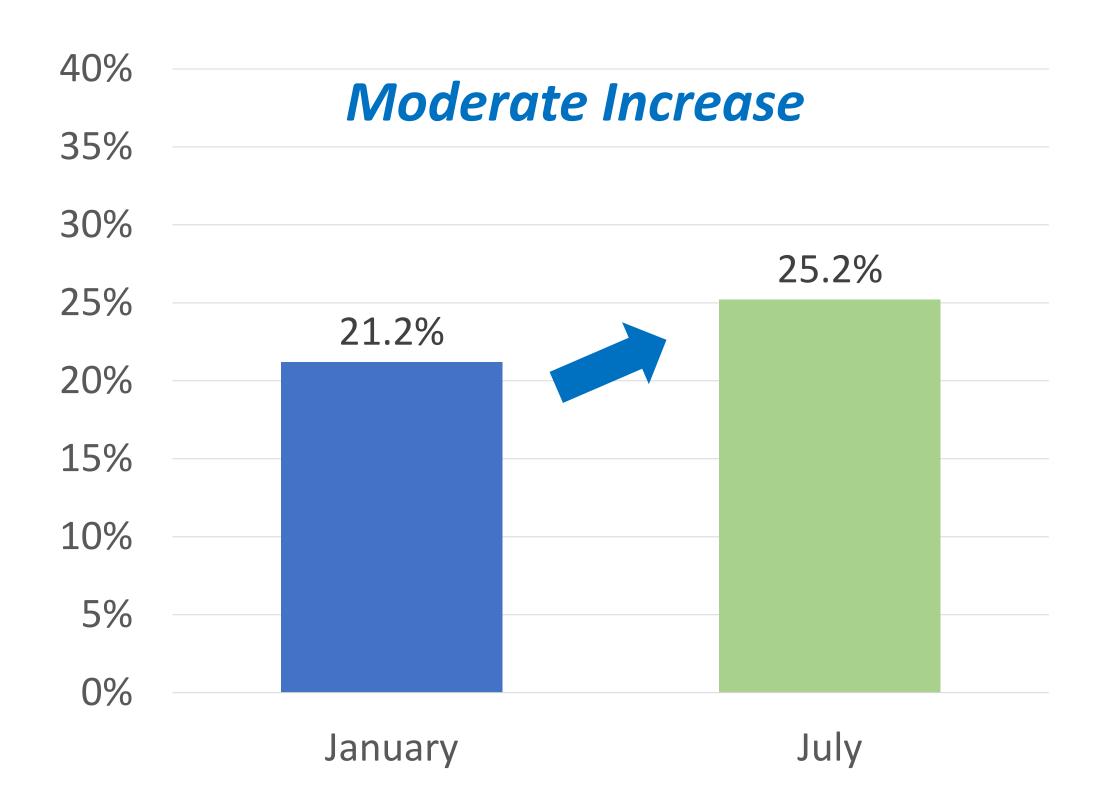
Question: Let's talk about next year. Thinking about how 2023 will evolve, how likely do you think each of the following will be?



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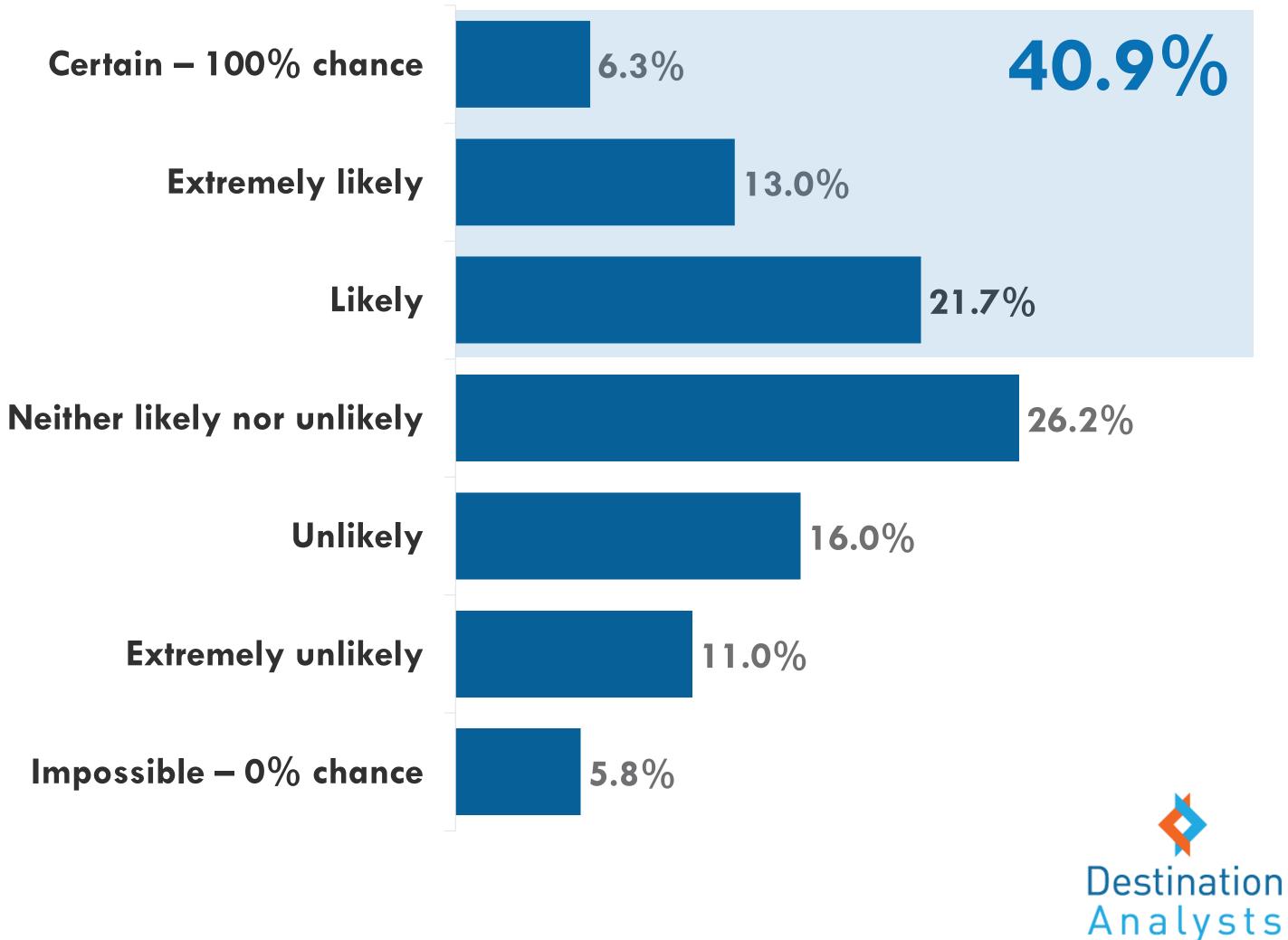






TIKTOK WILL BECOME AMERICA'S MOST POPULAR SOCIAL MEDIA CHANNEL

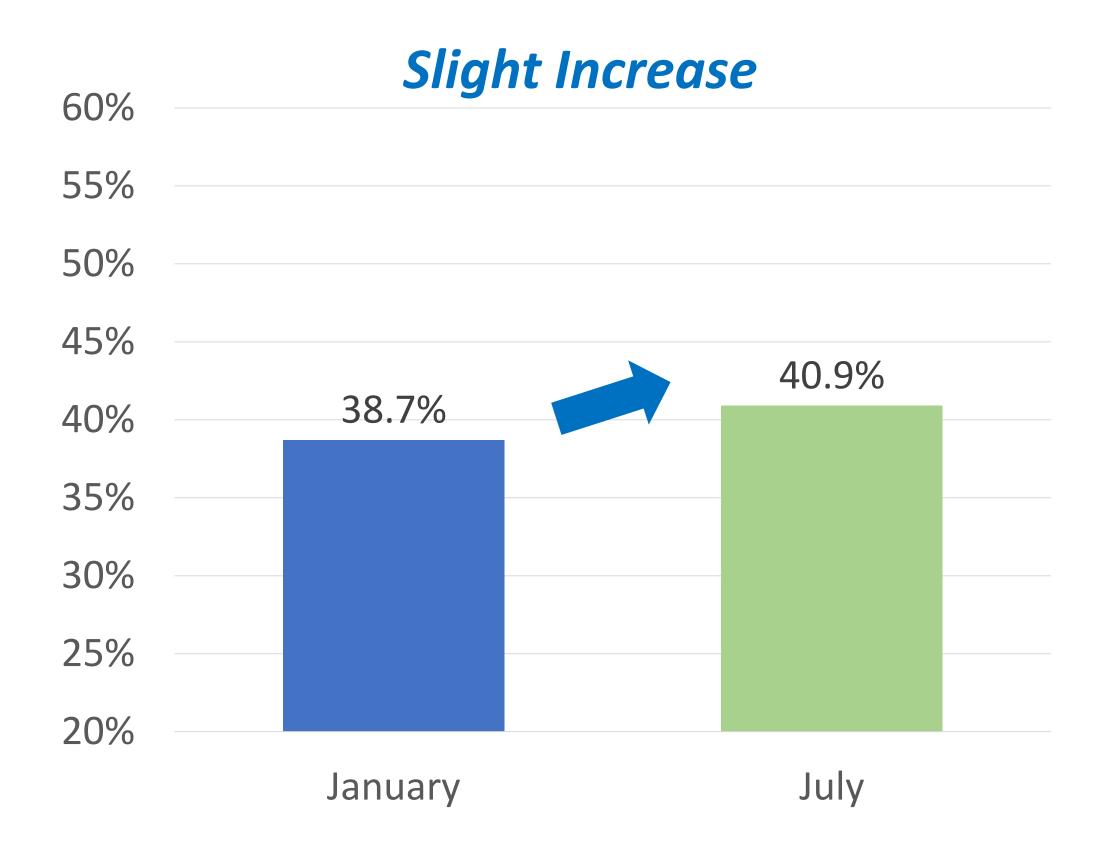
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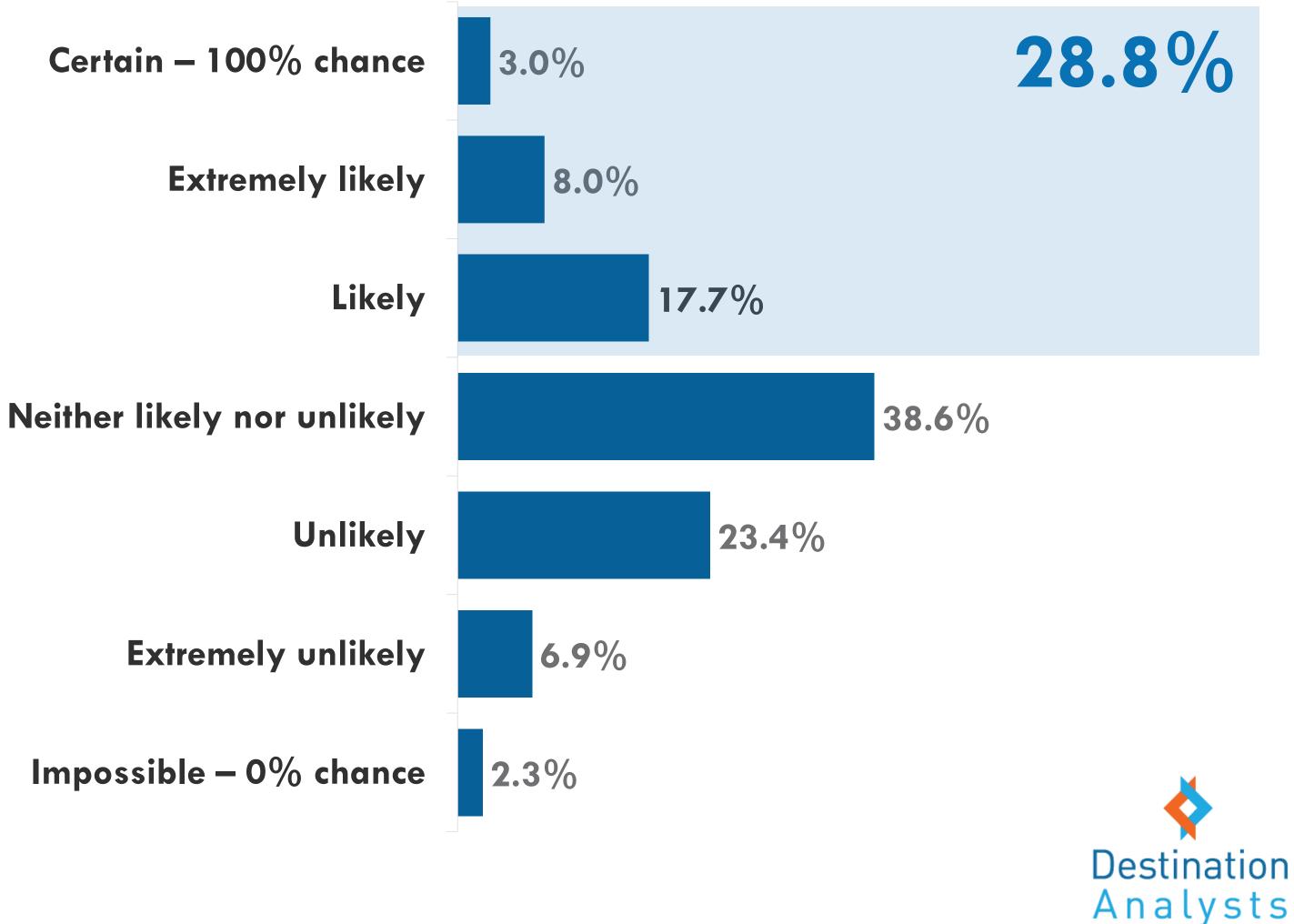
(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)





THE APPEAL AND USE OF SOCIAL MEDIA "TRAVEL **INFLUENCERS'' WILL DECLINE**

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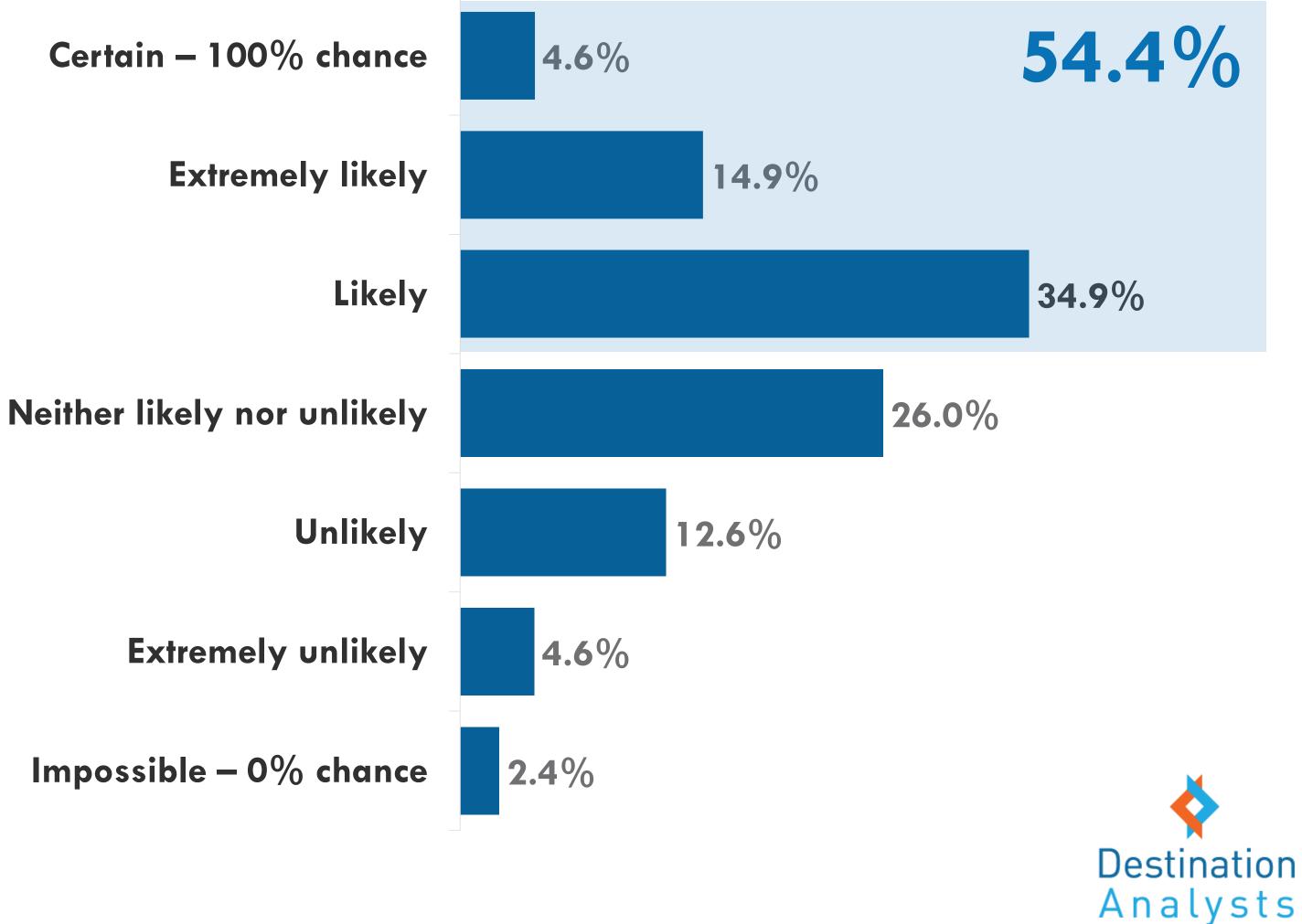
Slight Increase 50% 45% 40% 35% 28.8% 30% 27.1% 25% 20% 15% 10% July January





ARTIFICIAL INTELLIGENCE WILL BEGIN TO REPLACE TRAVEL AGENTS/ADVISORS

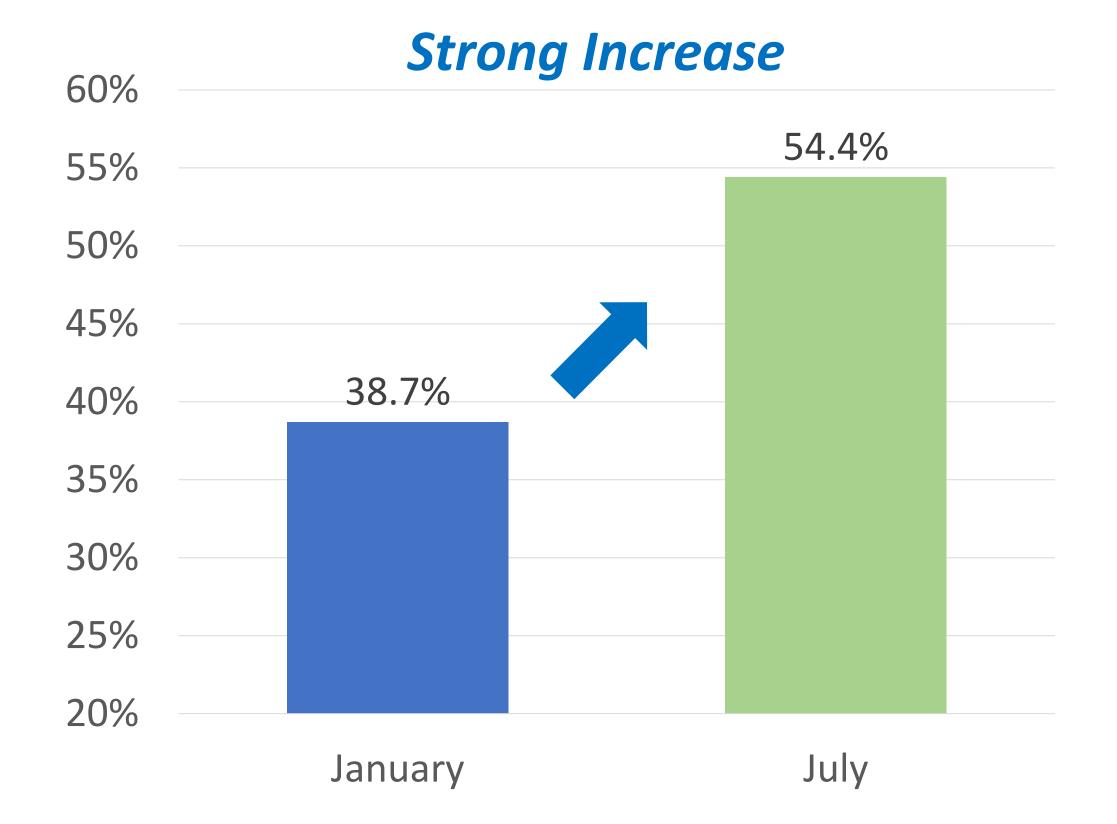
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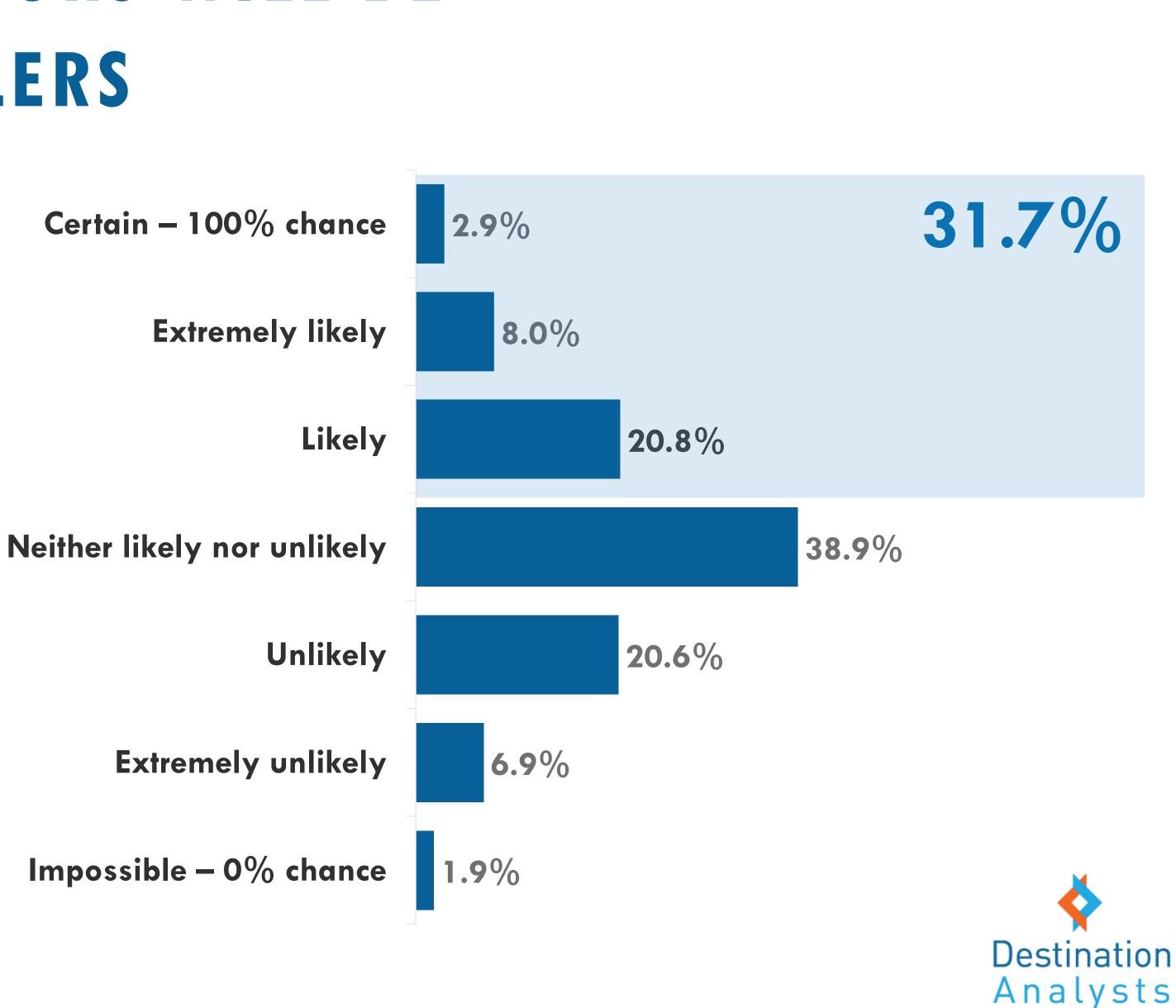




TRAVEL AGENTS/ADVISORS WILL BE **USED MORE BY TRAVELERS**

Question: Let's talk about next year. Thinking about how 2023 will evolve, how likely do you think each of the following will be?

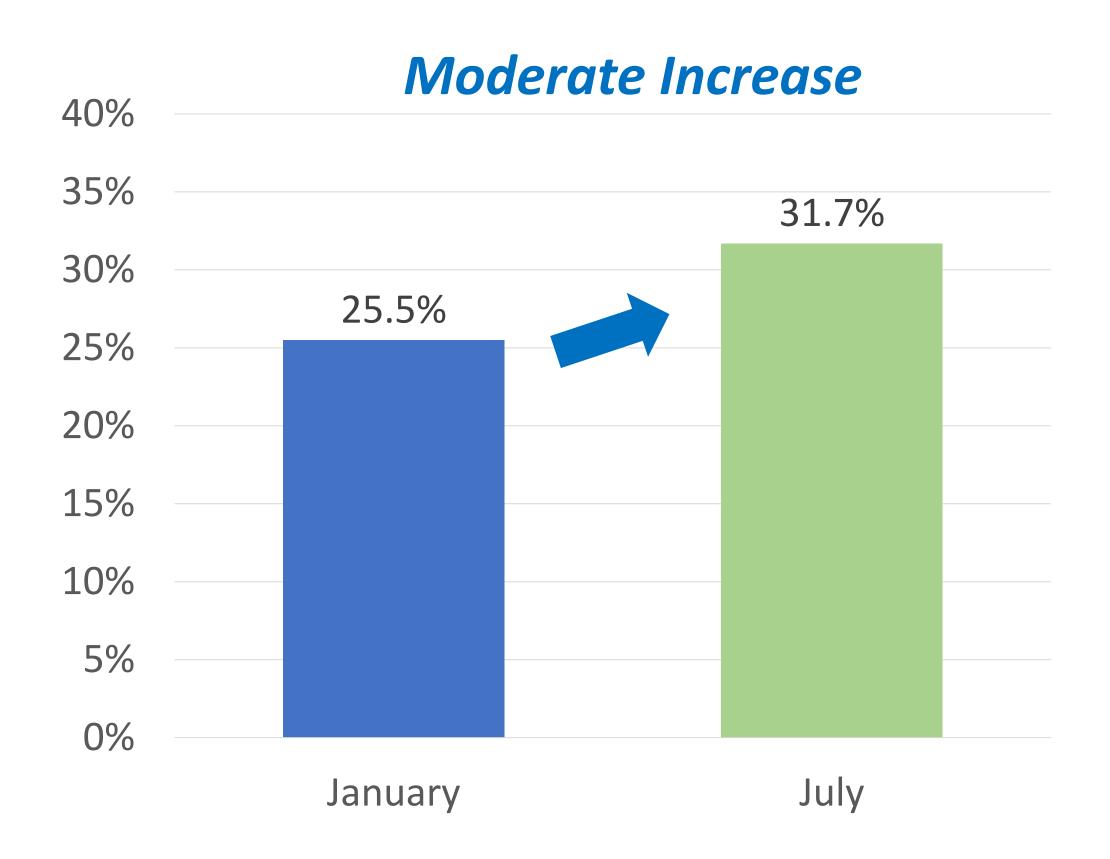
(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)



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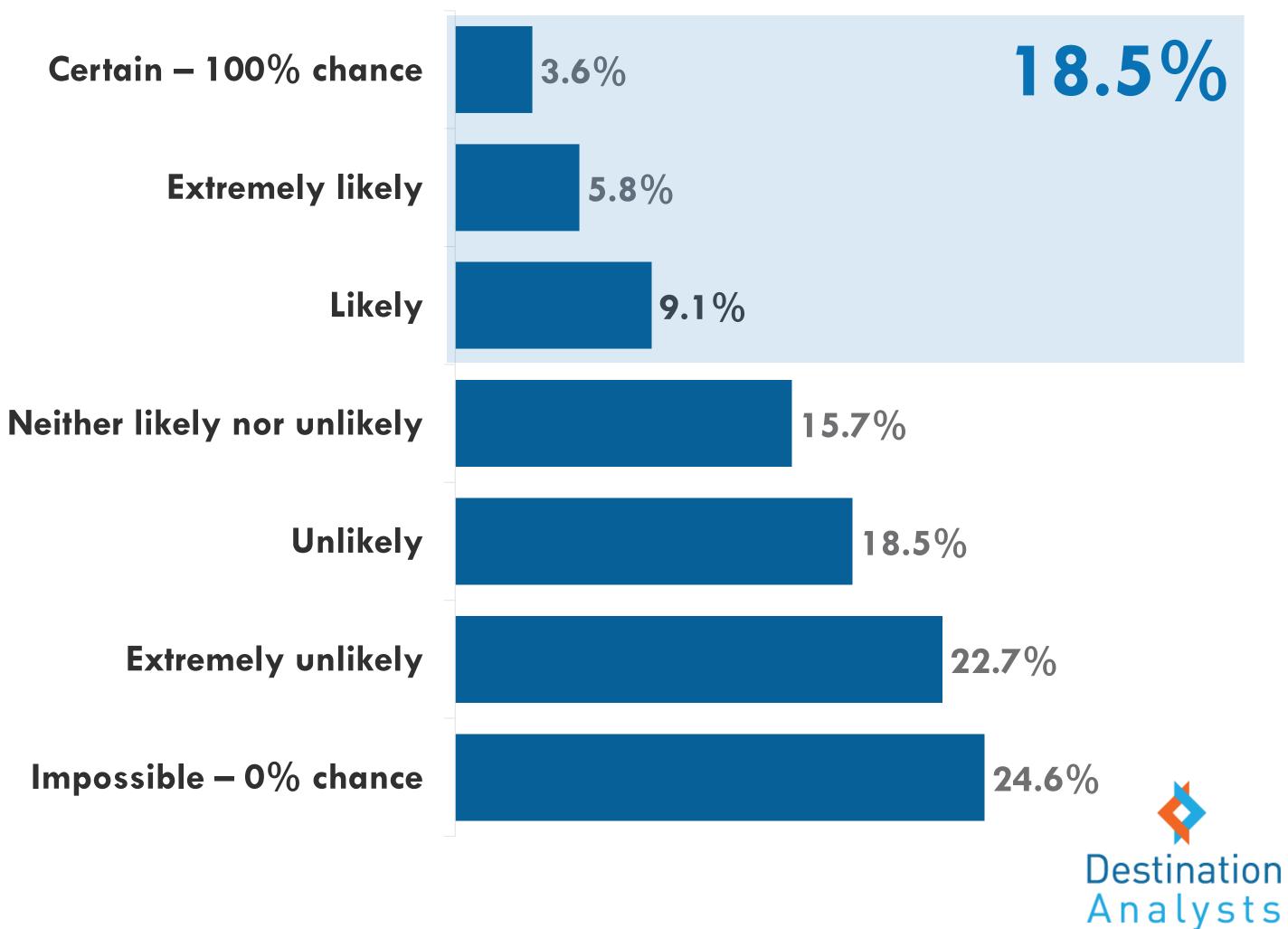




I WILL PURCHASE MY FIRST VIRTUAL **REALITY HEADSET**

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(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)

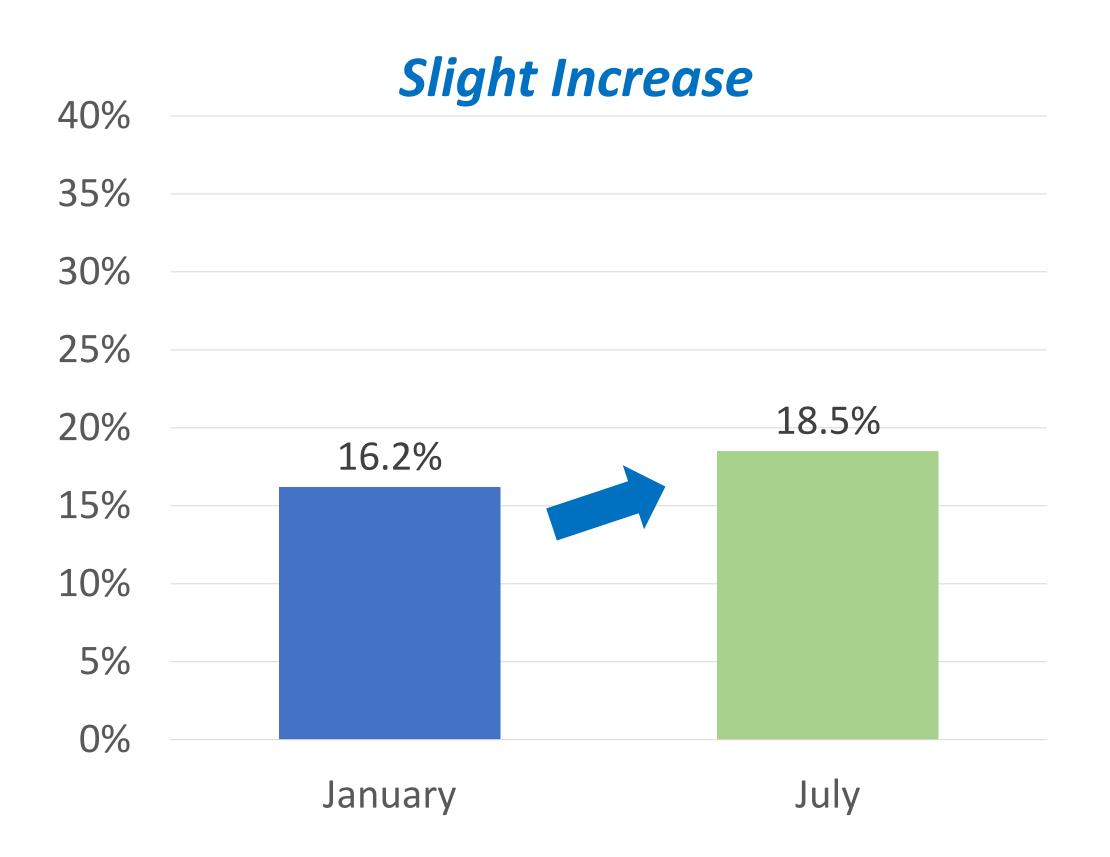


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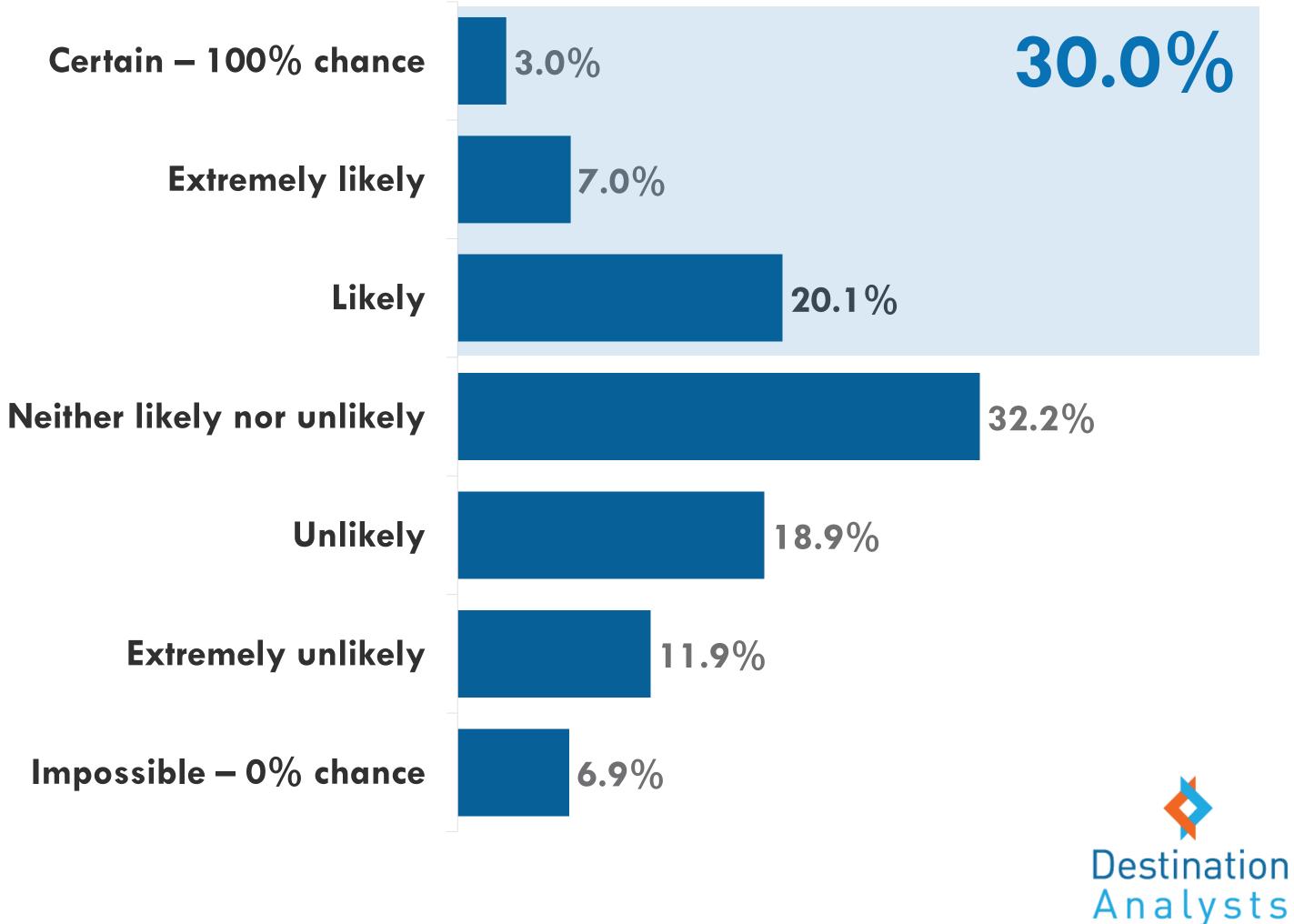




THE METAVERSE WILL START REPLACING SOME REAL-WORLD TRAVEL

Question: Let's talk about next year. Thinking about how 2023 will evolve, how likely do you think each of the following will be?

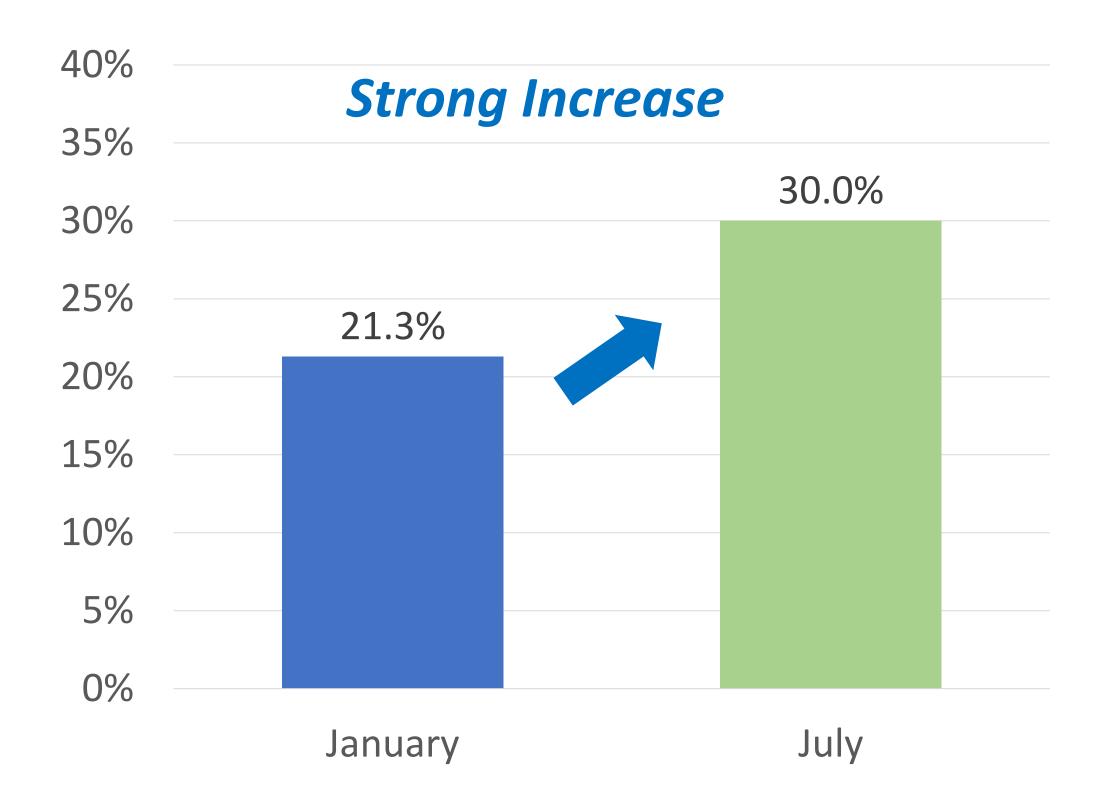
(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)



THE METAVERSE WILL START REPLACING Some real-world travel

Question: Let's talk about next year. Thinking about how 2023 will evolve, how likely do you think each of the following will be?

(Base: All respondents, 4,011 completed surveys. Data collected July 17-21, 2023.)





High Likelihood (50%+ Say it's at least likely)

Wildfire Problems in the West



Labor Shortages in the Travel Industry

PRICE GOUGING

Travel Industry Price Gouging

More Common



Travel Becomes More Frustrating



Travel Advisors Replaced by Al

Medium Likelihood (49-30%+ Say it's at least likely)







TikTok Becomes #1 Social Plaform





War Expands Beyond Ukraine





Travelers Sour on **Home Rental Services**



National Parks **Overrun by Visitors**

Lower Likelihood (29-0% Say it's at least likely)



Urban Areas Becomes Unmanageable/Dangerous

Demand for Authenticity Rises



Bull Market in 2023



Gas Prices Drop Sharply





Travelers Advisors Become More Popular



Metaverse Starts Replacing Travel



US in War in Asia





First-time VR Headset Buyers



THE BIG CHANGERS:

Decreased Likelihood



Labor Shortages in the Travel Industry

Increased Likelihood



National Parks **Overrun by Visitors**





Travel Advisors Replaced by Al



Travelers Advisors **Become More Popular**



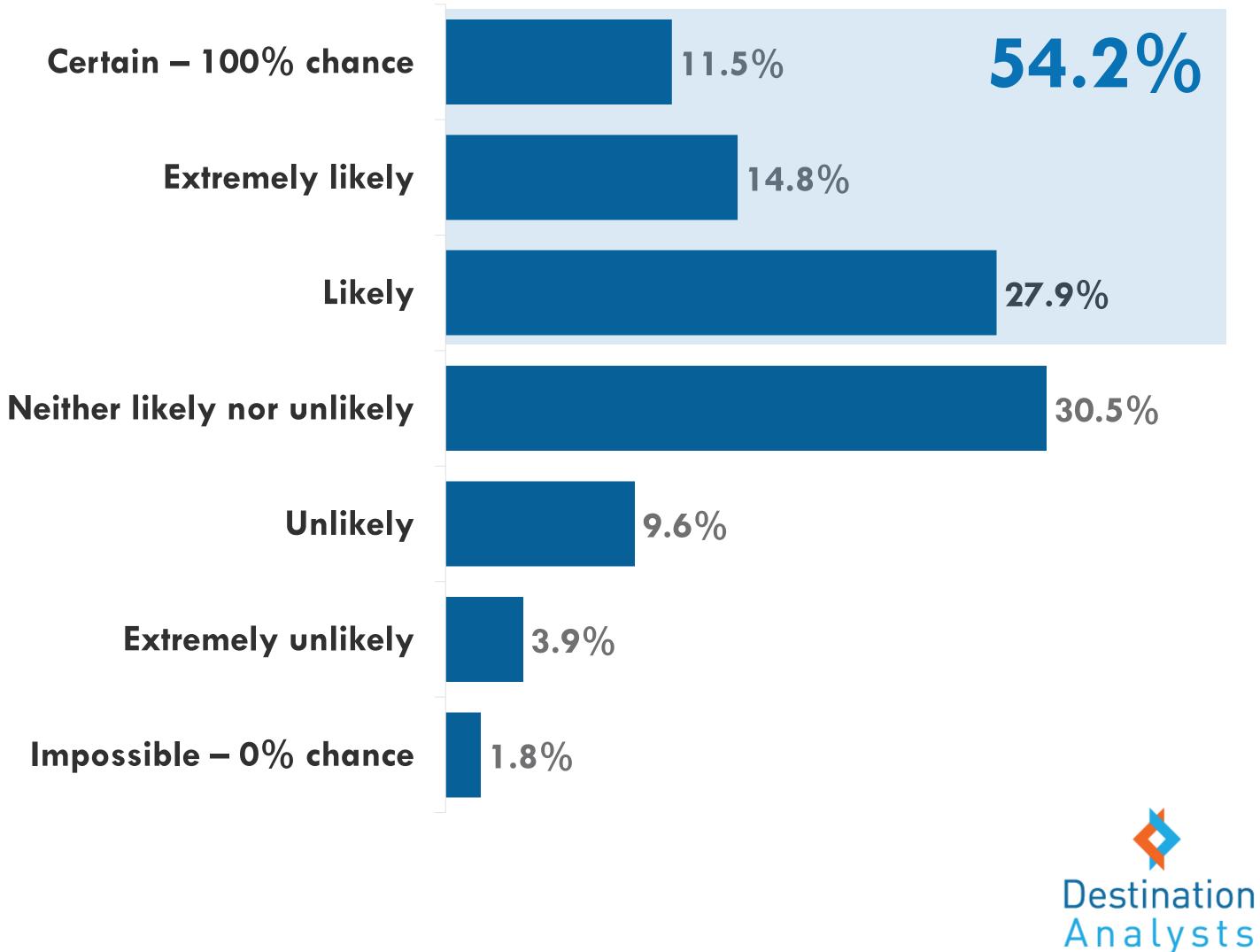


THE NEXT YEAR WILL BE A GREAT YEAR FOR ME PERSONALLY

Question: Let's talk about next year. Thinking about the next 12 months will evolve, how likely do you think each of the following will be?

(Base: All respondents, 4,017 completed surveys. Data

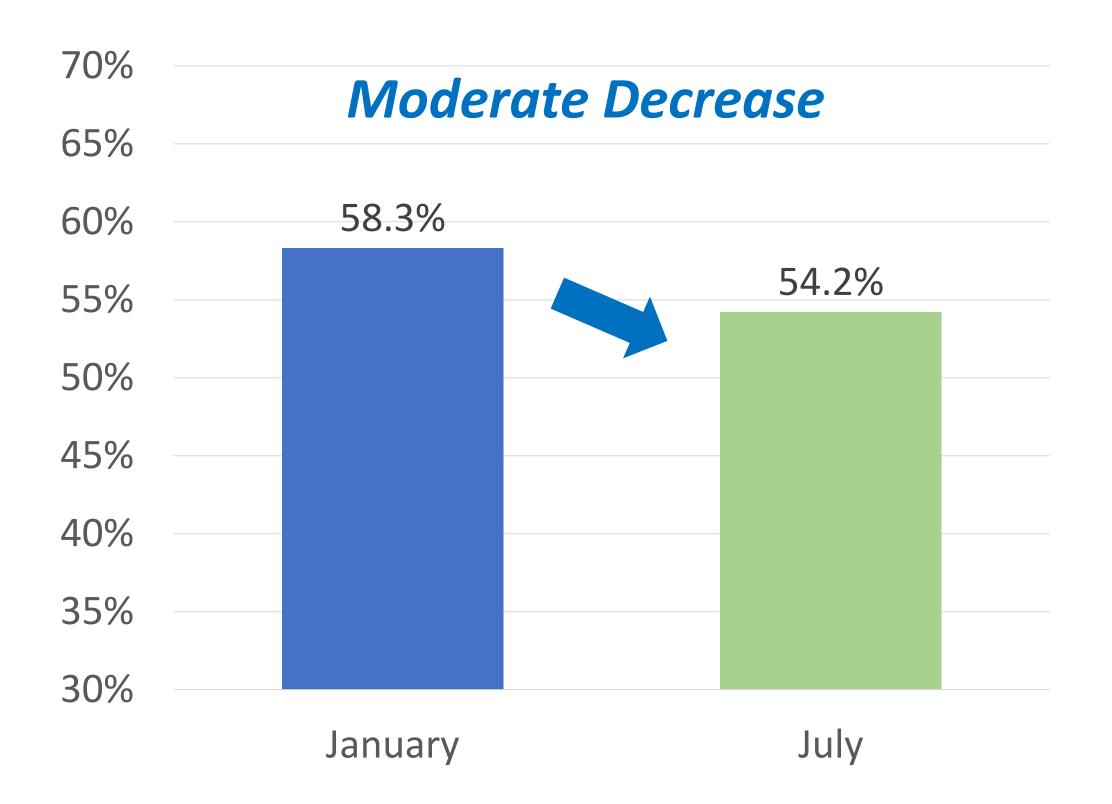
collected November 15-25, 2022.)



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MARKETING TRAVEL

Facebook

radia

Social Media

5

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Snapchal

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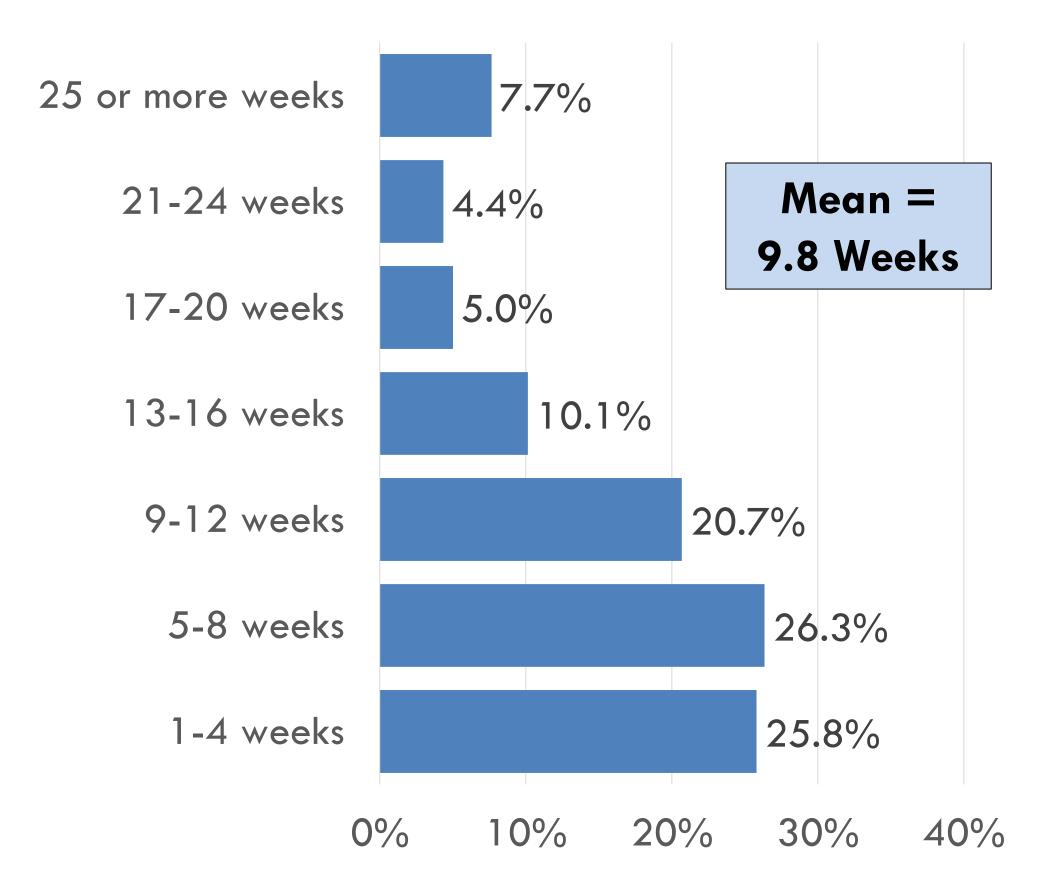
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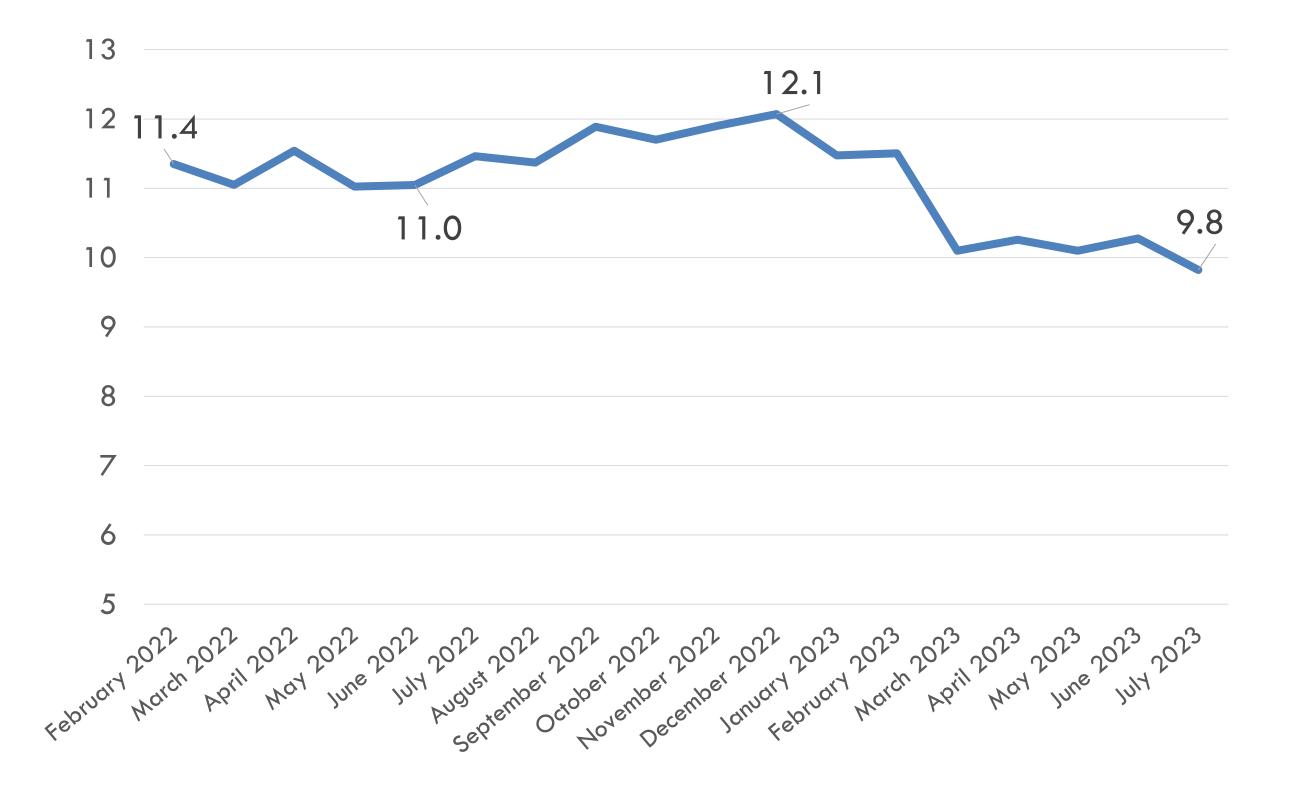
PLANNING WINDOW FOR DOMESTIC LEISURE TRAVEL



Destination 🕹 Analysts (Base: All respondents, 4,011 completed surveys. Data collected July 18-22, 2023.)

Question: How many weeks IN ADVANCE would you typically begin planning a domestic leisure trip (of at least one week in length)?









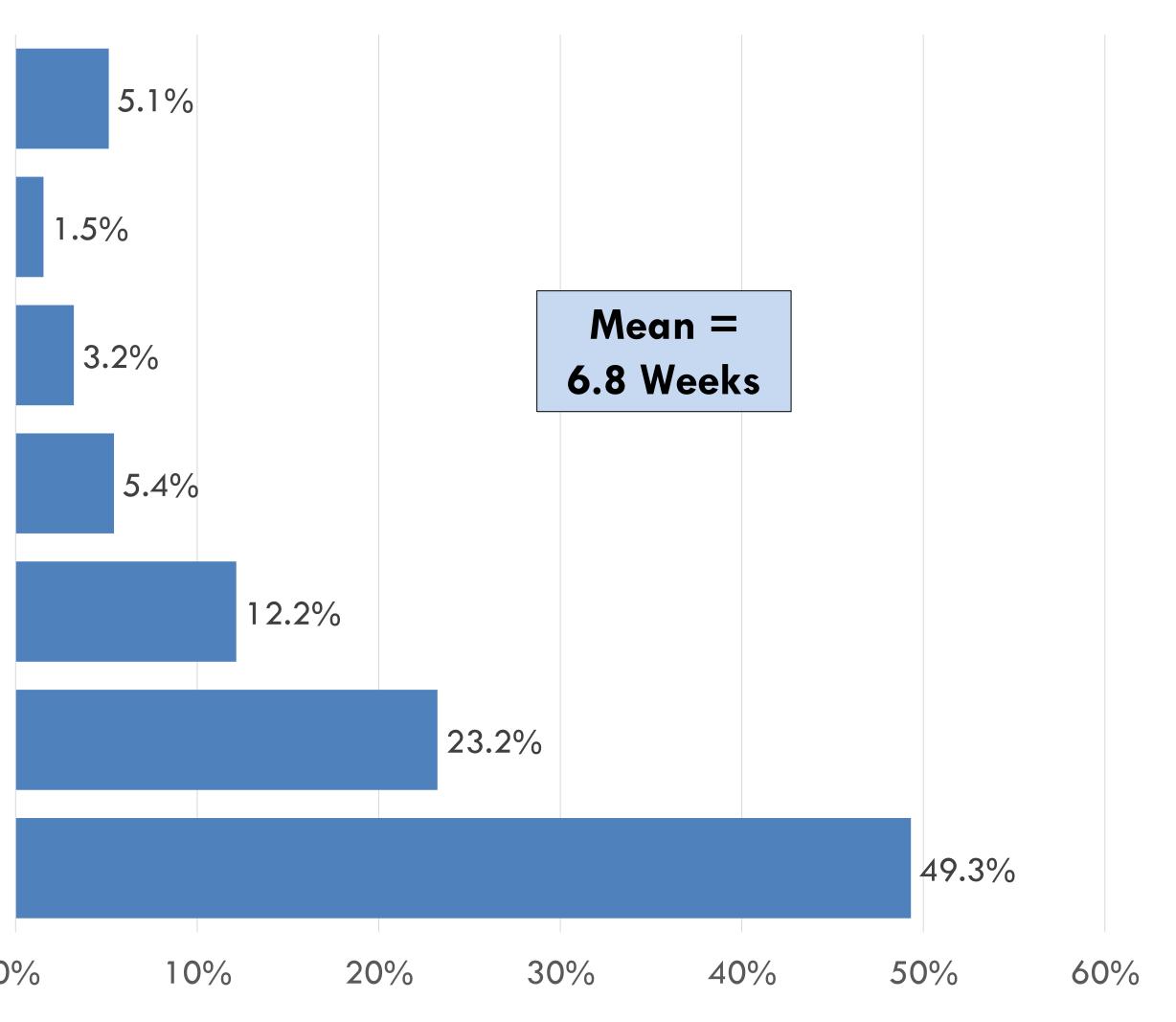




OVERNIGHT TRIPS: PLANNING WINDOW

Question: How many weeks IN	25 or more weeks
ADVANCE did you begin planning your most recent overnight trip?	21-24 weeks
	17-20 weeks
(Base: Respondents who took an overnight trip, 2,577 completed surveys. Data collected July 18-22, 2023.)	13-16 weeks
	9-12 weeks
	5-8 weeks
	0-4 weeks
	00















IMPORTANCE OF TRAVEL REWARDS PROGRAMS

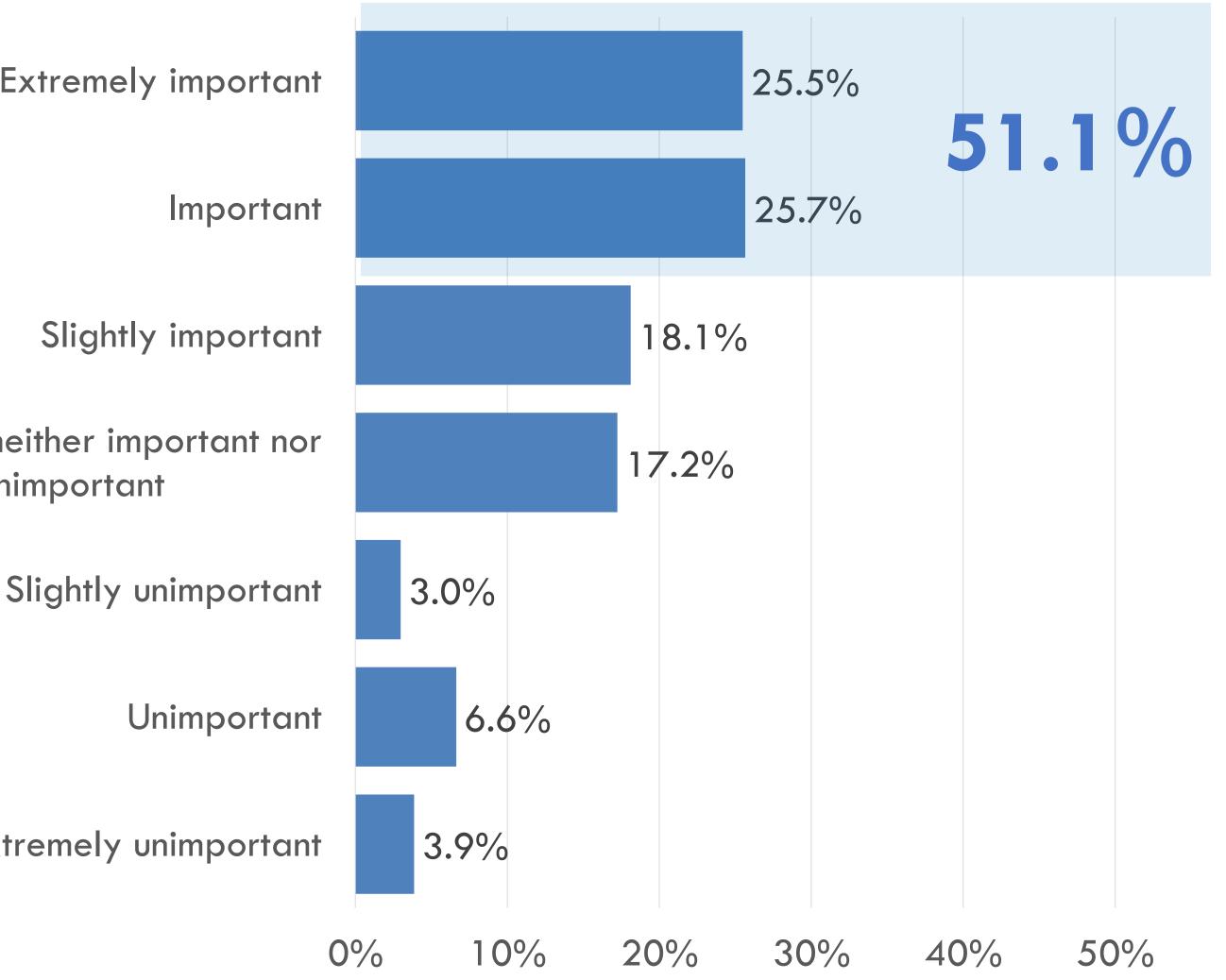
Question: How important are	
travel rewards programs	Extremely im
(hotels, airlines, etc.) to how	
you generally plan your	Im
leisure travels?	Slightly im
	Neutral - neither impor unimportant

(Base: All respondents, 4,011 completed surveys.

Data collected July 18-22, 2023.)

Extremely unimportant











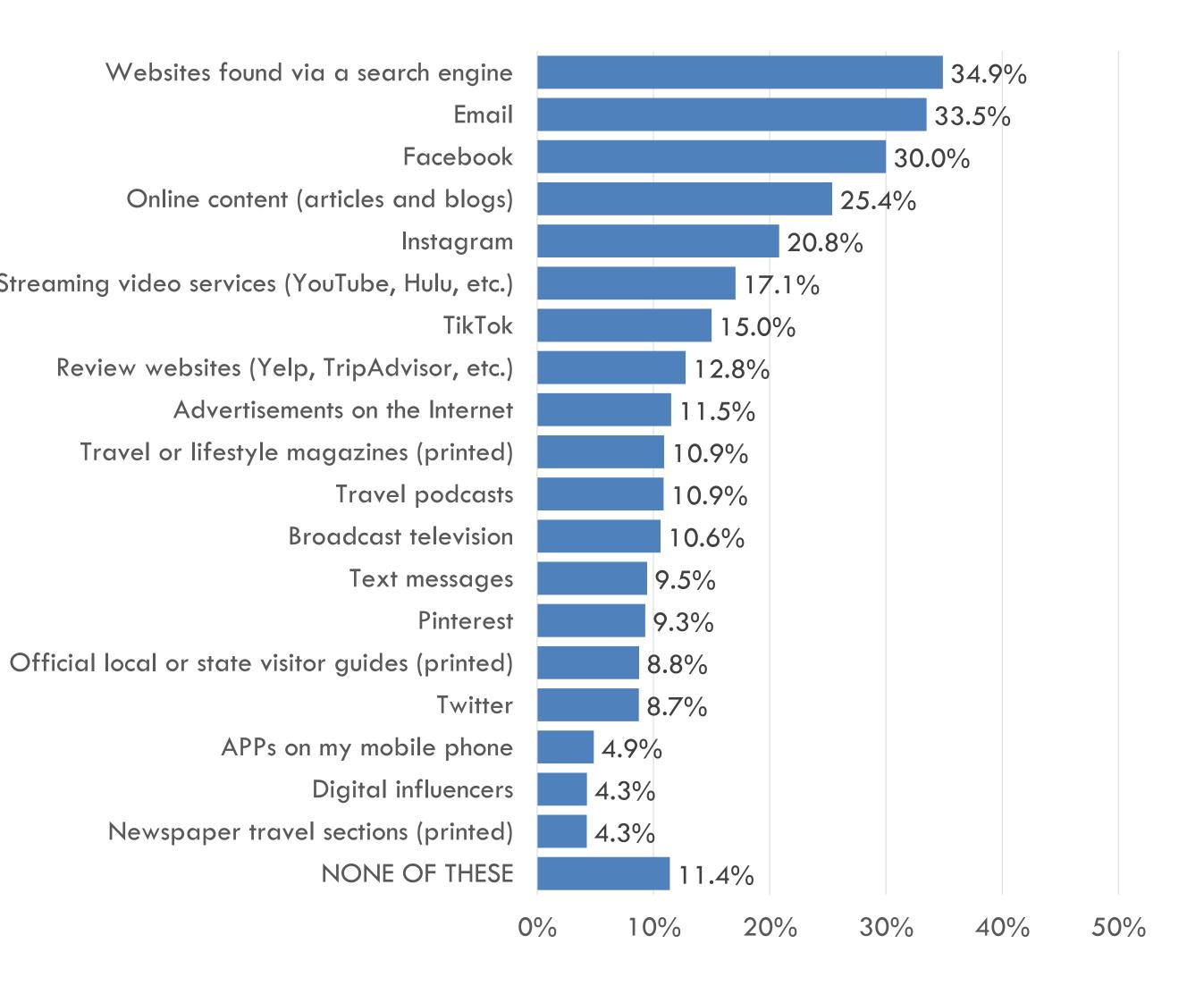




DESTINATION INSPIRATION SOURCES

Question: Please think about how travel destinations could best reach	Wek
you with their messages right now.	Or
Where would you generally be	Streaming vid
MOST RECEPTIVE to learning about new destinations to visit? (Please	Review v
select all that apply)	Travel
(Base: All respondents, 4,011 completed surveys.	
Data collected July 18-22, 2023.)	







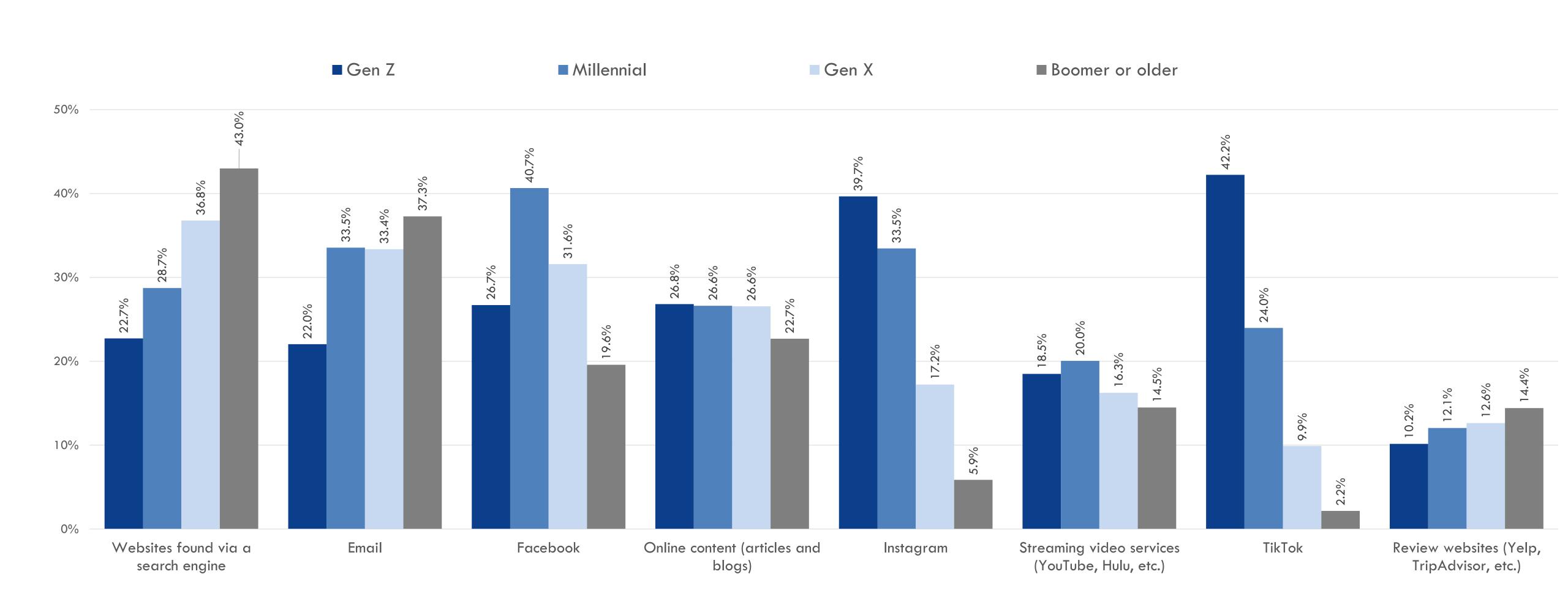








TOP DESTINATION INSPIRATION SOURCES: BY GENERATION





Question: Please think about how travel destinations could best reach you with their messages right now. Where would you generally be MOST RECEPTIVE to le destinations to visit? (Please select all that apply) (Base: All respondents, 4,011 completed surveys. Data collected July 18-22, 2023.)

BEST PRACTICES IN TIKTOK CONTENT FOR TRAVEL BRANDS FULL REPORT IS AVAILABLE TODAY!





SCAN HERE TO **PURCHASE!**

Destination Analysts









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Destination Analysts



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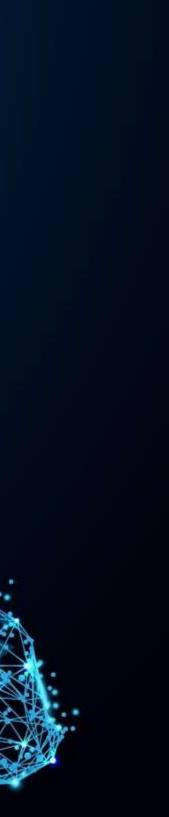




MORE RESEARCH WE CAN PROVIDE

- Visitor & Target Audience Profiles
- Audience Persona Identification
- Brand Performance
- Visitor Activity Analysis & Segmentation
- Resident + Stakeholder Research
- Advertising Testing

info@destinationanalysts.com



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